

D.Williams

Midlothian, TX 75065

Claim ID: 60946

Claim No: 320-336

Order /Job No:312400

Subject: Claim Referral to Carrier

Dear D. Williams,

This is to inform you that we are unable to proceed with the handling of your claim with AAA Moving and Storage for the following reason(s):

Lack of authorization, please contact your movers directly for the status of your claim.

Since we are unable to assist you any further, we must refer you back to AAA Moving and Storage for the handling of your claim.

We do apologize for the inconvenience and appreciate your understanding.

Best Regards,

CSI - Claims Case Manager