

VIA EMAIL AND CERTIFIED RETURN RECEIPT MAIL

August 3, 2022

Martha Garibay

Midway Moving & Storage

4100 W. Ferdinand St.

Chicago, IL 60624

Martha,

I received an estimate on 6/16/22 for the estimated cost to move my goods from storage of \$1,164.30 on 6/20/22 and paid \$1,164.00 on the following day.

On 6/19/22 you sent me an email that you would be unable to fulfill that due to a balance still owing for storage charges. You followed up with an email that you were working on it.

In my communications with you, you have refused to address the situation that your company has created by not being able to account for whatever storage charges may have been accrued.

Furthermore, I attempted to resolve this situation by proposing the following on July 22.

- 1) We will agree on a figure today.
- 2) You will deliver my things tomorrow.
- 3) I will pay you in a cashiers check tomorrow after my things have been delivered.
- 4) I will email you a copy of the cashiers check today once I have gone to the bank to get it.

All this required was a yes or no response.

In addition to your refusal to attempt to respond or resolve this matter, you have emailed me another invoice for storage charges on 8/1.

At this point, I am skeptical of if you even have my goods in storage.

I am going to give you one week to resolve this issue with me and have my goods delivered.

If this matter has not been resolved by then I will take the following steps:

- 1) I will file a complaint with the Willowbrook PD.
- 2) I will file a complaint with the FMCSA.
- 3) I will file a complaint with the Illinois AG.
- 4) I will file a complaint with the ICC.
- 5) I will light up Social Media with complaints about your company.
- 6) I will file a complaint with the Better Business Bureau.
- 7) I will have a website created linking all of these together along to your website.

Ray Hazucka
Raymond Hazucka