

BOOKED - United Prime Van Lines 8411886

From: Michelangelo - United Prime Van Lines Corp (yuri@unitedprimevanlines.com)

To: bambibailey1@aol.com

Date: Thursday, June 5, 2025 at 08:48 AM PDT



Binding Moving Estimate

Job No: **B8411886**

United Prime Van Lines Corp

221 W Hallandale Beach Blvd,

Hallandale Beach FL 33099

US DOT: 3516414 MC: 1336618

Customer Rep:

Michelangelo Penas

Phone:

888-807-5399 Ext. 104

Direct:

747-877-9074

Email:

michelangelo@unitedprimevanlines.com

Web:

<https://www.unitedprimevanlines.com>

Moving From

Bambi Bailey

2305 Sierra Drive

House / Stairs

Elko, NV 89801

Phone: (661) 808-8141

bambibailey1@aol.com

Moving To

Cassey Allison

C&e Storage 7701 Fm 51 (access Code 8141)

Storage / Ground, Floor: 1 , Apt. #: 711

Springtown, TX 76082

Mobile: 6613023574

Extra Stop / Notes

Relocation Details

Job No:	B8411886
Estimate Date:	06/05/2025
Representative:	Michelangelo Penas
Move Type: Residential	Long Distance, 1476 miles
Estimated Volume:	587 cf. (4109 lbs)
Estimated Rate:	\$6.00 per cf

Relocation Estimate

Basic Estimate Price	\$3522.00
Fuel Surcharge: 15.00 %	\$528.30
washer Appliance fee	\$150.00
Teacher	- \$1050.00
Basic Valuation Protection: \$0.60 per lbs. per article	\$0.00
Total Moving Estimate	\$3150.30
Customer Payment	\$1587.31

Move Day:	Friday/Sunday
Move Date:	06/06/2025- 06/08/2025
Created On:	02/23/2025

Confirm your move via:
[Online Electronic Signature](#)

Full Value Protection Amount of Liability: \$24,654.00 (Optional)

Deductible Levels:	\$250	\$500	\$750	\$1000	\$1500
Valuation Charge:	\$8874.00	\$8750.75	\$8701.45	\$8676.80	\$0.00
Total Estimate Plus Valuation Charge:	\$12024.30	\$11901.05	\$11851.75	\$11827.10	\$3150.30
Customer's Initials:	X _____	X _____	X _____	X _____	X _____

WARNING: If a moving company loses or damages your goods, there are 2 different standards for the company's liability based on the types of rates you pay. **BY FEDERAL LAW, THIS FORM MUST CONTAIN A FILLED-IN ESTIMATE OF THE COST OF A MOVE FOR WHICH THE MOVING COMPANY IS LIABLE FOR THE FULL (REPLACEMENT) VALUE OF YOUR GOODS** in the event of loss of, or damage to, the goods. This form may also contain an estimate of the cost of a move in which the moving company is liable for **FAR LESS** than the replacement value of your goods, typically at a lower cost to you. You will select the liability level later, on the bill of lading (contract) for your move. Before selecting a liability level, please read [Your Rights and Responsibilities When You Move](#), and [Ready to Move Brochure](#) provided by the moving company, and seek further information at the government website www.protectyourmove.gov

Articles List 16 Items, 63 Pieces

Qty	Items	CuFt	Qty	Items	CuFt	Qty	Items	CuFt
General			1	DRESSER, TRIPLE	63	Qa Check In		
1	BED, DBL/FULL FRAME ONLY	25	1	MIRROR, LG.	10	4	BOX LARGE 18X18X24	20
1	BED, DOUBLE/FULL MATTRESS	28	1	MIRROR, REGULAR	5	27	BOX MEDIUM 18X18X16	81
1	CALIFORNIA KING	150	1	TABLE, COFFEE	9	13	BOX SMALL 12X12X16	20
2	CHEST, HOPE	16	2	TABLE, END	10	5	GARMENT BAG	100
1	DRESSER, SINGLE	25	1	WASHER	20	1	STAND, NIGHT	5

Understanding Your Estimate

PLEASE READ BEFORE SIGNING ESTIMATE / ORDER OF SERVICE

Welcome to [United Prime Van Lines Corp.](#) Thank you for trusting in us to provide you with our professional services. Our estimates are determined by the inventory of items you, the customer, provided along with the services you required at the time of booking. This **BINDING** estimate is relative to the specific articles to be transported and services ordered as described on the estimate. **Your quoted price based on volume or weight is only subject to change when adjustments are made by requesting additional services, or items that are not explicitly detailed on the estimate. Your estimated rate per cu.ft. or rate per pound is guaranteed not to change. We urge you to examine the inventory list and confirm its accuracy.** This document is an estimate only and not a contract for services. The only contract for moving services is the "Bill of Lading" as required under 49 CFR Section 375.505. If at any time modifications are necessary, you must contact us prior to your move date for a precise estimate and to prevent any unforeseen costs. **Please note, any updates to your estimate will reflect price changes based upon your list of items and services. The more details provided increases the accuracy of your estimate. Review all descriptions, terms, services, charges, and inventory items. Alert your representative immediately if there are discrepancies. The best way to prevent problems, surprise charges, or space issues on the truck is to accurately communicate the number and size of items you will move to the company estimator. IMPORTANT:** If when the crew arrives and you arrange for last minute services or property for shipment, the foreman will issue you a new written estimate outlining any changes which will reflect in the total estimated price. In order to continue with our services, the revised on site visual estimate must be approved and signed prior to any services being performed. As a reminder labor, materials, packing, storage, and other accessorial services are not included unless stated in writing on the estimate and listed in the charges. **Customer Responsibility is to inspect the order form for accuracy, review the pamphlet links provided, make sure all fragile items are marked and secured for transportation unless specialized services were ordered and noted previously on this Binding Estimate**

Cost for Service. Please reach out to our office for additional information, packing tips, prohibited items and ease of transportation concerns that may arise for immediate resolutions.

Professional Full Service Move Includes:

- Loading/unloading of standard household goods
- Disassembly and reassembly of approved furniture items by customer and/or crew members. **Note:** Reassembly of items on delivery only applies when our crew disassembled specified items at pick up.
- Wrapping of furniture with specialized moving blankets, if needed. (Disposable packing items ordered separately)
- Operations surcharge of 15% to be calculated once booked and only changed upon job completion if additional services are deemed necessary with any changes or modifications to transportation variables. (Includes Fuel, Taxes, Tolls, Truck Prep, etc.)
- 14 Steps FREE at both origin pick up and at delivery location
- Standard cargo protection valuation up to \$10,000 based on \$0.60 cents per lb. per article; if selected at the time the estimate is prepared, estimated cost of the full value protection option at varying deductible levels (these are only estimates and the actual cost is determined by your selection on the carriers bill of lading according to carriers tariff).
- No date change penalties if your request is made more than seven (7) business days before your originally scheduled pick-up date.
- Itemized inventory indicating condition at origin and delivery of items.

Please Note: Certain items on a full standard move may be subject to a Special Handling fee, or a Bulky Item fee. Those fees may be applied to custom built furniture, particle board/pressed furniture, or heavy objects (e.g. safe, pool table, piano), large and/ or oddly shaped items.

(OPTIONAL) Premium Full Packing Service Includes

- All services included with Standard Full-Service Move.
- All Packing materials including Tape, Bubble Wrap, Boxes, Shrink Wrap, Packing White Paper.
- Cardboard crating of items too large to fit in a box.
- Specialized boxes for breakables items such as; TV, Mirrors, Pictures, Glass, etc.
- Packing service and boxing of items such as dishes, clothes, books, children toys, mattresses, etc.

Please keep in mind that any and all transportation services provided under FMCSA regulations require flexibility in scheduling. Therefore, we have a minimum of two (2) days, selected at your request as your pick-up window UNLESS the customer has ordered a P.G.S. pick up date. Otherwise, your preferred pick up date will be prioritized. For scheduling purposes we ask **not** to schedule your move on, or close to the date you need to vacate your home. Keep both, your two day pickup window and estimated delivery dates free and clear of all major travel arrangements, appointments, job start dates, plans, or commitments to allow for unforeseen delays. Your estimated time of arrival is not guaranteed. Logistics involving interstate moving services are complex and subject to change. We ask for patience and understanding in this matter. Call our office with any concerns with regard to aligning your timeframes.

TERMS OF PAYMENTS: Upon booking a 36% deposit is required to be paid in the form of credit card (Visa, Mastercard, & Discover) with 4.99% service charge, ACH, or Zelle. The remaining balance is divided into two payments of 50% upon arrival to the pick up location and 50% at the delivery destination. **DON'T FORGET:** the accepted forms of payment at pick up will be cashier's check, postal service money order, cash, or Zelle. For delivery, the remaining balance must be paid in full prior to the unloading of the truck at destination and paid by postal service money order, cash, or Zelle ONLY. Subject to federal law, payment in full of all charges is required before or at delivery and prior to unloading – Subject to the 110% law, if applicable.

Please read the following requirements and regulations to ensure the accuracy of services for your specific move.

OPTIONAL ACCESSORIAL SERVICES and ADDITIONAL FEES (if applicable): [United Prime Van Lines Corp.](#) offers optional services that may be applied to your move. As an industry standard, if you, the customer, orders or requires additional services to complete the move, then the charges will be added to the final invoice. These optional services will only be performed if necessary, or ordered by the customer at an additional

cost. Accessorial post contract services are not included in your estimate unless specified and itemized on the estimate in writing - which include, but are not limited to the following:

CERTIFICATE OF INSURANCE: A COI, is a document that may be required by the building(s) where you are moving to and from to be filed by the moving company before arrival. Please check with property management at both locations regarding their specific requirements and give us a call if you need assistance and we will be happy to guide you.

- Specialized loading and handling of bulky and heavy items such as: motorcycles, kayaks, pianos, ATVs, pool tables, safe, etc.
- Packing of fragile, delicate, and/or antique items; packing and crating services not already listed; packing of bulky items.
- All items being shipped must be packed properly or extra packing material and additional fees may apply to ensure a professional move. Any items in trash bags are asked to be removed and placed into a box. No loose items or extra small boxes that can shift around in the truck.
- Packing labor and disposable supplies such as mattress covers, boxes, tape, bubble wrap, etc.
- Appliance servicing, set up or connecting.
- Rigging, hoisting, or lowering of property.
- Origin Destination/Shuttle Truck Fees for restricted, remote, or difficult routes that require additional preparations or smaller trucks. This includes but is not limited to; inclement weather/harsh road conditions, low hanging power lines/trees, narrow roads/tight turns that are difficult to navigate, roads with ditches, steep hills or mountains, newly paved or unpaved driveways or roads, any routes with increased risk of breakdown or getting stuck, City, HOA, or complex restrictions and regulations, as well as remote locations with lack of service stations or supply chains. Minimum of \$350 for shuttle services.
- Parking Permits (determined by the property management or City Council) You may call your city's 311 Parking Enforcement line, local police dept, property management or city .gov website to avoid parking violations and be informed of all regulations regarding truck limitations.
- Long carry service: First 75ft Free. Each Additional 50ft. charged at a rate of \$75.00 per 50ft. If the truck physically cannot park close enough, OR parking and property restrictions affect loading or unloading, Long Carrying or Shuttle Truck Service charges will apply
- Certificate of Insurance (if required by your building or HOA)
- Stair Fees: Flight of Stairs (7 steps = 1 flight). First 14 steps are free. Each additional flight of stairs \$75.00
- Elevator Fee \$75.00
- Wait Fees and Sanitation Fees may apply
- P.G.S. (Premium Guaranteed Service) for pickup and/or delivery service.
- Storage service: \$1.25 per 100 cu.ft. per month (minimum of \$400 per month) Vaulting and Unvaulting fees may apply.
- Re-delivery Fees or Overnight storage Fees may apply

Please Note: Certain items on a full standard move may be subject to a Special Handling fee, or a Bulky Item fee. Those fees may be applied to custom built furniture, particle board/pressed furniture, or heavy objects (e.g. safe, pool table, piano), large and/ or oddly shaped items.

When requested by the shipper and ordered, our Premium Full Packing Service Includes:

- All services included with Standard Full-Service Move.
- All Packing materials including Tape, Bubble Wrap, Boxes, Shrink Wrap, Packing White Paper.
- Cardboard crating of items too large to fit in a box.
- Specialized boxes for breakables items such as; TV, Mirrors, Pictures, Glass, etc.
- Packing service and boxing of items such as dishes, clothes, books, children toys, mattresses, etc.

Make sure: all of your utilities and appliances will be turned off and disassembled from electric, gas and water connections prior to the day of your move. We do not disassemble or reassemble any utilities or appliances at both current and new locations on the day of your move-out or move-in. Disconnecting and reconnecting of appliances are not included in the estimate. Elaborate furniture items that need to be disassembled and/or reassembled may require a 3rd party professional servicing or additional labor and should be disclosed to your estimator in advance of the move to be included on the estimate. For health and sanitary reasons all mattress, box springs, and futon pads **must** be properly protected in a mattress box or plastic cover prior to loading. Our Company requires that all drawers be emptied prior to the day of move. Furniture with full drawers will not be transported due to high risk of damage to the actual furniture.

GENERAL DELIVERY SCHEDULE: Estimated delivery schedules below are not guaranteed but used as an average baseline from previous moves going by the customer's earliest or 1st requested delivery date. Our goal is to have your items delivered in a reasonable time frame after you've been loaded.

0-500 miles --- 1-7 business days

501-1000 miles --- 2-10 business days

1001- 1500 miles --- 2-14 business days

1501- 3300 miles --- 2-21 business days

***This should not be used as an exact estimated time of delivery. The time frame begins on the earliest date the customer is ready for the final delivery. Before your pick up, we will ask you for the earliest available delivery date you can accept the items. This is also known as (FAD/FADD). We kindly ask that you do not schedule any major plans around your requested pick-up date or your FADD. If your delivery has been scheduled and/or confirmed, but due to unforeseen circumstances you are not available for receiving - Re-delivery Fees are \$1/cu ft with a minimum of \$500. Overnight storage is also available at \$500/night.

THIS IS A PROFESSIONALLY SERVICED AND INSURED MOVE

For estimates by cubic feet: The space (cubic feet/volume) is **not** guaranteed for the inventory items listed above. For increased accuracy, an onsite and/or virtual estimate may be performed. As a reference, the inventory provided by you on this Binding Estimate Cost for Service is only used as a tool for the carrier to generate your total cu.ft./volume amount based on your description of the inventory items. Any additional personal property to be transported at pick-up will result in an additional cost determined at booking which was based on the terms of the Binding Estimate Cost for Service and by our company's full Tariff. This estimate includes labor, mileage, loading, unloading, and basic valuation – this estimate is not a contract for services or guarantee of any kind. All items being shipped must be properly packed or added packing material and extra fees may be charged to ensure a smooth and professional move.

We strive to offer you a service that is straightforward, manageable and hasslefree!

INTERSTATE BILL OF LADING TERMS AND CONDITIONS: The Bill of Lading Terms and Conditions apply to all transportation performed by [United Prime Van Lines Corp.](#) in conjunction with all other rules, regulations, rates, and charges in this applicable tariff, which is available for inspection at the facility(s) specified by the carrier. The carrier may furnish provisions of the tariff governing this shipment upon request. This contract is subject to the entirety of the carrier's currently effective applicable tariffs including, but not limited to the following:

SECTION 1. LIMITATION OF LIABILITY: The carrier or party in possession shall be liable for the physical loss of and/or damage to any articles from external cause and/or the delay of shipment while being carried in compliance with the limitations and provisions of 49 CFR Section 375.701(a) United Prime Van Lines Corp will always be subject to the minimum valuation of \$0.60 per pound per article. In no way, unless by law, shall the customer be liable to United Prime Van Lines Corp or its Affiliates for compensatory damages or delay caused by or resulting from:

(a) an act, omission, misinformation or order of customer, as well as from loss or damage when carrier, after notice to the customer or its authorized representative of a potential risk of loss or damage to the shipment from the causes herein, is directed by the customer to proceed with such transportation and/or delivery, regardless of such risk, or from any cause other than extreme negligence of the carrier. This includes instruction on and/or an attempt to handle and move property into an area that has difficulty moving, entering, or exiting from. The damage to items and/or property damage that occurs as a result of the customer's request to maneuver, force, or haul items in or out of any location, are not covered under the carrier's liability. The customer will accept responsibility for any and all damages that occur to items or property not transported such as but not limited to; windows, patios, walls, banisters, doorways, floors, ceilings, carpets, stairs, landscaping, etc. United Prime Van Lines Corp cannot determine if proper packing methods are used by the consumer/shipper, therefore on boxes packed by owner (PBO) as well as china, glass, ornaments, pressed furniture, etc.; liability is limited to \$0.60 per pound per article. United Prime Van Lines Corp shall not be liable

for loss or damage occurring after the property has been delivered. When the carrier is directed to load, unload, deliver property, or render services at a location(s) in which the shipper or its agents is not present, the property shall be at the risk of the shipper;

(b) The carrier will not be liable in any way for the loss or damage to currency, precious stones, documents, stamps, securities, specie, silverware, jewelry, and electronics such as or not limited to computers and/or iPads, cameras, phones, media equipment, or any article of extraordinary value unless such articles were agreed to and specifically declared in writing prior to the move, and unless the shipper assumes additional valuation charges are paid by the customer, as indicated herein;

(c) decay, defect, deterioration or inherent vice of the article, wear and tear, leakage, mold, mildew, rust, fumigation, or heat including susceptibility to pressure or damage due to atmospheric conditions such as temperature, humidity or changes therein;

(d) damage or breaking of fragile items, collectibles, antiques, particle board, concealed items, contents and/or any possessions in the process of packing, stacking and/or transportation that are delicate and/or vulnerable to fracture, compression, tearing or shattering; This includes any mechanical or electrical malfunction of appliances or any electronics, such as but not limited to; computers and media equipment, pianos, barometers, refrigerators, clocks, AC units or other instruments unless caused by and or results of improper handling by its employees. Except when such fragile items are both packed and unpacked by United Prime Van Lines Corp employees and such handling, packing or unpacking was executed in an extremely negligent manner;

(e) United Prime Van Lines Corp shall not be responsible with respect to damage, loss, decay or deterioration, wear and tear or leakage caused by acts of God, nature and inclement weather; fire, moths, termites, or other insects, vermin, rodents, or any cause beyond the carrier's control and any other such cause unless resulting from the carrier's extreme negligent behavior;

(f) delay caused by obstruction, faulty or impassable passageways, by breakdown, mechanical defect of vehicles and/or equipment. The carrier shall not be bound to transport by any particular schedule, means, vehicle or otherwise than with reasonable dispatch. The carrier reserves the right to forward the delivery of said property to any carrier or agent, by any vehicle or vehicles, or by any route between the point of shipment and the point of destination;

(g) from strikes, lockouts, labor disturbances, riots, insurgencies, seizure, hostile or warlike action, public enemy and/or all terrorist activity including but not limited to;

1. hijacking or sabotage of any conveyance (including a truck, van, trailer, container or vehicle) and/or warehouse, storage facility or other building; 2. the seizing or detaining, and threatening to kill, or injure another individual 3. use of any explosive, firearm, or other weapon with intent to endanger the safety of individual(s) and/or cause substantial damage to property; 4. destruction under quarantine or customs regulations including confiscation and risks of contraband or illegal transportation and/ or trade; or 5. a threat, attempt, or conspiracy thereon. Such loss or damage is excluded regardless of any other cause or event that contributes concurrently or in any sequence to the loss.

(h) for compensation, repair, or replacement of a pair and/or set of articles, United Prime Van Lines shall not exceed the cost of the property lost or damaged for actual cash value of the property at the time and place of loss with regard to sets or matched pieces and shall be limited to repair or replacement whichever is less of the lost or damaged pieces only, and shall not extended to repair, replace or recover the entire set, so to not exceed the released or declared values as indicated. In addition to the foregoing, SUBJECT to the further following limitations on the carrier's or the party's in possession liability: The carrier's or the party's in possession maximum liability shall be: 1. The lump sum value declared by the customer, which may not be less than \$6000.00 or \$6.00 per pound multiplied by the actual weight of the shipment. In pounds, whichever is greater, or 2. The actual loss or damage not exceeding sixty (60) cents per pound of the weight of any lost or damaged article when the customer has released the shipment to the carrier, in writing, with the maximum liability limited to sixty (60) cents per pound per article. 3. Should the shipper not declare a specified value and not pay the additional valuation charge thereon then the shipper hereby agrees to the carrier's liability is limited to a maximum of \$0.60 per pound per article. When the shipment has been released to the carrier at the value not exceeding \$0.60 per pound per article as per declaration of the value on the face hereof, it is agreed that said property be moved packed, shipped, forwarded, or otherwise, handled with the carrier's liability specifically limited to \$0.60 per pound per article. United Prime Van Lines shall be liable only for its failure to use ordinary care on the basis of the shipper's declared valuation of the goods.

SECTION 2. TRANSPORTATION SCHEDULE: The carrier will attempt to pick up shipment at origin within one (1) day of the requested pick up date. For delivery, the window is established from the first available delivery date (FADD) requested in writing, (not the day of pick-up), within reasonable dispatch and time frame subject to mileage. FADD is not the promised delivery date. Two pick-up and delivery services are available: Standard Service (S.S.) or Premium Guaranteed Service (P.G.S.). Dates are not guaranteed unless the P.G.S. is purchased. **1.** P.G.S. on or within agreed dates is an optional service available to you at an extra cost. This guarantees pick up and delivery on specific dates. If the mover fails to provide service as agreed, compensation is entitled at a daily rate (per diem of \$20.00) regardless of the expense you may have incurred. **2.** S.S. period is up to a maximum of thirty (30) business days (BD); not including storage time, weekends, or holidays. If the FADD entered by shipper on the face hereof is less than the BD required by the carrier, then the S.S. 30 BD time frame shall apply to this contract. P.G.S. is only available upon advanced arrangement and payment for such. If delivery is required by a specific date, we urge you to purchase our optional P.G.S. Otherwise, delivery can take place anytime up to 30 BD beginning on the FADD indicated in writing. A delay of shipment at the fault of the carrier has a maximum daily rate, per diem of \$20.00 beyond the S.S. 30 BD period and subject to the limitations included in section 1 of this agreement and per the carrier's applicable tariff. The carrier shall not be liable for any expenses incurred by a shipper during the time specified in section 1. Any oral promises made regarding delivery or pick up dates and times are mere estimates. We guarantee delivery to take place within 30 BD from the date the responsible party selected as the first available for delivery. Any changes to your order will extend this time. **Note:** United Prime Van Lines will keep the customer informed of the ETA (Estimated Time of Arrival) depending on our schedule. **DELIVERY TO STORAGE:** If for any reason other than fault of the carrier, delivery cannot be made at address shown on the face hereof, or at any previously agreed upon address, the carrier, at its sole discretion, may place said shipments in storage at a warehouse selected by it on delivery or at any other available points, at the cost of the owner, and subject to a lien for all accrued tariff charges. If after shipment is placed in storage, the customer elects to pay all balances due to carrier, the carrier may elect to deliver said shipment and collect all applicable tariff charges at time of delivery or prior to attempting second delivery; if storage is located near customers destination address as listed on the face hereof, the carrier may release the goods to the customer at the storage location in which the delivery was made. **AGENTS AND CONSOLIDATION:** United Prime Van Lines Corp. may use agents/independent subcontractors on all orders. Additionally, unless shipper or responsible agent purchased an "exclusive use of the vehicle" option, there is no guarantee that the property will not be temporarily stored or offloaded and reloaded onto a different vehicle then performed pickup and consolidated with other shipments during the transportation. Additionally, it is common practice for a motor carrier to utilize rental vehicles during the busy moving season to supplement their own trucks which may not be available.

SECTION 3. COLLECTION OF CHARGES: The carrier will collect 100% of a binding estimate or up to 110% of a non-binding estimate provided that no post contract services are required at destination. Any additional post contract services will be collected in full prior to the unloading of the shipment at destination. Pursuant to § 375.703, the carrier reserves the right to collect all post contract services in full in addition to 15% of all charges due in addition to the 100% of a binding estimate or 110% of a non-binding estimate if impracticable operations are required at time of delivery. The carrier reserves the right to collect 15% of all charges due in addition to the 100% of a binding estimate or 110% of a non-binding estimate if impracticable operations are required at time of delivery and 100% of post contract services prior to the unloading at time of delivery. **METHOD OF CONVERSION:** Non-Binding Estimates will be calculated by the actual weight of a shipment supported by weight tickets. Binding Estimates will be calculated by utilizing the mandatory conversion formula of the actual cubic feet multiplied by 7.

SECTION 4. PAYMENT FOR SERVICES / INDEMNITY OF DAMAGE: (a) The customer or its authorized representative, upon tender of the shipment to carrier, and upon acceptance of delivery of shipment from carrier, shall be liable, jointly and severally, for all unpaid charges payable on account of a shipment in accordance with applicable tariffs including, but not limited to, sums advanced or disbursed by a carrier on account of such shipment. The extension of credit to either customer or its authorized representative for such unpaid charges shall not thereby discharge the obligation of the other party to pay such charges in the event the party to whom credit has been extended shall fail to pay such charges, (b) The customer shall indemnify the carrier against loss or damage caused by inclusion in the shipment of explosives or dangerous articles or goods. **CARRIER'S LIEN FOR UNPAID CHARGES:** Upon the loading of the customer's property onto the carrier's vehicle, all items listed in this bill of lading become subject to a carrier's lien under Title 49 of the United States Code (U.S.C.) § 80109, as recognized in federal law, until all transportation and related service charges are paid in full. If the customer fails or refuses to pay the total charges due, United Prime Van Lines (hereinafter referred to as "Carrier") retains the right to hold possession of the goods until full payment is received. In accordance with Title 49 of the Code of Federal Regulations (CFR) § 375.807, which governs the rights of household goods carriers, the Carrier may exercise its lien rights to sell, auction, or otherwise dispose of the goods in order to recover unpaid charges. Proceeds from such a sale or auction will first be applied to the outstanding balance owed for the Carrier's

services. If the proceeds do not cover the full amount owed, the remaining balance will remain the responsibility of the customer. Conversely, if sale proceeds exceed the amount owed, any surplus funds will be remitted to the customer, per the requirements set forth in 49 CFR § 375.403(d) regarding surplus handling. By signing this bill of lading, the customer agrees to these terms and acknowledges the Carrier's right to enforce a lien on transported goods until payment is rendered in full. This provision is consistent with the federal regulations governing interstate transportation of household goods, as referenced above.

SECTION 5. AUCTION OF SHIPMENT: If shipment is refused by the customer or its authorized representative at destination, or if customer or its authorized representative or owner of property fails to receive or claim it within fifteen (15) days after written notice by United States mail addressed to customer or its authorized representative at post office addresses shown on face thereof, or if customer fails or refuses to pay applicable charges in accordance with carrier's applicable tariff, carrier may sell the property at its option, either **(a)** upon notice in the manner authorized by law, or **(b)** at public auction to highest bidder for cash at a public sale to be held at a time and place named by carrier, thirty (30) days' notice of which sale shall have been given in writing to customer or its authorized representative, and there shall have been published at least once a week for two consecutive weeks in a newspaper of general circulation at or near the place of sale, a notice thereof containing a description of the property as described in the bill of lading, and the names of the customer or its authorized representative. The proceeds of any sale shall be applied toward payment of tariff charges applicable to shipment and toward expenses of notice, advertising and sale, and of storing, caring for and maintaining property prior to sale, and the balance if any shall be paid to owner of property; PROVIDED that any perishable articles contained in said shipment may be sold at public or private sale without such notices, if, in the opinion of carrier, such action is necessary to prevent deterioration or further deterioration.

SECTION 6. FILING OF CLAIMS: United Prime Van Lines Corp has the right to inspect and repair any alleged damage. United Prime Van Lines Corp. shall not be liable for the loss or damage of the goods unless a claim is made in writing supported by proof of ownership, value, and weight. As a condition precedent to recovery, a claim for loss, damage, delay, overcharge or property damage, all outstanding payments due to United Prime Van Lines Corp. must be paid in full before any claim can be made, and claims must be filed in writing with carrier or with Claims Service International (CSI) claims@csipros.org or by calling (772)742-5246 within nine (9) months after delivery to consignee as shown on the governing Bill of Lading, or in case of failure to make delivery, within nine (9) months after a reasonable time for delivery has elapsed; In the event a customer realizes any of their goods are damaged or missing, or if they feel that they have been over-charged or charged for services that they didn't received prior, during or after services were completed, all customers understand that they must initially give the service provider (carrier) the **first right** to fully investigate and respond in writing with a resolution to their issues. Per federal law the carrier must participate in Arbitration Program and offer this option to a customer when a settlement cannot be reached. The carrier participates in the Arbitration Program provided by Operation@unitedprimevanlines.com where a claim is not filed or suit is not instituted thereon in accordance with the foregoing provisions, carrier shall not be liable and such a claim will not be paid. All claims are subject to the full payment of services rendered by the carrier. The carrier reserves the right to utilize the services of any third party claims processing company at its sole discretion. The claim filing requirements and the terms and conditions for filing claims with the carrier's choice of claims company are hereby incorporated by reference and are a legal part of the carrier's applicable tariff thereof. The neutral arbitration program has been designed to give neither party any special advantage. If a dispute arises between United Prime Van Lines and the shipper, arbitration may be a mutually beneficial alternative to help resolve the dispute. Section 49 CFR Section 375.211 provides that a mover must have a program in place to provide shippers with an Arbitration alternative.

SECTION 7. JURISDICTION: If a situation arises in which a settlement cannot be reached or a dispute between United Prime Van Lines Corp. (the carrier) and the shipper cannot be resolved, the shipper hereby agrees to the jurisdiction in Broward County, Florida and hereby waives the right to be served within the State of Florida.. Suit must be instituted within two (2) years and one (1) day from the date the carrier notifies the shipper that the claim or any parts thereof have been disallowed. Suits involving disputes resulting from interstate relocation must be limited to the governing federal regulations. The shipper may only bring suit in circuit or county court in and for the carrier's county and state of residency. Both parties agree to submit themselves to the jurisdiction of the Florida Courts and agree given the relationship to the state, such exercise is reasonable and lawful. All legal and court costs will be compensated by the losing party.

SECTION 8. RESCHEDULING / CANCELLATION OF SERVICES: A cancellation or rescheduling of services must be provided in writing to Operation@unitedprimevanlines.com with an explanation for cancelling or to reschedule, and the customer must verify that the cancellation notice has been received from the carrier. The customer has the right to cancel services penalty free within 72 hours of booking the reservation. A 10% cancellation fee of the deposit is charged by the carrier for cancellations after 72 hours of booking the reservation.

All cancellations made within seven 7 days of the pick-up date will result in a 50% cancellation fee. The customer has the right to cancel due to a change of order and/or modifications at the origin for which customer refuses to accept the adjusted on site rates, however due to scheduling and routing reasons, the customers deposits/fees are non-refundable. Deposits will be non-refundable and the reservation/order may not be canceled if the mover has begun the physical moving services, including but not limited to: packing, loading, storage, transportation to and from the pick-up or delivery address, etc. Transportation services may not begin until the contract for service (Bill of Lading) is signed by the customer authorizing the mover to begin services. The carrier reserves the right to cancel services ordered by the customer at its sole discretion.

SECTION 9. NEW BINDING ESTIMATE: In accordance with 49 CFR § 375.403(a)(6)(ii) and/or 49 CFR § 375.405(b)(7)(ii): If prior to or on the day of the scheduled pick-up the shipper tenders more property, services, or makes changes to the initial order not identified in the binding estimate, United Prime Van Lines is not required to honor the estimate. However, if the United Prime Van Lines Corp wishes to service the shipment it must either (1) pickup and transport only the specific items and amount of cu.ft. itemized on this estimate without servicing / transporting the additional items of property. In this case the shipper would only be required to pay 100% of the binding estimate and the remaining balance will be billed after the 30-day deferment. Or (2) Carrier and shipper may execute a New Binding Estimate, PRIOR TO LOADING or otherwise beginning the job. This New Binding Estimate given prior to loading will serve as the only active estimate for which charges will be calculated. Warning: To avoid a scenario where a new estimate at a higher price is issued at the last minute on the date of pick up, it is imperative that shipper provides the estimator with a complete and detailed itemization of each item to be moved. Leaving out any items to be moved or adding and removing items at the last minute will result in a new estimate on the date of pickup. If a shipper chooses to remove items from the inventory after reserving volume within seven (7) business days from the requested pick up date, a mandatory 85% of the total estimated charges from booking will be required to be paid in full, regardless of the amount of articles removed from the estimate scheduled for pick up.

ATTENTION! - IF YOU ADD ITEMS AT PICK-UP OR IF THE ITEMS ARE A DIFFERENT VOLUME AND/OR WEIGHT FROM WHAT IS ITEMIZED ON THIS ESTIMATE: 1. The mover may provide you with a revised estimate 2. Do not allow the mover to load the truck or perform any services before you agree in writing to the new estimate 3. If you have not signed the mover's revised estimate, and the mover loads the truck, then Federal regulation requires that the mover has reaffirmed the original estimate and cannot demand additional payment at delivery for the additional items. Any balance due above the binding estimate would need to be billed by the mover thirty days after delivery. 4. If you agree to and sign a revised written estimate at the pickup location you will be bound by that estimate and new estimate price. -- It is imperative you notify us of changes at least 3-10 business days before the scheduled pick-up date to avoid increases on arrival. On the day of pick-up, your foreman may offer you a new revised estimate listing all costs for the entire move including the services ordered or applied, additional tendered property, if any. The total will reflect the price listed on this estimate if your inventory's estimated weight/volume has not altered and you do not require additional services. However, if your inventory's estimated weight/volume increases or if you require additional services, then your price may change based on the rate per pound and/or cubic feet stated in this estimate that was established at booking.

Notice of Maximum amount due upon delivery: Final charges will be based on actual weight or cubic feet/volume of property and services provided. Maximum amount demanded at time of delivery, prior to unloading, is the amount of the non-binding estimate plus 10%; or 100% of the binding estimate. Actual charges may exceed the amount of estimate if additional services were ordered or required to be performed; if customer moved additional items, weight, or cubic feet; or if extra service options such as packing or storage were necessary.

X_____ (Customer Initials) NOTICE AND WAIVERS: In accordance with 49 CFR § 375.401(a)(2) and 49 CFR § 371.113(c)(1), customer agrees to waive a physical survey in-home estimate of the household goods and alternatively agrees to receive a non-physical survey generated Binding Estimate based upon the customer provided item list of property to be transported and services ordered. Customer has agreed to receive and subsequently received the FMCSA publications "Ready to Move?– Tips for a Successful Interstate Move" and "Your Rights and Responsibilities When you Move" via email hyperlink and access the Federal consumer protection information on the Internet. The terms of this estimate and all services to be provided are subject to the carrier's tariffs, incorporated by reference and available for inspection upon reasonable request at the carrier's offices. Please refer to: "You're Rights & Responsibilities When You Move" Brochure - [Rights & Responsibilities](#) as well as "Ready to Move" Brochure - [Ready to Move](#).

By placing a deposit with United Prime Van Lines Corp, I am agreeing to the Terms & Conditions stated above. I have read and agree to the Terms & Conditions stated above:

Click on [Online Electronic Signature](#) to confirm your move online.

Michelangelo Penas

Company Representative

06/05/2025

Date

If you no longer wish to receive emails from United Prime Van Lines Corp, please click on [unsubscribe](#)