

Hey **Mr. Hughes and family**. Just making sure you did have all of my documentation for your move and thank you for your patience. Here is the breakdown for your move in dollars and cents. Management approved. Your price came out to **\$6,500 with your EARLY RESERVATION DISCOUNT**. You only pay **\$1,000 to LOCK** in your price and discount which goes towards your total. **Valid for a whole year and RISK FREE**. Prices are only going up next month. **So you can always change your move dates around as many times as you please and know that you are saving money throughout the process**. Always a button away to do so. Leaves you with a balance of **\$5,500**. Day of **pickup** you pay the first half of that balance which is **\$2,750** and day of **delivery** you pay the remaining balance **\$2,750**. At that point, all we ask for in return is the word of mouth. Repeat business. And that is how we conduct business. Takes 5 minutes by the time your name goes to the calendar for pickup and you receive your confirmation for your reservation. **We accept:**  
**(VISA/MC/AMEX/DISCOVER/ZELLE/CASHAPP)** Feel free to reach back to me with any further questions. Make it a sweet day and glad to help. **Adam M&D Pro Movers**



**M & D Pro Movers LLC**

**Fully Licensed & Bonded**  
 Servicing the entire United States!  
 Florida, Georgia, New York, Illinois,  
 Texas, California and more!  
**(888) 594-6071**

### Binding Moving Estimate

Reference No: **MD3961908**

**M & D Pro Movers LLC**  
 1940 Harrison Street Suite 201  
 Hollywood FL 33020  
 US DOT: 3550738 MC: 1189072

Customer Rep: Adam Levy  
 Phone: 1-888-594-6071 Ext. 105  
 Direct: 954-743-0324  
 Email: [alevy@mdpromovers1.com](mailto:alevy@mdpromovers1.com)  
 Web: <http://mdpromover.com>

### Moving From

**Thomas A. Hughes**  
 2994 Boating Blvd  
 Kissimmee, FL 34746  
 Phone: 561-907-9615 Thomas  
[thughes2009@gmail.com](mailto:thughes2009@gmail.com)

### Moving To

**Thomas A. Hughes/victoria/daniel**  
 2410 W. Plumb Lane  
 Reno, NV 89509  
 Phone: 561-907-1807 Victoria  
 Phone: 561-201-8242 Daniel

### Extra Stop / Notes

#### Moving Services Include:

Door to Door Services

Loading/Off Loading

Disassemble and Reassemble

Professionally Wrapping and Protecting Furniture

Tolls, Taxes, Fuel, Mileage Included

"STAIR FEES ONLY APPLIES IF PICKUP OR DELIVERY ARE AT IN APT BUILDING"

"SAME TRUCK/ NOT SHARED"

"FREE MATTRESS COVERS AND TV BOXES"

Relocation Details		Relocation Estimate	
Job No:	<b>MD3961908</b>	Basic Estimate Price	\$8202.00
Estimate Date:	05/07/2024	Fuel Surcharge: 10.00 %	\$820.20
Representative:	Adam Levy	Reservation Fee	\$1000.00
Move Type: Residential	Long Distance, 2591 miles	Early Reservation Discount/Dispatch Manager Discount	- \$3522.20
Estimated Volume:	1367 cf. (9569 lbs)	Basic Valuation Protection: \$0.60 per lbs. per article	\$0.00
Estimated Rate:	\$6.00 per cf	Total Moving Estimate	\$6500.00
Move Day:	<b>Friday/Saturday</b>	Confirm your move via: <a href="#">Online Electronic Signature</a>	
Requested Move Date:	<b>05/17/2024-05/18/2024</b>		
1 <sup>st</sup> Available Delivery:	06/01/2024		
Created On:	04/30/2024		

Full Value Protection Amount of Liability: \$57,414.00 (Optional)						
Deductible Levels:	\$0	\$250	\$500	\$750	\$1000	\$1500
Valuation Charge:	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Total Estimate Plus Valuation Charge:	\$6500.00	\$6500.00	\$6500.00	\$6500.00	\$6500.00	\$6500.00
Customer's Initials:	x	x	x	x	x	x

**WARNING:** If a moving company loses or damages your goods, there are 2 different standards for the company's liability based on the types of rates you pay. **BY FEDERAL LAW, THIS FORM MUST CONTAIN A FILLED-IN ESTIMATE OF THE COST OF A MOVE FOR WHICH THE MOVING COMPANY IS LIABLE FOR THE FULL (REPLACEMENT) VALUE OF YOUR GOODS** in the event of loss of, or damage to, the goods. This form may also contain an estimate of the cost of a move in which the moving company is liable for **FAR LESS** than the replacement value of your goods, typically at a lower cost to you. You will select the liability level later, on the bill of lading (contract) for your move. Before selecting a liability level, please read [Your Rights and Responsibilities When You Move](#), and [Ready to Move Brochure](#) provided by the moving company, and seek further information at the government website [www.protectyourmove.gov](http://www.protectyourmove.gov)

### Articles List 50 Items, 171 Pieces

Qty	Items	CuFt	Qty	Items	CuFt	Qty	Items	CuFt
<b>General</b>			1	MARBLE TRIPLE DRESSER	50	1	FRAMED MIRROR	5
6	BOX CHINA/DISH (18X18X28)	36	1	MIRROR	5	2	GARBAGE CAN	6
45	BOX MED (18X18X18)	135	<b>Bedroom 2</b>			1	IRONING BOARD	2

40	BOX SMALL (12X12X18)	80
7	BOX WARDROBE (16.0 CU FT)	112
15	LARGE BOXES	68
3	PAINTINGS	30
5	PLASTIC BIN, MED.	25
<b>Master Bedroom</b>		
1	AIR FILTER/PURIFIER	10
1	BED FRAME	10
1	BED, FOOTBOARD	10
1	BED, HEADBOARD	10
1	BED, KING (MATTRESS & BOX SPRING)	70
1	LAMP	5
1	MARBLE DRESSER SINGLE	25
1	MARBLE NIGHT STAND	5

1	BED FRAME	10
1	BED, FOOTBOARD	10
1	BED, HEADBOARD	10
1	BED, QUEEN (MATTRESS & BOX SPRING)	50
1	DRESSER, DOUBLE	40
1	NIGHT STAND	5
<b>Living Room</b>		
1	AREA RUG (8X10)	8
1	ENTERTAINMENT CENTER/FIREPLACE	40
1	FILE CABINET, 4 DRAWER	20
1	MARBLE COFFEE TABLE	15
2	MARBLE END TABLES	10
1	T.V. BIG SCREEN	25
1	WALL UNIT 3 PIECE	75
<b>Kitchen</b>		
3	CHAIR, HIGH BACK	30
1	DOG FOOD CONTAINER	5

2	STREET CLOCKS	20
1	WATER DISPENSER	10
1	WINE RACK/SHELVES	10
<b>Office</b>		
1	CHAIR, OFFICE,(LG.)	10
1	CREDENZA	25
1	DESK, REGULAR	25
1	FILE CABINET, 4 DRAWER	20
<b>Patio</b>		
1	BBQ GRILL SMALL	10
1	BIRD BATH 4XPIECE	20
3	FREE STANDING GARBAGE CABINET	30
1	TOOLS GARDEN	15
1	WROUGHT IRON BAKERS RACK	20
<b>Appliances</b>		
1	DRYER	25
1	REFRIGERATOR	50
1	WASHING MACHINE	25

## Understanding Your Estimate

Thank you for choosing M&D Pro Movers, LLC. We are happy to provide you, the Customer, this estimate based on the list of items and services you requested at the time this estimate was prepared. This **BINDING** estimate is based upon the specific items to be moved and services ordered as listed on the estimate. **Your estimated rate per cu.ft. or rate per pound is guaranteed not to change unless you order additional services, add additional items to be moved, or additional weight to be moved which are not specifically listed on the estimate. Please carefully review this estimate for accuracy.** This document is an estimate only and not a contract for services. The only contract for moving services is the "Bill of Lading" as required under 49 CFR Section 375.505(a). If you make any changes to the list of services ordered or the items to be moved, you must notify the estimator prior to your move date so an updated estimate can be issued to you and last minute price changes can be avoided. Accuracy of your estimate is wholly dependent upon the completeness of the specific items you inform the estimator that you are moving. Be advised that any changes to your order will result in a change to your estimated price. For example, if you add additional items to be moved or order additional services at the last minute your price will increase accordingly. **In order to avoid last minute price changes we urge you to make certain to verify the accuracy of the description of services and items to be moved on this estimate and to notify your salesperson if you wish to make any changes to the services ordered and number of items to be moved.** If on the date of the move you order last minute services or tender additional items to be moved the mover will issue you a new updated written estimate reflecting the change to the total estimated price. In such a case, a new binding estimate must be approved by you and signed prior to any services being performed. The Estimated Transportation Cost is **BINDING** based on the total Cu. Ft. (Volume Amount) provided by customer prior to move date. Packing labor and materials are not included unless specifically itemized on the estimate. Customer Responsibility is to make sure that all boxes and fragile items are packed, boxed up and ready for pick-up unless noted differently on this Binding Estimate Cost for Service. This estimate covers only the articles and services specifically listed.

### This Binding Estimate Cost for Service Includes:

**Tolls, Gas, Mileage and Taxes.**

**Detailed Itemized Inventory List on Move Date.**

**Special Moving Blankets to Wrap and Protect Your Non - Fragile Items.**

**Basic Disassembling and Assembling of Basic Furniture (if needed).**

**Full Standard Valuation Protection at the rate of \$0.60 per pound per article.**

**One Month of Storage (Must be mentioned and included in estimate PRIOR to booking).**

**This Is A Full Professional Service Move!!!**

Please note that the inventory items listed below are not guaranteed volume (cubic feet) accuracy unless an onsite visual estimate was performed. The inventory provided by you on this Binding Estimate Cost for Service only used as a tool for the carrier to generate your total cubic feet (Volume Amount). Any additional cubic feet or any additional services added on move-out day will result in an additional cost based on the terms the Binding Estimate Cost for Service (once booked) and our company's full Tariff. This estimate includes labor, loading, unloading, and basic valuation – this estimate is not a contract for services or guarantee of any kind. All items being shipped must be properly packed or they will not be moved.

**NOTICE OF ACCESSORIAL SERVICES AND FEES:** It is customary for M&D Pro Movers, LLC. (sometimes referred to as "Carrier") to offer additional service options to the customer. In Accordance with 49 CFR Section 375.401(f) we have determined the charges for destination accessorial services as listed below. Such services include, but are not limited to, storage, packing, materials, unpacking, appliance servicing, shuttle, long carry, rigging hoisting and lowering, wooden crating, exclusive use of vehicle, guaranteed delivery, etc. Based upon your destination address accessorial services and post contract services will be charged as follows:

- Flights of Stairs: Each additional flight of stairs \$75.00 (7 steps = 1 flight)
- Specialized bulky items such as: kayak, pool table, playground equipment, etc.
- Long carry service: Each 75 ft. \$75.00
- Shuttle service: \$1.00 per cu.ft. (minimum of \$700)
- Packing of fragile/delicate items (such as TVs, glass, etc.); packing and crating services not already listed within proposal; loading of bulky items (such as a motorcycle).
- Packing labor and supplies such as boxes, tape, bubble wrap, etc.
- Storage service: \$0.50 per cu.ft. per month
- P.G.S pickup and delivery service
- Appliance servicing set up or connecting i, · Rigging, hoisting, or lowering of property

**Company Terms & Conditions**

Please read the following requirements & regulations.

**1.RESCHEDULE / CANCEL OF SERVICE:** Estimates may be canceled penalty free and deposits are fully refundable only if the customer cancels the move in writing during the 3 day window immediately after Bill of Lading is signed subject to 49 CFR § 375.505(h). An estimate/order may not be canceled and deposits are not refundable outside the three day window, or after the mover has begun the physical moving services, including but not limited to: packing, loading, storage, transportation to and from the pick-up or delivery address, etc. Moving services may not begin until the contract for service (Bill of Lading) is signed by the customer authorizing the mover to begin services. Services may not be canceled after the customer's property has been loaded on the truck.

**2.TERMS OF PAYMENTS:** Upon booking a 30% deposit is required to be paid in the form of credit card (Visa or Mastercard), cashier's check, cash. Prior to pickup 50% of the balance is due in the form of Cash, money order, certified check. At delivery the balance is due prior to unloading in the form of Post Office Money Order or Cash only. M&D Pro Movers, LLC reserves the right to collect up to 80%

of balance due prior to the goods leaving the origin state. Subject to federal law, payment in FULL of all charges is required before delivery and prior to unloading – Subject to the 110% law, if applicable. All charges are based on full tariff rates.

**3.PICK UP AND DELIVERY SCHEDULE:** Each long-distance interstate moving customer will have different requirements as to a delivery timeframe. Some customers need their property delivered as quickly as possible and some customers may wish to wait several weeks, or months, before they receive their delivery. Accordingly, there are two delivery service options available; Premium Guaranteed Service and Standard Service. Pickup and delivery dates are not guaranteed unless the optional Premium Guaranteed Service (P.G.S.) is purchased. Standard Service (S.S.) period is up to a maximum of thirty business weekdays, not including storage time, beginning on the first date indicated as available for delivery (not the date of pickup). The date indicated as “1st available for delivery” is first date of the delivery window and not the promised delivery date. Per diem delay rate is \$30.00 (thirty dollars) per business weekday. Business days do not include holidays or weekends. Unless P.G.S. is purchased, estimated delivery period is up to thirty business days from date indicated as first available for delivery. All estimated time of arrivals are subject to change depending on many factors such as traffic, weather conditions, unforeseen mechanical problems or unexpected delays.

**4.PACKING YOUR GOODS:** All Customers are responsible to pack all boxes and fragile items (glass, mirror, marble, and electronics) unless noted differently on this Estimate for services. For health and sanitary reasons all mattress, box springs, and futon pads must be properly protected in Mattress box or plastic cover. Personal effects in plastic bags are not allowed in the truck. Packing supplies are not included in the transportation cost and will be charged if required. Elaborate furniture items that need to be disassembled and/or reassembled may require a 3rd party professional servicing or additional labor and should be disclosed to your estimator in advance of the move to be included on the estimate. Disconnecting and reconnecting of appliances is not included in the estimate. Reassembly of any item is not guaranteed and is subject to the availability of tools and/or parts being available at delivery. Packing, materials, and unpacking services, are available at an additional charge and are only included in this estimate if the service is listed on the services section of the estimate.

**5.LIABILITY:** M&D Pro Movers, LLC. provides two valuation options: Limited liability and full replacement value (FVP). Both options cover furniture and boxes packed/unpacked by M&D Pro Movers, LLC. Valuation is not insurance coverage. We suggest you purchase third party insurance to protect your property. Valuation is the maximum amount you are declaring as the total value of your property. For example, valuation is similar to “bluebook” value of an automobile; in the event of a total loss the maximum amount to be recovered is the “bluebook” value or valuation. The value you declare as the maximum worth/valuation of your property does not increase depending on how or why the property was damaged. By signing this form, you are waiving certain valuable coverage which protects your property above the minimum amounts set by law. Please read carefully before making your selection. Subject to the minimum valuation of \$0.60 per pound per article and in compliance with and subject to the provisions of 49 CFR Section 375.701(a), the shipper will always have at least the minimum valuation coverage. M&D Pro Movers, LLC. cannot control whether proper packing methods are used by the consumer shipper, therefore on boxes packed by the owner as well as pressed wood (particle board) furniture, fragile or brittle items such as glass, china, ornaments, etc.; liability is limited to \$0.60 per pound per article. M&D Pro Movers, LLC. has the right to inspect and repair any alleged damage. As to “real property” not transported by carrier; consumer shipper waives all claims and agrees that M&D Pro Movers, LLC., or its agents, are not liable or negligent, for any and all damage to the interior or exterior of any real property, building or residence including, but not limited to walls, floors, ceilings, stairs, banisters, carpets, plumbing, sprinklers, doorways, driveways, walkways, concrete slabs, lawns, trees, landscaping, etc. In addition, you are not able to give to us to carry and we accept no liability whatsoever for firearms, jewelry, cash, bank notes, any financial instruments, hazardous materials, liquids.



**6.SHIPMENT VALUATION AND COVERAGE:** M&D Pro Movers, LLC. Basic Liability of \$0.60 per pound per article is included in this estimate at no charge. If any article is lost, destroyed or damaged while in your mover's custody, your mover's liability is limited to the actual weight of the lost, destroyed or damaged article multiplied by \$0.60 cent per pound per article. This is the basic liability level and is provided to you at no charge. It is considerably less than the average value of household goods. Full value protection coverage is available for additional cost at customer's request (cannot be purchased after move has begun). We suggest you purchase third party insurance to protect your property.

**7.ABBREVIATIONS and DEFINITIONS:** Carrier: the moving company. Shipper: the consumer hiring the moving company. Articles listed as follows: Articles listed as CP = Carrier Packed; PBO = Packed By Owner; PO = fragile item to be wrapped with Pads Only per customer.

**8.CERTIFICATE OF INSURANCE:** Some buildings require a certificate of insurance from the mover. Please check with your building management at both current and new locations regarding their requirements. Please notify your Relocation Specialist and we will be glad to assist you. Note: A fee may apply depending on building requirements.

**9.PARKING RESTRICTIONS:** Customers must confirm parking restrictions with the building/s management or local police department at both current and new locations in order for the carrier to avoid parking violations. If the truck physically or for reasons of parking restrictions cannot park close enough, Long Carrying or Shuttle Truck Service charges will apply and added as an additional charge to the order.

**10.UTILITIES / APPLIANCES:** Make sure that all of your utilities and appliances will be turned off and disassembled from electric, gas and water connections prior to the day of your move. We do not disassemble or reassemble any utilities or appliances at both current and new locations on the day of your move-out or move-in.

**11.FURNITURE TRANSPORTATION and SPACE AVAILABILITY on TRUCK:** Our Company requires that all drawers must be emptied prior to the day of move. Furniture with full drawers will not be transported due to high risk of damage to the actual furniture, premises walls and floors. Logistics involving interstate moving services are complex and subject to change. You are advised to have flexibility with your scheduled pickup and delivery dates. It is critically important and you are urged not to schedule your move on, or close to, the date you need to vacate your current home; or schedule flights, meetings, appointments, job start dates, or any other events based upon your estimated pickup and delivery dates. Although we will do our best to accommodate your order, there is absolutely no guarantee that all of your property will fit on the truck at pickup if you do not notify us of any additional items or services to your move. We will reserve space on the truck to accommodate only the items and/or the amount of space (cubic feet) listed on this estimate. Any additional items not listed on this estimate may not fit on the truck and will not be transported if space is not available. Note that you will only be charged for the items actually picked up and transported. You will not be charged for any items left behind due to lack of space availability on the truck. Your moving estimate is not an agreement to move "all" of your property. It is merely an agreement to charge you a specified price per cubic foot or price per pound for the items of property actually picked up, transported, and services performed. The moving company will do its best to accommodate a second pick up and the transportation of the extra items but is not obligated to go back and pick up any extra items of property left behind. The best way to prevent problems, surprise charges, or space issues on the truck is to accurately communicate the number and size of items you will move to the company estimator.

**12.NEW BINDING ESTIMATE:**If on the day of the scheduled pick-up "it appears an individual shipper has tendered additional household goods or requires additional services not identified in the binding estimate, [the mover is] not required to honor the estimate." 49 CFR § 375.403(a)(6). However, if the M&D Pro Movers, LLC wishes to service the shipment it must either (1) pickup and transport **only** the specific items and amount of cu.ft. itemized on this estimate without servicing / transporting the

additional items of property. In this case the shipper would only be required to pay 100% of the binding estimate and the remaining balance will be billed after the 30 day deferment. Or (2) Carrier and shipper may execute a New Binding Estimate, in accordance with 49 CFR § 375.403(a)(6)(ii) PRIOR TO LOADING OR OTHERWISE BEGINNING THE JOB. This New Binding Estimate given prior to loading will serve as the only active estimate for which charges will be calculated. Warning: To avoid a scenario where a new estimate at a higher price is issued at the last minute on the date of pick up, it is imperative that customer provide the estimator with a complete and detailed itemization of each item to be moved. Leaving out any items to be moved or adding items at the last minute will result in a new estimate at a higher price on the date of pickup.

**13.AGREED MANDATORY CHOICE OF LAW, VENUE AND JURISDICTION.** If a lawsuit becomes necessary to resolve any dispute between M&D Pro Movers, LLC and shipper, said suit shall and must only be brought in circuit or county court in and for Broward County, Florida. Suits involving disputed over interstate shipments must be limited to the governing federal law. Both parties agree to submit themselves to the jurisdiction of the Florida Courts and agree given the relationship to the state, such exercise is reasonable and lawful. Shipper consents to jurisdiction in Broward County, Florida and hereby waives the right to be served within the State of Florida.

**14.AGENTS and CONSOLIDATION:** M&D Pro Movers, LLC may use agents/independent sub-contractors on all orders. Additionally, unless customer purchased an “exclusive use of the vehicle” option, there is no guarantee that the property will not be temporarily stored or offloaded and reloaded onto a different vehicle then performed pickup and consolidated with other shipments during the transportation. Additionally, it is common practice for a motor carrier to utilize rental vehicles during the busy moving season to supplement their own trucks which may not be available.

**15.LEGAL PROCESS NOTICE TO ALL CLAIMS:** M&D Pro Movers, LLC. shall not be liable for the loss or damage of the goods unless claim is made in writing supported by proof of ownership, value, and weight. As a condition precedent, all outstanding monies due to M&D Pro Movers, LLC. must be paid in full before any claim can be made. Claims must be filed within 9 months of delivery or demand thereof is refused and must be limited to the destination descriptions of damages for each item on the inventory logs. All damages and missing items must be noted on the inventory logs. Damage indications must specify each item damaged at the time of delivery. Shipper or agent has full authority to order services and enter into agreement.

**16.SUMMARY OF NEUTRAL DISPUTE SETTLEMENT PROGRAM:** The neutral arbitration program has been designed to give neither party any special advantage. If a dispute arises between M&D Pro Movers, LLC. and the shipper arbitration may be a mutually beneficial alternative to help resolve the dispute. Section 49 CFR Section 375.211 provides that a mover must have a program in place to provide shippers with an Arbitration alternative. Arbitration is optional and not required under Federal law. **A. Summary of the arbitration process:** Arbitration is an alternative to courtroom litigation. It provides each party to the dispute to present their cases and allows a neutral third party arbitrator to make decision as to the merits of each side’s case. Arbitration subject to this agreement shall be conducted via written submission and, subject to the arbitrator’s discretion, through telephonic appearance. After the initial filing fees have been paid and the arbitrator selected, the initiating party or “Claimant” must submit a written brief summarizing their legal position and factual claims. All supporting documentation must be included with the initial arbitration brief. Copies of all documents must be submitted to all parties involved in the arbitration. Upon receipt of the Claimant’s arbitration brief and supporting documents, the responding party or “Respondent” will have 30 days to file their responsive arbitration brief and supporting documentation. Further deadlines and timetables are subject to the arbitrator’s discretion. **B. Legal effects:** If the arbitration alternative is chosen, then any decision made by the arbitrator may be binding. Additionally, an arbitration decision may not be appealed in a court of law. All parties agree that the Arbitrators decision will be based exclusively on the governing United States Federal Law without regard to conflicting State laws or regulations. **C. Applicable costs:** Each party is responsible for their own costs associated with arbitration. A benefit to the arbitration

alternative may be that it is less expensive than traditional litigation. Each party is responsible for 50% of the costs associated with securing the arbitrator and 100% of their own expenses, including but not limited to attorney fees. There is a \$250 filing fee FOR EACH PARTY and a supplemental charge of \$50 administration fee. Call carrier at phone number on front of this form for ADR processing forms.

**17. Notice of Maximum amount due upon delivery:** Final charges will be based on actual weight or cubic feet/volume of property and services provided. Maximum amount demanded at time of delivery, prior to unloading, is the amount of the non-binding estimate plus 10%; or 100% of the binding estimate. Actual charges may exceed the amount of estimate if additional services were ordered or required to be performed; if customer moved additional items, weight, or cubic feet; or if extra service options such as packing or storage were necessary.

**VERY IMPORTANT - IF YOU ADD ITEMS AT PICK-UP OR IF THE ITEMS ARE A DIFFERENT VOLUME AND/OR WEIGHT FROM WHAT IS ITEMIZED ON THIS ESTIMATE:**

1. The mover may provide you with a revised estimate
2. DO NOT allow the mover to load the truck or perform any services before you agree in writing to the new estimate
3. If you have not signed the mover's new estimate, and the mover loads the truck, then Federal regulation requires that the mover has reaffirmed the original estimate and cannot demand additional payment at delivery for the additional items. Any balance due above the binding estimate would need to be billed by the mover thirty days after delivery.
4. If you agree to and sign a revised written estimate at the pickup location you will be bound by that estimate new estimate price.

This is why we ask you to notify us of modifications at least 3 business days before the scheduled pick-up date, to avoid surprises at pick-up! On the day of pick-up, your foreman may offer you a new revised estimate listing all costs for the entire move including the additional services ordered or additional items to be moved, if any. The total price will be the same as the price listed on this estimate if your inventory's estimated weight/volume has not changed and if you do not require additional services. If your inventory's estimated weight/volume increases or if you require additional services, however, then your price may change based on the rate per pound and/or cubic feet stated in this estimate.

**18. CLAIM FILING PROCEDURE:** As per company **TERMS AND CONDITIONS**, in the unlikely event a customer realizes that some of their goods are damaged or missing, or if they feel that they have been over-charged or charged for services that they didn't receive prior, during or after services were completed, all customers **FULLY** understand that they **MUST** initially give the service provider (Moving Company) the **FIRST RIGHT** to fully investigate and respond in writing with a resolution to their issues.

1. **NOTICE AND WAIVERS:** In accordance with, 49 CFR § 375.401(a) and 49 CFR §371.113(c) (1), customer agrees to waive a physical survey in-home estimate of the household goods and alternatively agrees to receive a non-physical survey based written e-mail generated Binding Estimate based upon the customer provided item list of property to be transported and services ordered. The terms of this estimate and all services to be provided are subject to the carrier's tariffs, incorporated by reference and available for inspection upon reasonable request at the carrier's offices.
2. **Publication Receipts:** In accordance with 49 CFR § 375.213(f) customer has agreed to receive and subsequently received the FMCSA publications "Ready to Move? – Tips for a

Successful Interstate Move" and "Your Rights and Responsibilities When you Move" via e-mail hyperlink and accessed the Federal consumer protection information in the Internet." Please refer to: "You're Rights & Responsibilities When You Move" Brochure - Rights & Responsibilities as well as



“Ready to Move” Brochure - Ready to Move. By placing a deposit with Carrier I am agreeing to the Terms & Conditions stated above. I have read and agree to the Terms & Conditions stated above:

**Click on [Online Electronic Signature](#) to confirm your move online.**

If you no longer wish to receive emails from M & D Pro Movers LLC, please click on [unsubscribe](#)