

FROM THE DESK OF

**KRA**

March 8, 2021

Christian Brothers Moving & Storage, Inc  
3865 S Kalamath St  
Englewood, CO 80110

To Whom it May Concern:

**Clients:** Larry & Katie Andersen

Moved from Albion to Glencoe

PACKED and moved us from Glencoe to Apt.

Stored Items

Moved from Apt to Albion

**GRAND TOTAL: \$11,855.00**

*What* does \$12K buy? Colorado's "Trusted"

*Who* pockets \$12K? Not physical laborers

*Who* loses overall? Physical laborers and Us (We)

**Poor Business Plan:** Your insurance covers an amount *less than a micron*.

Physical laborers must be diligent and careful come what may.

Customer must purchase insurance cost of which is *equal to the cost of the move!*

**Let's Dissect:**

Labor has **no** incentive to be careful and respectful of our personal goods.

Colorado's "Trusted" *gets off Scott free! Hey, these are the same scoundrels that pocket \$12K!* Sweet Deal! Sweeter Still Parading as Christians— Ha, Ha!

*Each and every lamp* Colorado's "Trusted" handled (totaling five ranging in price from \$200-\$1200) were broken and glass shattered; lost. Lamps and or glass shades arrived in an open box from storage. They were not sent to storage in this condition. In one case a lamp (not cushioned or wrapped) was put in the bottom of a wardrobe box and of course did not survive the move.

Having survived 150 years a hand carved (by my Great-Grandfather for my Grandmother) rosewood box **was dropped into the bottom of a wardrobe box**

**(unwrapped and not cushioned).** Box is/was a family heirloom that now is splintered and broken.

A valuable painting that was *not to be handled by Colorado's "Trusted"* was inadvertently placed on your truck and then moved to storage. **Damage ensued and cost to repair or frame replacement will be \$750 minimum.**

Wood legs of couch were thrown into two different (open boxes) two of which were tossed into a box with lamp(s). Wood legs are now chipped & dented requiring a furniture repair/refurbish service for not only this but an unprecedented number of furniture pieces with various scratches and damage. Why were these items moved without wrapping and protection? Many of these items were wrapped/packed prior to storage and then emerged from storage and returned to us unwrapped and unprotected.

Let's get real— **WHO CARES?**

What incentive is provided for labor to be careful and diligent?

We have yet to discover all that is missing and/or broken. Missing items include...

Wood Curio Cabinet that I paid \$765 in 2003 (Glass shelves for this cabinet arrived; how nice!). Curio Cabinet, however did not. I would swear I saw this item enter the house covered with moving blanket with top exposed. I can only assume when blanket was removed cabinet was broken and was taken back out to the truck then trashed.

One of six tempered glass shelf for another curio cabinet is not to be found.

A number of furniture pieces were set in our home up-ended, leaving us to place them properly then dealing with the content these items held. The contents of these are going to be extremely time intensive to re-establish their order.

**WHO CARES?**

What incentive is provided for labor to be careful and diligent?

Almost Every Box (99.9% of them) were meticulously labeled with content and room placement big bold colorful lettering. Many of these boxes are extremely heavy and now we must first discover this misplacement then cart these heavy boxes to their proper location.

Approximately two-thirds of the way through the move all hope had been abandoned. Great mystery... *Why ask where something goes then place that item elsewhere Colorado's "Trusted"?*

Although I had no expectations, I did have high hopes—*dashed by* Colorado's "Trusted" Christian Brothers Moving & Storage, Inc.

Sweet Deal for you! We were deceived. ***Sleep well!*** Good news travels well. Word of mouth, too is worth fine gold! Bad news travels quicker than the speed of light and Colorado's "Trusted" you managed to break the sound barrier record by a million miles.

Tough Move— 12" Snowfall... Laborers should have been given a 'snow day'— Oh yeah, Laborers lost more than is customary on this day. *Some, may be all worked the night before in snow until 11:00 PM.*

***WHO CARES?***

And the ***WINNER*** is Colorado's "Trusted" Christian Brothers Moving & Storage, Inc.

***Colorado's "Loser" Christian Brothers Moving & Storage, Inc... Motto... "We are Trusted & We are Legends in Our Own Minds".***

What are you going to do about all of this? This is ***not*** a rhetorical question. I am looking forward to your formal response. *Sleep Well!*

Sincerely yours,

Katie R. Andersen