

**New way moving services**

1400 E Miami gardens drive # 212 Miami, FL 33179

866-562-2051

Fax: 954-323-2490

US DOT: 2239995 ICC MC: 614744-B

<http://www.newwaymovingservices.com>

Job No.:

**P948850**

Customer Rep:

Jacob Ext. 107

Direct:

8665622051

Rep. Email:

[info@newwaymovingservices.com](mailto:info@newwaymovingservices.com)

Pick-Up Date:

Between 09/05/2020 to 09/09/2020

Type of Service:

Door to Door

Estimate Date:

08/14/2020

DS  
LD**Vehicle Pick-Up From****Christina**

Address: 53 Johnson Ave

Plattsburgh, NY 12901

(H) 8765 (W)

Email:

@gmail.com

**Vehicle Shipping To****Kostas Dimitriou\***

Address:

Boca Raton, FL 33433

Cell:

3800\*

Phone:

**The Bait****Vehicles**

| Year / Make / Model       | Type | Run | Enclosed Trailer | Remarks | Qty | Total Price                       |
|---------------------------|------|-----|------------------|---------|-----|-----------------------------------|
| 2006 / CHEVROLET / IMPALA |      | Yes | No               |         | 1   | \$700.00                          |
| <b>Same Day Discount</b>  |      |     |                  |         |     | <b>-\$25.00</b>                   |
|                           |      |     |                  |         |     | <b>Total: \$675.00</b>            |
|                           |      |     |                  |         |     | <b>Customer Payment: \$175.00</b> |
|                           |      |     |                  |         |     | <b>Customer Balance: \$500.00</b> |

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LD**Understanding Your Quote****THANK YOU FOR THE OPPORTUNITY TO ASSIST YOU WITH YOUR TRANSPORTATION NEEDS:**

We offer 3 different shipping methods to accommodate your needs:

**STANDARD SHIPPING:** Standard service, pick up within 10 working days (From the first available date for pick up)

**EXPEDITE SHIPPING:** Expedite pick up, within 1-5 business days (From the first available date for pick up)

**RUSH SHIPPING:** Pick up within 72 business hours (From the first available date for pick up)

**The Switch**

The rate that was provided to you, the customer, is an estimate based on the information that you, the customer provided. **The rate is based on the current transportation market rates for the vehicle(s) to be transported at the given time and can fluctuate due to said market rates.** The rate provided is for a standard shipping window of pick up (indicated above), unless otherwise specifically indicated in writing.

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**This quote represents a full service transport of your vehicle, which includes the following (unless otherwise disclosed):**

**Door to door service:** "Door-to Door" Service means the carrier will get as close to the stated address as is legally and safely possible. Customer and/or his agent agree to meet the truck at a large parking lot for pickup and/or delivery if requested by the transporter.

**Pick-up and delivery.**

**Taxes, mileage, fuel and tolls.**

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**You can store up to 100 LBS** at the trunk of your vehicle with no additional charges. (If the weight being placed in side of the vehicle exceeds 100 lbs, additional charges may occur, and said additional charges will be at the discrepancy of the driver.) Please refrain from placing perishable or valuable items, or medicine in the vehicle.

**Insurance coverage up to \$250,000.00** (in case of damage to your vehicle during transportation).

No hidden fees policy:

**An additional charges may occur in the following:**

If your vehicle is not in a running condition.

If an enclosed trailer will be required.

If your vehicle has any modification (bigger tires, lift gate, roll bars or KC lights etc.)

If there is no access to your vehicle, during pick up or delivery, and a flatbed or tow truck are needed.

If storage is needed.

\* Please try to update your sales representative if any of the above applied to your auto transportation, please note that if the truck cannot get to your location the driver will pick up or deliver the car to the nearest available place.

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\*Quotes are generated by year, make and model of the vehicle. It is the customer's responsibility to make sure that all information on the agreement is correct. Please read all information thoroughly and report any mistakes to the sales person for correction, any contracts signed with mistakes not being reported any

additional charges or carrier cancellation will be the customer's liability.

\*All quotes given with the vehicle stated as "other" are prices for a basic sized sedan, the customer is liable to advise the salesperson what the year, make, and model the vehicle is.

**Insurance, Damages and Liability:** The vehicle is covered up to \$250,000 of bumper to bumper coverage, while in transit. Primary Insurance for your vehicle(s) is provided by the carrier assigned to your move. New Way Moving Services, Inc. does not guarantee transport by any specific driver/carrier. New Way Moving Services is A broker and is restricted by law from providing Primary Insurance for your move. New way Moving Services, Inc. Or its agents will not be responsible for vandalism, acts of god (fire, flooding, hail, sand storm, tornadoes, and earthquakes) Or objects flying from the road or sky during transport. Customer should maintain their own insurance for these reasons. Customer shall remove all non-permanent outside mounted luggage and other racks prior to shipment. Carrier will not be liable For damage caused by leaking fluids, freezing, exhaust systems, fog lights, or antennas not tied down. Carrier is not liable for personal items left in vehicle, or for damage caused to vehicle from excessive or improper loading of personal items. All damages to the vehicle(s) must be noted at the time of delivery. The driver must sign the inspection report in order for any damage(s) to be claimed. No claim will be honored without the driver`s signature. Additionally, customer must submit in writing a description of damage, Clear pictures and 2 estimates within ten (10) days of receipt of said vehicle directly to the designated carrier for any Resolution to be initiated. New Way Moving Services will not accept responsibility for any negligence of the assigned Carrier nor is liable for the actions of the carrier. If your vehicle is valued at a higher than market rate, You should purchase a special insurance rider.

**Payment:** In order for you, the customer`s, set up to be completed a deposit is due upon reservation of the order.

**The Switch**

Due to the ongoing pandemic, for security and confidentiality purposes, salesmen are not allowed to take credit card payment over the phone.

The following forms of payment are acceptable: ZELLE, CashApp, VenMo, ApplePay and check by phone.

The remaining balance is due upon delivery of your vehicle(s) and may be paid by certified check, Cash, or money order; some drivers also accept ZELLE, CashApp and VenMo as forms of payment.

You, the customer, understand and agree that if payment is not ready at the time-of delivery, the car will put in storage at the customer`s expense. You, the customer, acknowledge the broker fee paid to New Way Moving Services is for posting his vehicle, assigning a carrier and processing his order and this is the sole service in which New Way Moving Services is responsible for. Said deposit is only valid for the assignment of two carriers to you, the customer's order. Any additional carriers assigned to the order exceeding the required two carriers, an additional fee may be assessed to the order (this fee may only be waived at the discrepancy of New Way Moving Services). The deposit will be made by major credit cards (Visa, MasterCard, Discover or Debit card).

**Discount:** if a discount was given upon reservation, from the recommended price, NWMS will assign a carrier for the lowest possible rate. You, the customer knows understand and acknowledge that the

discount given on the file might be used in part or in full for the carrier's fee, at the event of cancellation resulting the usage of the discount, the deposit is non-refundable.

**Cancellation policy:** In the event that you, the customer, should decide to cancel the order, said cancellation must be done so in writing. If said cancellation notification is not sent the cancellation of the order will not be processed until such is received. Should you, the customer, decide to cancel the reserved order and New Way Moving Services has failed to assign a carrier to you, the customer's order, within the contracted time frame for pickup, then the deposit made for said order would be considered refundable. Please be advised that a 20% cancellation fee is applied to all orders to cover any fees incurred for said order. (Dismissal of said fee will be at the discretion of New Way Moving Services.) In the event that the cancellation is made and falls within one of the below categories the deposit for said order would be considered non-refundable. In case the deposit for said order is considered non-refundable, said deposit would be kept as a credit (up to one full calendar year) and can be used towards a future order to cover the required broker fee.

**Non-refundable deposit:**

1. In case the cancellation was made less the 72 business hours before the first available date for pick up or within the contracted dates (including the advised grace period).
2. If a carrier was assigned - Can occur anytime once the order was placed with New way moving services.
3. Any refusal of allowing New Way Moving Services, Inc. and/or the agent to provide said service.
4. Any vehicle that is not prepared for pick up on the scheduled date and/or the customer is unable to be reached by the driver in a timely manner.
5. Any orders made that are considered Last Minute (Determination of such will be made at the discretion of New Way Moving Services).
5. If the vehicle is in a different condition than described by you, the customer, upon reservation or in case the vehicle is modified in any way other than stated in the contract (modifications include, but not limited to: violation of height restriction of 7', modified in any way that alters the length, width, weight, or ground clearance of the vehicle).
6. If multi-vehicle/booking discount is applied to order, deposit for one order/vehicle would automatically be considered non-refundable.
7. If the vehicle is not accessible to the carrier and the customer is unwilling or unable to move The vehicle to a proper loading area.
8. Cancellations due to offers given of available carriers.
9. If a dispute is initiated at any point in time upon reservation of the order the deposit would be

The Switch

considered henceforth non-refundable. Neither a full or partial refund will be processed.

**Pick-up and delivery:** Pick up of your vehicle will be within 2-4 business days before or after (grace period) the transport dates indicated as the pick-up dates on your contract. While every effort will be made to meet the customer's requested scheduling, NO guarantee of pickup or delivery date can be made, expressed or implied. The first available date is the first date that the vehicle can be picked up and the first date that your order will be worked on. Please note that this is NOT a guarantee date for pickup. Please keep in mind that we go by zip codes and not by city, therefore, it is the customer's responsibility to make sure that all information on the agreement is correct, any mistake/problem that may occur as a result of wrong information (Addresses/phone #/car/condition etc.) will be the customer's liability.

**Delays:** May occur due to carrier schedules, mechanical failure, inclement weather, and unforeseen circumstances. If the customer insists on pickup or delivery on a specific date, special arrangements could be made with additional charges. All dates of pick-up and delivery are estimated and not guaranteed. If the pick-up or delivery of the vehicle is delayed by the customer for more than a reasonable time frame, additional charges may occur, and such shall be at the discretion of the assigned carrier. New Way Moving Services will not be responsible for any charges incurred due to delay of pick up or delivery. This includes, but is not limited to, airline tickets or rental car fees. In case customer arranged for the balance to be paid with a credit card an additional delays may occur due to carrier's policy on billing (orders that are not C.O.D). We will keep you informed if any delays will occur. Not all trucks are equipped to load non operative vehicles. Please consider an additional delay may occur in assigning an equipped truck.

Please note that additional delays may occur in cold routes: Northern states such as but not limited to: MT, WY, ID, ND, SD, NH, VT, and ME. As well as northern regions of MN, MI, WI, WA, and NY. The lower southern regions of TX, AZ, NM. In case pick up/drop off location is not located within 75 miles off any major highway.

**Orders on hold:** If you, the customer, requests to put the service on hold, the current order will be cancelled and the deposit will be on hold for a full calendar year. Once the order is placed on hold the deposit would be considered nonrefundable. Please note that once the order has been re-scheduled the price estimate can be subject to change. Furthermore, once an order has been re-instated a new contract must be signed with new dates starting at the advisement of you, the customer, or upon initiating the reinstatement.

**Inoperable vehicles:** If the vehicle(s) requesting to be moved is unable to start and be driven onto the assigned truck said vehicle(s) shall be considered inoperable. In said case all inop vehicles must be facing forward so that it can be winched (pulled) on to the truck. Please be advised that not all carriers are equipped to move an inop vehicle(s), therefore additional time may be needed for pick up. If the vehicle is in a gated area and/or not accessible to the truck, the vehicle must be brought to the carrier. This can be done so with a tow truck/flat bed or with additional help, all of which will be at you, the customer's expense. If there is no key for the vehicle it will be considered as an inop vehicle. In case the tires of the vehicle are flat additional delays may occur. In case the vehicle is without tires the vehicle cannot be moved on a regular open carrier. A flatbed truck must be located to move the vehicle(s) and additional fees will occur for such, all of which will be at the customer's expense.

**If a customer double books the shipping of their vehicle(s) with multiple transport companies (in that case two or more brokers are working to assign the pick-up of you, the customer's vehicle(s)). As well as, if a truck is sent to pick up you, the customer's vehicle(s) and it is not made available for pick up, for any reason, a dry run charge will apply in the amount of \$250.00. (Please note: that the transporter is not required to wait to pick up a vehicle or to deliver a vehicle. If you make a special arrangement with the driver for him to wait, until the vehicle is available, any fees assessed, will be between you and the driver, and made payable solely to the Driver, either at time of pick up or at time of delivery.)**

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New Way Moving Services is a certified moving broker and reserve the right to assign your move to an independent contractor. All independent contractors are equally responsible, certified, bonded and licensed by the D.O.T. All subrogation, litigation, or legal action against New Way Moving Services Inc. reserves the right of venue in the state courts in and for Miami-Dade County, FL. You, the customer, specifically waive any right to judicature of this matter at any other location. In any dispute involving monies owed to New Way Moving Services, New Way Moving Services shall be entitled to all costs of collection including, but not limited to, reasonable attorney's fees. The parties wave trial by jury and agree to trail by judge in all disputes. You have the right to receive the agent information before the move.

**I hereby agree and understand that by providing New way moving services inc. with my credit card information over the phone, I fully understand and agree to the payment and company's terms and conditions in this document.**

**I hereby understand and agree that this information is complete and correct, and that I am willing to proceed with this service under the conditions stated above.**

**By clicking on the electronic signature, I hereby confirm that I have read my Order for Service and agree to all terms and conditions.**

**I further confirm that I have received and read all the information that was sent to me via email.**

**I understand the service details and confirm that the details of the service and the information I provided in deriving this estimate are true and correct.**

**I understand that any additional services or additional information not mentioned on my Order for Service will result in additional charges.**

**By signing this document I am accepting the cancellation and refund policy as well as merchant terms and conditions.**

Kostas Dimitriou

Customer Name

DocuSigned by:

Kostas

64C78D8FEB1B489...

Customer Signature

8/19/2020

Date

Jacob

Company Representative

08/14/2020

Date

# COMMENT HISTORY

DocuSign®

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**Please DocuSign: 948850.docx**

**Sender:** New way moving services

**Envelope Id:** 8eebc4f4-7eed-4f0f-8840-06cabd12d2f2

**Time Zone:** (UTC-08:00) Pacific Time (US & Canada)

**Date Sent:** 8/14/2020 | 1:52:41 PM

**Date Completed:** 8/19/2020 | 8:53:27 AM

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*All Recipients*

**Kostas Dimitriou** -8/14/2020 | 6:43:54 PM

Jacob - this statement "The rate....and can fluctuate due to said market rates." doesn't match with what you Quoted:

"No hidden fees policy:

An additional charges may occur in the following:

If your vehicle is not in a running condition.

If an enclosed trailer will be required.

If your vehicle has any modification (bigger tires, lift gate, roll bars or KC lights etc.)

If there is no access to your vehicle, during pick up or delivery, and a flat bed or tow truck are needed.

If a storage.."

**Kostas Dimitriou** -8/14/2020 | 6:46:08 PM

Is the rate, as we discussed, \$675 firm or NOT? I don't agree to a higher rate based or market rates. I expect you to know the market and commit to a rate Today!

**Kostas Dimitriou** -8/19/2020 | 8:52:20 AM

Thanks for providing clarification that the quote is firm.

*All Recipients*

**Kostas Dimitriou** -8/14/2020 | 6:56:15 PM

What does 8. mean?

*All Recipients*

**Kostas Dimitriou** -8/19/2020 | 8:53:17 AM

Thanks for providing clarification that the car shall be picked up within the discussed window.