

BREACH OF CONTRACT NOTICE

CONFIDENTIAL – FOR SETTLEMENT PURPOSES ONLY

Linda Rogers
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SENT VIA CERTIFIED MAIL

DATE: January 23 2023

Dear Graceful Moving Group & Moving Solutions,

Pursuant to the contract titled “Graceful Moving Binding Estimate A834636” and dated October 28 2022 (“Agreement”), you have conducted yourself in such a way that has breached this Agreement due to the following actions: You failed to abide by the "Binding Estimate" and charged additional funds without a revision. Therefore, reaffirming the original Estimate. You failed to provide an Inventory of a partial shipment delivered on Nov 28, 2022, causing much emotional duress and resulting in missing property. You breached the contract by not protecting the household goods you were paid to ensure a safe and secure shipment, thereby resulting in theft with significant damage and destruction of the entire shipment of household goods. The contract stipulates pads and packing material would be used to protect furniture, but this was NOT done. There were metal items in contact with wood furniture and no protection, causing significant damage to furniture. You advertise yourself to be "Professionals", but you allowed your workers to blatantly disregard the contract and handle property in a destructive manner and this is unacceptable. Our missing property has not showed up, and we have someone else's property that we are still waiting for guidance on. We are demanding a refund of the \$8806.50 charged on November 7, 2022. In addition, we are demanding an additional \$10,000. for the lost, damaged, and destruction of our property. The total demand comes to \$18806.50..

While we prepare to file a lawsuit against you for the mentioned claims, it is hopeful that a mutually acceptable resolution outside of a publicly filed litigation can be achieved.

The matters set forth herein are intended for settlement purposes only and are strictly confidential in all respects. They may not be used for any other purpose in any proceeding that may be commenced by either party in any court, tribunal, or arbitration, pursuant to the laws located in the State of Nevada.

Unless the aforementioned issues are resolved, this letter formally places you on notice of the legal requirements concerning document retention and expect you and all its affiliates to honor such requirements. You have a legal obligation to maintain and preserve any and all documents, materials, and information, in any form whatsoever, that may be potentially relevant to the subject matter, or discoverable in any potential action arising from, this breach.

It is in the best interest of both parties to resolve this matter as soon as possible. If there is no response by February 23 2023, then it shall be our right to pursue any and all available legal and equitable remedies, including, but not limited to, instituting formal litigation proceedings against you.

Sincerely,

Linda Rogers