



BBB Complaint ID #19979012

Complaint Information

Complaint ID:

19979012

Date Filed:

4/25/2023

Complaint Type:

Service Issues

Filed with:

BBB

4411 Beacon Circle

West Palm Beach, FL 33407

Phone: (561) 842-1918

Fax: (561) 845-7234

Email: info@bbbsefl.org

URL: <http://www.bbbsoutheastflorida.org>

Consumer Information

Name:

Ana Paula Zarbin

Address:

1304 Hampton Park Ln
Melbourne, FL 32940

Daytime Phone:

(978) 788-4959

Fax:

None Provided

Evening Phone:

None Provided

Email:

annapzarbin@gmail.com

Business Information

Business Name:

Express Moving Consultants

Address:

Lake Worth, FL 33460

Phone:

(616) 935-2262

Complaint Details

I did the cancellation when I made the payment in the same time . The company not give my refund now I need contact my lawyer to sue the company and contact also Florida agency . I did the cancellation in the time I want my money back

Desired Outcome/Settlement

Desired Settlement: Refund

None Provided

Complaint Details (cont.)

Nature of Complaint:

Service Issues

Model #:

None Provided

Date Problem Occured:

None Provided

Account #:

None Provided

Date(s) Complained:

None Provided

Order #:

None Provided

Purchase Date:

None Provided

Purchase Price:

None Provided

Salesperson:

None Provided

Payment:

None Provided None Provided

Product/Service:

None Provided

Disputed Amount:

None Provided

Communication / Message History

Complaint Details

I did the cancellation when I made the payment in the same time . The company not give my refund now I need contact my lawyer to sue the company and contact also Florida agency . I did the cancellation in the time I want my money back

Desired Outcome/Settlement

Desired Settlement: Refund *None Provided*