

Sun, Jun 27, 7:31 AM



to INFO@authoritymovinggroup.com ▼

Dear Authority Moving Group LLC,

This is [REDACTED] writing to inform you that I no longer need your moving service from Saint Paul to Seattle. My reference number is [REDACTED]. This email meets your requirement that a refund will be made to my bank account within 72 hours from the day I reserve your service (made the reservation on June 24, 2021, see the forwarded email below). I believe I will need to pay 7% of the deposit for this cancellation. Please let me know when I expect the remaining 93% of the deposit to be available to me.

It has been great to work with James Perkins. He is absolutely terrific. I would recommend you to anyone I know who is moving.

Cheers,

[REDACTED]

----- Forwarded message -----

From: **James - Authority Moving Group LLC** <james@authoritymovinggroup.com>

Date: Thu, Jun 24, 2021 at 11:44 AM

Subject: Your Moving Estimate [REDACTED]

To: [REDACTED]

Authority Moving Group LLC

Move

1 message

Steven Ross <steven@authoritymovinggroup.com>

Sun, Jun 27, 2021 at 10:00 AM

To: [REDACTED]

[REDACTED] our billing department processes our customers refunds every Friday. I've added you to the list for this upcoming Friday, July 2nd to receive your refund of \$736.00.

Steven Ross