

11:32 ↗



2 People >

Chris is delightful in written communications. I can't complain. Here's the issue. If you in writing make promises or sound really wonder but do nothing. Is it worth much?

Mon, Jul 9, 07:14

California Moving Systems - Chris - Home

Good morning David,
I apologize for the sloppy way
we handled payment for your
storage and moving invoices.
I apologize for assuming I had
your authorization to charge
these invoices to your credit
card that we had on file.
What can I do to makes right
for you?

Chris made ZERO attempt to reverse the charge,
offer me an option to put it on another card that allows payments.

Chris

Nothing. But to be fair, he writes very kind words.

No action, but really sweet sound guy.









Lost Lamp Shade!













All assembly hardware gone!





All wood items stained with
labe glue. All outside
furniture permanently
damaged and had to be
restained









WRIGHTS



