

SHANON BAUNE 17025 TORONTO AVE. SE PRIOR LAKE MN 55372

21JUL22

| RE: YOUR RELEASE & SETTLEMENT AGREEMENT #: 5878327 |
|---|
| Dear SHANON, |
| Below please find your Release & Settlement Agreement. Review it, print it and have it notarized. |
| Once completed please email it back to my attention <u>John@usafamilymoving.com</u> I will then provide it to my accounting department for processing-7 to 10 business days. * You can also mail it to the address provided below to the attention of John Mallicote. |
| Your claim settlement check in the amount of \$355.37 will be processed and mailed out to the address you provide below. This amount settles any and all claims and/or concerns in full. |
| PLEASE NOTE- Please make sure that the mailing address you provide below is correct. If you should provide an incomplete/inaccurate mailing address and you do not receive your check a stop payment fee of \$35.00 will |

be deducted from your settlement amount due- should your check need to be reissued.

Once again, I thank you for allowing me to Make It Right for you.

5532 Lakeland Avenue North Minneapolis, MN 55429 Phone: 612.286.0400

Web: www.usafamilymoving.com



RELEASE & SETTLEMENT AGREEMENT

| THIS RELEASE AND SETTLEMENT AGREEMENT, on this(D) of (MO) (YR) is between SHANON BAUNE resident of the State of Minnesota and USA FAMILY MOVING, LLC. ("UFM") Bill of Lading/Account # 5878327. | | |
|--|--|--|
| AGREEMENT | | |
| I, SHANON BAUNE hereby release UFM from all claims of any nature, including claims for, or awards of, restitution, reimbursement, injury, damages, or attorney's fees or costs, concerning my move which occurred on or about 23JUN22 in consideration of \$355.37 | | |
| I have made this settlement with UFM in good faith and without duress. | | |
| I now consider any matters or issues relative to this transaction between UFM and me to be totally satisfied. | | |
| I am aware that upon receipt of this signed (and notarized) agreement, I will receive my settlement in the method of payment I have chosen below within 7 to 10 business days. | | |
| Please mail to: | | |
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| I attest that all of my statements made to UFM relative to this claim were truthful. | | |
| I agree that upon accepting this settlement I will not thereafter publish or otherwise make to any person or entity verbally or in writing any negative or derogatory remarks about UFM or its employees. | | |

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I also agree to remove any comments, postings, websites, and published statements in any media, which I may have made about UFM or any of its employees. Where removal is not possible, I will post the following statement or verbally inform any entity, agency or individual I may have contact "All Issues with USA FAMILY MOVING, LLC have been resolved and totally satisfied".

I agree to keep the terms of this Release and Settlement Agreement confidential.

I agree that this settlement does not remove my obligation to pay in full for all services rendered by UFM and that such payment has been made to UFM.

| RELEASE & SETTLEMENT AGREEMENT | | |
|-----------------------------------|---|--|
| SHANON BAUNE, | | |
| Signature | Date | |
| CERTIFICATE OF NOTARY | | |
| STATE OF | | |
| COUNTY OF | | |
| | | |
| On thisday of | in the year, before me, the undersigned | |
| Notary public, personally appear | red, personally known to me or | |
| proved to me to be the individual | l described in and who executed the foregoing instrument and | |
| who duly acknowledged to me the | at he/she/they executed the same for the purpose therein contained. | |
| Notary Signature: | | |