

BINDING ESTIMATE **JOB # 1525657**

Customer	Vivienne Robinson	CONSIGNEE	Vivienne Robinson
STREET ADDRESS	936 230th street	STREET ADDRESS	1584 County Road 331
CITY/STATE/ZIP	Hiawatha, KANSAS 66434	CITY/STATE/ZIP	Lexington, TEXAS 78947
PHONE	7193514850 or 5124319989 mike	PHONE	7193514850 or 5124319989 mike
EMAIL	christinaro@lvw.com	COUNTRY	United States of America (USA)

SUMMARY OF ESTIMATED CHARGES		ESTIMATE SUMMARY		
Miles 743	Est. Total Weight 2835 lbs	40.00% Trans. Discount	-\$688.01	a
Charges		0.00% Pack/Unpack Discount	-\$0.00	b
Transportation Charge	\$1,508.79	0.00% SIT Discount	-\$0.00	c
Fuel Surcharge	\$150.88	0.00% Accessorial Discount	-\$0.00	d
Property/Casualty	\$60.35			e
Orig/Dest. Service Charge	\$152.66	Sub-Total	\$1,184.67	f
Stopoffs (Orig. / Dest.)	\$0.00	Binding Estimate Fee	\$633.00	g
Packing / Unpacking	\$0.00			h
Storage In Transit (SIT)	\$0.00	Total of Line f & g	\$1,817.67	i
Shuttle (Orig. /Dest.)	\$0.00	<div style="text-align: right;">Total Estimate Charge \$1,817.67</div>		
Bulky Charges	\$0.00			
Add'l Labor / Wait	\$0.00			
		ETA Pack Date	ETA P/U Date	ETA Deliv.
			6/28/2018 - 6/29/2018	7/2/2018 - 7/19/2018

Thank you for choosing Discount Interstate Moving (hereinafter "DIM"). You have received a Binding Estimate. Our team of advisers, along with your personal moving coordinator will provide you with expert advice and guidance throughout your move and sales staff will work with you in determining the amount of the binding estimate. We look forward to working with you on this project. Our success is based in large part on a commitment to providing quality customer service.

Your Binding Estimate Includes:

- A personal moving coordinator, who will provide you with expert advice and guidance throughout your move.
- All taxes, tolls, fuel, and fuel surcharge.
- Standard Valuation Protection of 60 cents per pound per article.
- Loading and unloading, and furniture placed and set-up at destination.
- All furniture is blanket wrapped at no extra charge.
- Disassembly and reassembly of all standard furniture items.
Note: reassembly at destination only if origin agent disassembled item(s) at pick up.
- Itemized inventory indicating condition at origin.
- Up to 75 feet long carry at origin and destination.
- Up to 21 steps at origin.
- Packing and unpacking if indicated on your estimate.

I understand that unless I have purchased third party Full Value Protection Insurance, the Carrier is only responsible for \$0.60 per pound per article up to the maximum valuation option selected. My signature below confirms that I understand Valuation liability and my option to purchase additional Third Party insurance. Adding insurance is voluntary and will become effective when a separate, full policy payment is received and a specific policy has been issued. The estimated price shown on this document is a guaranteed price and will only increase if the shipper orders additional services, moves additional property, or if the actual weight of the property exceeds the estimate weight, the price is subject to the actual weight being transported based on the Binding Revised Written Estimate. On interstate long distance moves an 18 wheeler may be used to pick-up or deliver the property. If the origin or destination does not have access for an 18 wheeler tractor trailer truck the shipper may be required to pay for shuttle service. Subject to federal law, payment in FULL of all charges is required before delivery and prior to unloading. All orders are subject to a 2,000lb weight minimum. All charges are based on full tariff rates. Pick-up and delivery dates are estimates and not guaranteed. Tariff is available for viewing upon reasonable request. This is a contract. Signature below does not obligate you to accept service, nor the carrier to perform said services. By signing this Electronic Signature Acknowledgment Form, I agree that my electronic signature is the legally binding equivalent to my handwritten signature. Whenever I execute an electronic signature, it has the same validity and meaning as my handwritten signature. I will not, at any time in the future, repudiate the meaning of my electronic signature or claim that my electronic signature is not legally binding.

Customer Signature: <i>Vivienne Robinson</i>	Date: 06/23/18
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Discount Interstate Moving
 Phone: 800-504-3839
 Website: www.discountinterstatemoving.net
 DOT# 3000641 / ICC/MC023890

FURNITURE LIST

JOB # 1525657

Boxes			
Plastic Bins	Qty: 20	160 Cuft	1120 Lbs
Computer desk	Qty: 1	20 Cuft	140 Lbs
Top Hutch	Qty: 1	25 Cuft	175 Lbs
Filing Cabinet 2 doors	Qty: 1	10 Cuft	70 Lbs
Bookshelves Section	Qty: 8	40 Cuft	280 Lbs
Cubes	Qty: 4	20 Cuft	140 Lbs
Chair, Office	Qty: 1	7 Cuft	49 Lbs
Foot Locker	Qty: 4	20 Cuft	140 Lbs
Bicycle	Qty: 1	5 Cuft	35 Lbs
Saddle	Qty: 1	5 Cuft	35 Lbs
Boxes			
3.0 CF Carton	Qty: 10	30 Cuft	210 Lbs
4.5 CF Carton	Qty: 5	25 Cuft	175 Lbs
6.0 CF Carton	Qty: 2	12 Cuft	84 Lbs
Book Carton	Qty: 1	6 Cuft	42 Lbs
Dishpack	Qty: 1	10 Cuft	70 Lbs
Wardrobe	Qty: 1	10 Cuft	70 Lbs

Total Inventory Weight = 2835 lbs.

Packing & Unpacking Services									
Descriptions	Packing Charges				UnPacking Charges				Total Cost
	Qty	OT	Rate	Charge	Qty	OT	Rate	Charge	
Dishpack	-	-	-	-	-	-	-	-	-
Book Carton	-	-	-	-	-	-	-	-	-
3.0 cf Carton	-	-	-	-	-	-	-	-	-
4.5 cf Carton	-	-	-	-	-	-	-	-	-
6.0 cf Carton	-	-	-	-	-	-	-	-	-
6.5 cf Carton	-	-	-	-	-	-	-	-	-
WardRobe	-	-	-	-	-	-	-	-	-
Mirron Carton	-	-	-	-	-	-	-	-	-
Crib Mattress	-	-	-	-	-	-	-	-	-
Twin/Lon Mattrs	-	-	-	-	-	-	-	-	-
Double Mattress	-	-	-	-	-	-	-	-	-
King/Queen Mattress	-	-	-	-	-	-	-	-	-
Heavy Duty	-	-	-	-	-	-	-	-	-
Other Carton									
Flat Panel TV									
Total	Packing Charges			\$0.00	Unpacking Charges			\$0.00	\$0.00

Inspect your list of items and estimated packing list and charges. If you feel that this is incorrect or incomplete, please contact your moving consultant immediately. I have read and viewed my list of items that I am moving. I understand that if I take more items than what is in my list, or order additional services, my weight and/or price is subject to change. By signing this Electronic Signature Acknowledgment Form, I agree that my electronic signature is the legally binding equivalent to my handwritten signature. Whenever I execute an electronic signature, it has the same

validity and meaning as my handwritten signature. I will not, at any time in the future, repudiate the meaning of my electronic signature or claim that my electronic signature is not legally binding.

Customer Signature: <i>Vivienne C Robinson</i>	Date: 06/23/18
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Discount Interstate Moving

Phone: 800-504-3839

Website: www.discountinterstatemoving.net

DOT# 3000641 / ICC/MC023890

JOB NUMBER 1525657

Credit Card Authorization Form / Deposit Slip

Customer Name: Vivienne Robinson

Today's Date: 6/23/2018

ETA Load Date: 6/28/2018 - 6/29/2018

ETA Pack Date:

ETA Delivery Date: 7/2/2018 - 7/19/2018

Estimated Weight: 2835lbs.

Based on Table Measurements or List of Items and subject to a 2,000 pound minimum.

Dear Vivienne,

Thank you for choosing Discount Interstate Moving for your upcoming move. Please review the information on this page, and sign and date in the designated spaces. If you have any questions or concerns please call your estimator at 800-504-3839 Ext 102.

Billing Information:

CANCELLATION POLICY: I agree to pay the total charges for coordinated services to be provided by Discount Interstate Moving (the "Company"). I understand that my deposit/fee represents only a portion of my total estimated moving charges. I also understand that my deposit/fee is not refundable due to Total Charges cancellation fee which is paid to Company for reservation space on the trucks and I am responsible for paying 20% of the balance due if I do not comply with the following: cancel within at least five (5) business days (Saturday, Sundays, and Holidays not included) prior to the pack or load date (whichever applies) listed above, the Company (1) receives written notice at its address listed above via certified mail, return receipt requested, and (2) notification by phone at 800-504-3839 of my intent to cancel this contract, change my pick up dates or place the move on hold, and (3) the issuance of a cancellation number to me. 20% of the Total Charge will be automatically applied, and paid to the Company if terms are not met. I am aware that any failure to comply with this Cancellation/Hold and Refund policy shall result in the forfeiture of any deposit(s)/fee(s) paid, and result in additional fees owed.

Customer Signature: Vivienne Robinson
Date: 6/23/2018

Total Charge: \$1,817.67
Based On Estimate

Total Deposit Required: \$600.00

Deposit(s) Paid: \$600.00
To Discount Interstate Moving

Balance due: \$1,217.67
Based on Estimated Weight, above.

For Domestic Shipments: All balances due will be paid upon delivery prior to unloading unless specified by carrier. For International shipments Including Hawaii & Alaska: All balances due must be paid upon pick-up prior to being shipped from origin unless specified by carrier.

This contract shall be governed by the internal laws of the State of Florida without regard to principles of conflicts of law. Any dispute arising out of relation to this Agreement shall be brought in the courts of record of the State of Florida in Palm Beach County or the court of the United States. **Please e-sign the credit card slip below.** Retain a copy for your records. Thank You for your business! By signing this Electronic Signature Acknowledgment Form, I agree that my electronic signature is the legally binding equivalent to my handwritten signature. Whenever I execute an electronic signature, it has the same validity and meaning as my handwritten signature. I will not, at any time in the future, repudiate the meaning of my electronic signature or claim that my electronic signature is not legally binding.

Trans. No.	Name	Description	Authorization	Amount	Deposit(s) Receipt [e-Sign Below]
1	Vivienne Robinson	Visa,	9230	\$600.0000	
2			9230	\$	
3				\$	
4				\$	
5				\$	
6				\$	
7				\$	
SALE SLIP				Sub Total	\$600.00
				Tax	
				Misc.	
				TOTAL	\$600.00

Authorized Signature of Customer
Cardholder acknowledges receiving services in the amount of the Total shown here completely and satisfactory, and agrees to perform the obligation set forth in the Cardholder's agreement with the issuer.

Vivienne Robinson

Today's Date: 06/23/18



BINDING ESTIMATE TERMS AND CONDITIONS

Discount Interstate Moving (Hereinafter known as "DIM")

SECTION 1: YOUR MOVE. Hazardous items will not be allowed on the truck. Items prohibited are gasoline, paint, ammunition, cleaning products, pesticides, aerosol cans, and other like items. Perishable items will not be allowed on the truck. Items prohibited are dried food products, live plants, live flowers, and other like items. Appliances items such as washing machines, dryers, freezers, refrigerators (must be defrosted and emptied), hot tub, mounted TV's, and other like items must be disconnected by the shipper prior to loading. Loose items will be properly packed prior to loading. To avoid additional packing costs, ensure clothing, drawers, mirrors, pictures, glass tops or shelves, mattresses and other like items are properly prepared for shipment. Outdoor furniture must be clean and insect free for shipping. Most items will be disassembled and reassembled by our crew. Certain items are prohibited to be reassembled at destination include cribs, bunk beds, toys, any particle board furniture, play sets, exercise equipment, and other like items. There is no acceptance to this. Items to avoid putting on the truck include car keys, insurance policies, medication, financial and personal information, ID's, valuable jewelry, and other like items.

SECTION 2: ENTIRE AGREEMENT. This Agreement, including its Purchase Commitment Supplement and Attachments constitutes the entire agreement between the parties regarding its subject matter and supersedes all prior communications, negotiations, understandings, agreements or representations, either written or oral, between the parties regarding its subject matter and by any moving coordinator. In the event of any conflict between terms of any of the following documents, the order of precedence will be: The Bill of Lading shall control. Neither party may not amend supplement or waive orally. Amendments can be made only in writing, make specific reference to these terms and conditions, and be signed by both DIM and Shipper.

SECTION 3: PAYMENTS. Shipper agrees to waive a physical survey of the household goods and alternatively agrees to receive this binding estimate based upon the shipper provided furniture list of property to be transported in accordance with 49 CFR §371.113(c)(1). The Binding estimated price will not exceed the total amount shown so long as the shipper has provided DIM with an accurate description of items to be transported, and services to be performed. Should additional packing services, items, pieces, or labor services be added at origin or destination those services may be charged at full tariff rates. Discounts are only eligible at the time of booking. All shipments are subject to a 2,000-pound minimum; however, a 3,000-pound minimum may apply to maintain a higher discount level. Booking requires a 30% plus the binding estimate fee for deposit, and can be paid using VISA, MasterCard, Discover, and American Express. Driver will collect 50% at origin prior to loading due in cash, or postal money order. In accordance with federal law; the remaining balance must be paid in full upon delivery, and prior to unloading in cash, or postal money order. Pickup, Load Dates, and Delivery Dates are estimates only, and not guaranteed, unless the optional service of Guaranteed Delivery Service is purchased. DIM, as the moving broker and not the actual carrier, will not be liable for any loss or damage incurred by unavoidable delays. There are entirely no guarantees made, implied, or expressed in regards to any packing, pickup, or delivery dates (aside from purchasing the guaranteed service). Client must be available to accept delivery anytime within the 21 business day window as per the trucks route, and when the truck arrives, unless storage has been ordered in advance. If client cannot accept delivery as stated then client understands additional charges will incur such as storage in transit at current full tariff rates as well as off loading and reloading charges. Additional fuel charges may apply.

SECTION 4: CANCELLATION POLICY. I agree to pay the total charges for coordinated services to be provided by DIM. I understand that my deposit/fee represents only a portion of my total estimated moving charges. I also understand that my deposit/fee is not refundable due to Total Charges cancellation fee which is paid to DIM for reservation space on the trucks and I am responsible for paying 20% of the balance due if I do not comply with the following: cancel within at least five (5) business days (Saturday, Sundays, and Holidays not included) prior to the pack or load date (whichever applies) listed above, DIM (1) receives written notice at its address listed above via certified mail, return receipt requested, and (2) notification by phone at 800-504-3839 of my intent to cancel this contract, change my pick up dates or place the move on hold, and (3) the issuance of a cancellation number to me. 20% of the Total Charge will be automatically applied, and paid to DIM if terms are not met. I am aware that any failure to comply with this Cancellation/Hold and Refund policy shall result in the forfeiture of any deposit(s)/fee(s) paid, and result in additional fees owed.

SECTION 5: FMCSA LINKS. I, the Shipper, am receipt of the following internet links: Arbitration Program - AMERICAN ARBITRATION ASSOCIATION. Contact information and other information about AAA can be found on www.adr.org; Ready to Move? - Tips for a Successful Interstate Move - https://www.fmcsa.dot.gov/sites/fmcsa.dot.gov/files/docs/Ready_To_Move_Brochure_2006.pdf; Understanding Valuation and Insurance Options - https://www.fmcsa.dot.gov/sites/fmcsa.dot.gov/files/docs/Understanding_Valuation_and_Insurance_Options_Brochure_0.pdf; and Your Rights and Responsibilities When You Move - <https://www.fmcsa.dot.gov/sites/fmcsa.dot.gov/files/docs/Rights-and-Responsibilities-2013.pdf>.

SECTION 6: ADDITIONAL CHARGES. If accessorial services are required shipper will incur additional costs, if not specified or included in the Binding Estimate. The accessorial prices may be subject to full tariff rates. Carrier reserves the right to repack any item not packed correctly by the shipper at the shippers expense. Mirrors, glass, box springs, mattresses, and televisions must be packed, crated, or boxed correctly if shipper is packing themselves. Failure to do so will result in additional charges. A packing materials order form will be given to shipper at origin, and labor and materials may not be included. Interstate moves will be serviced with an 18 wheeler truck. If the shippers origin or destination does not have access for the 18 wheeler truck the shipper will be required to pay for shuttle service. Packing containers and materials are the shippers property. Unpacking services will include removal of these items unless otherwise specified. Additional charges will be incurred for disposal of these items when unpacked by shipper. Additional charges will incur for services performed not specified in the estimate.

SECTION 7: READY TO ASSEMBLE FURNITURE MADE FROM PARTICLE OR PRESS BOARD. Furniture manufactured from pressboard, particle board and/or engineered wood is designed to go into a box from the manufacturer, to the retailer and then to the customer unassembled. It is not constructed to withstand the normal stress of a move as an already assembled unit. Most is not designed with the extra wood structural pieces to adequately brace the unit for movement out of or into a residence, and may not withstand the normal truck vibration, even in air-ride trailers. Usually chips or dents are not repairable. Surface impressions can be made on the furniture when writing on a single piece of paper. Assembly instructions frequently suggest that connecting hardware pieces be glued in place. This does not significantly improve the structural integrity of the pieces, and makes disassembly impossible without creating substantial, unreparable damage. When a shipper elects to ship an article as defined herein, and notwithstanding the language in the terms, in no case shall the liability of DIM exceed \$.60 per pound per article or \$30.00 per article, whichever is greater.

SECTION 8: MANDATORY CHOICE OF LAW AND JURISDICTION. Shipper hereby knowingly, voluntarily and intentionally waives the right to a trial by jury in respect of any litigation based hereon, or arising out of, under or in connection to the goods and services obtained hereunder, the move, or any course of conduct, course of dealing, statements (verbal or written) or actions of DIM, the mover, carrier, agents or any employee or representative thereof. If a lawsuit becomes necessary to resolve any dispute between the carrier and shipper, said suit shall and must only be brought in circuit or county court in the County of Palm Beach, State of Florida. Suits involving disputed over interstate shipments must be limited to the governing federal law. Both parties agree to submit themselves to the jurisdiction of the Florida Courts and agree given the relationship to the state, such exercise is reasonable and lawful. Shipper consents to jurisdiction in County of Palm Beach, State of Florida and hereby waives the right to be served within the State of Florida. In the event of any controversy arising under or relating to the interpretation or implementation of this agreement or any breach thereof, DIM shall be entitled to recover all its court costs, collection fees, expenses and reasonable attorney's fees (including, without limitation, all pre-trial, trial and appellate proceedings), in addition to any other relief to which it may be entitled. If DIM pursues the collection of any amounts due to it under this agreement, DIM may recover the full Tariff rate on all goods and services provided, in addition to all other remedies available to it at law and in equity.

SECTION 9: ARBITRATION. Section 49 U.S.C. section 375.211 provides that a mover must have a program in place to provide shippers with an arbitration alternative. Arbitration is optional and not required under federal law. Summary of the arbitration process: arbitration is an alternative to courtroom litigation. It provides each party to the dispute to present their cases and allows a neutral third party arbitrator to make decision as to the merits of each side's case. Applicable costs: each party is responsible for their own costs associated with arbitration. A benefit to the arbitration alternative may be that it is less expensive than traditional litigation. Each party is responsible for 50% of the costs associated with securing the arbitrator and 100% of their own expenses, including but not limited to attorney fees. For additional information and details, see the Carrier's Bill of Lading contract or view their published Tariff.

SECTION 10: BINDING EFFECT. Shipper may not assign its rights or obligations under these terms and conditions without the prior written consent of DIM. All of the terms and conditions, whether so expressed or not, shall be binding upon, inure to the benefit of, and be enforceable by the parties and their respective administrators, executors, and permitted assigns. The shipper understands and agrees that should the shipper fail to execute or return these terms and conditions; that by allowing DIM to pickup the shipper's belongings, the shipper expressly agrees and consents to the terms and conditions contained herein.

SECTION 11: SIGNATURE DISCLOSURE. By signing below, I confirm that I have read, understood, and I agree to all the terms, conditions, and information contained in The Binding Estimate for Services, including the Valuation Protection Options, Furniture List and Standard Terms and Conditions for The Binding Estimate for Services. I understand that the Estimate is based upon the services ordered and listed and the specific number of items and weight estimated to be transported as per the Revised Written Estimate. Weight certificates are not required for Binding Estimates. Company will not weigh truck. Should additional services be ordered, number of items to be transported changed, number of boxes/containers used in packing change, or an increase or decrease in the actual weight of the shipment; the actual charges for services will increase or decrease accordingly on the Revised Estimate at pickup. I understand that if I wish to make any changes to my estimate that I should call DIM so that the estimated price for services can be updated.

Customer Signature: <i>Vivienne C Robinson</i>	Date: 06/23/18
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VALUATION OPTIONS

WAIVER of Full (Replacement) Value Protection. This lower level of protection is provided at no additional cost beyond the base rate; however, it provides only minimal protection that is considerably less than the average value of household goods. Under this option, a claim for any article that may be lost, destroyed, or damaged while in your mover's custody will be settled based on the weight of the individual article multiplied by 60 cents. For COMPLETE THIS PART ONLY if you wish to WAIVE The Full (Replacement) Level of Protection included in the higher cost estimate provided [above] [on the prior page] for your shipment and instead select the LOWER Released Value of 60-cents-per-pound Per Article; to do so you must initial and sign on the lines below- I wish to Release My Shipment to a Maximum Value of 60-cents-per-pound per Article.

_____ (Initials) I acknowledge that for my shipment I have: 1) WAIVED the Full (Replacement) Level of protection, for which I have received an estimate of charges, and 2) received a copy of the "Your Rights and Responsibilities When You Move" brochure explaining these provisions: <https://www.fmcsa.dot.gov/sites/fmcsa.dot.gov/files/docs/Rights-and-Responsibilities-2013.pdf>

Customer's signature X _____ Date: 6/23/2018

Deductibles: You may also select one of the following deductible amounts under the Full (Replacement) Value level of liability that will apply for your shipment. (If you do not make a selection, the "No Deductible" level of full value protection that is included in your cost estimate will apply): (List here all deductibles offered, with a space to fill in the estimate of cost of a full value move at that deductible filled in)

Amount of Deductible and Customer to write initials beside selected (Estimate of Total Cost of deductible Move) \$0 Deductible (_____)
x _____ \$500 Deductible (_____) x _____

Declaration of Article(s) of Extraordinary (Unusual) Value: I acknowledge that I have prepared and retained a copy of the "Inventory of Items Valued in Excess of \$100 Per Pound per Article" that are included in my shipment and that I have given a copy of this inventory to the mover's representative. I also acknowledge that the mover's liability for loss of or damage to any article valued in excess of \$100 per pound will be limited to \$100 per pound for each pound of such lost or damaged article(s) (based on actual article weight), not to exceed the declared value of the entire shipment, unless I have specifically identified such articles for which a claim for loss or damage may be made, on the attached inventory.

Customer's Signature X _____ Date: _____

The provisions of the Carriage of Goods by the Sea Act and/or of 49 U.S.C. 14706(f)(2) (a provision in the Interstate Commerce Act) permit us to offer "released" rates (reduced rates under which you will not be fully reimbursed if your shipment is lost, damaged, or destroyed), but they also require that we offer rates that will better protect a consumer in the event of loss or damage to a shipment. Under the rates offered here, your reimbursement in the event of loss will be limited to _____. We also offer higher levels of protection (at higher rates). Signing this document below indicates that you agree to pay and be bound by the terms of the released, limited-recovery rates.

Customer's signature X _____ Date: _____

WARNING: If a moving company loses or damages your goods, there are 2 different standards for the company's liability based on the types of rates you pay. BY FEDERAL LAW, THIS FORM MUST CONTAIN A FILLED-IN ESTIMATE OF THE COST OF A MOVE FOR WHICH THE MOVER IS LIABLE FOR THE FULL (REPLACEMENT) VALUE OF YOUR GOODS in the event of loss of, or damage to, the goods. This form may also contain an estimate of the cost of a move in which THE MOVER is liable for FAR LESS than the replacement value of your goods, typically at a lower cost to you. You will select the liability level later, on the bill of lading (contract) for your move. Before selecting a liability level, please read "Your Rights and Responsibilities When You Move," provided by THE MOVER:

<https://www.fmcsa.dot.gov/sites/fmcsa.dot.gov/files/docs/Rights-and-Responsibilities-2013.pdf>, and seek further information at the government website <http://www.protectyourmove.gov>.

Full Value Protection Amount of Liability: \$30,000.00 (Optional)

Deductible Levels:	\$0	\$250	\$500	\$750	\$1000	\$1500
Valuation Charge:	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Total Estimate Plus Valuation Charge:	\$1975.00	\$1975.00	\$1975.00	\$1975.00	\$1975.00	\$1975.00
Customer's Initials:	X _____	X _____	X _____	X _____	X _____	X _____

At Discount Interstate Moving (Hereinafter "DIM") we work hard on our reputation and customer satisfaction is our highest priority. In order for DIM to provide the highest level of customer service and satisfaction, it is required that the Shipper refrain from posting online negative reviews before reaching out to DIM Customer Service Department, and providing at least 7 business days for first response to the complaint and up to 60 days for a complete resolution of the complaint. During this time frame the Shipper will not disparage DIM or any of its Employees, Officers, Directors, Agents or assigns otherwise take any action which could reasonably be expected to adversely affect upon the reputation or integrity of DIM or any of its Employees, Officers, Directors, Agents, or assigns, including, but not limited to the posting of negative reviews on sites such as Yelp, MovingReviews, or any other internet website reviewing site. Likewise, Shipper shall not disparage DIM, or any of its Employees, Officers, Directors, Agents, or Assigns to any reporting agency including, but not limited to, the Better Business Bureau. Alternative Dispute Resolution-Binding Arbitration, and/or filing a Chargeback or Retrieval Request with their Credit Card Company in regards to the charges of \$600.00. In the event that the parties who participate in this agreement have a dispute over the terms or the application of the terms of this agreement, including payment owed or performance terms hereunder (including the application of the Non-Disparagement Clause), the parties shall agree to submit, in lieu of pursuing any legal remedy, including suit in a court, to binding arbitration at the Better Business Bureau. This is conducted by a neutral third party arbitrator qualified to preform arbitration in the state of Florida and under the Better Business Bureau Arbitration Rules. The arbitration shall be conducted in Palm Beach County, Florida. The prevailing party in Arbitration shall be entitled to recover any attorney fees and court costs incurred in any judicial proceedings brought to enforce the Arbitration award including any appeals thereon. My e-signature below confirms receipt of services rendered in their entirety. By signing this Electronic Signature Acknowledgment Form, I agree that my electronic signature is the legally binding equivalent to my handwritten signature. Whenever I execute an electronic signature, it has the same validity and meaning as my handwritten signature. I will not, at any time in the future, repudiate the meaning of my electronic signature or claim that my electronic signature is not legally binding.

Vivienne C Robinson

06/23/18

Customers Signature: _____ Today's Date: 6/23/2018