



Prasad Guttikonda <gvprasad100@gmail.com>

MLSS Highway 1 - Loading bay door

9 messages

Maple Leaf Self Storage - Highway 1 <highway1@mapleleafstorage.com>

Wed, Jun 8, 2022 at 10:37 AM

To: Prasad Guttikonda <gvprasad100@gmail.com>

Hi Prasad,

Attached is a link to access the software and video clips of the loading bay door closing down on the movers truck ramp. You will need to download the attached software to view the video clip. Also attached photos of the cables after. I will let you know when I get the bill from the contractor for the repairs of replacing the cable.

 20220606-Gottikonda





**RAYMOND CHIA**

Store Manager

Maple Leaf Self Storage Inc.highway1@mapleleafstorage.commapleleafstorage.com**Office:** 604-862-9980

[1575 Kootenay Street, Vancouver, BC V5K 4Y3](#)

Are you looking for an opportunity to join a dynamic, fast growing company? Join our Team! Check out our available job opportunities at mapleleafstorage.com - [Careers](#)



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GREATER VANCOUVER
BOARD OF TRADE

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2 attachments

image003.png
5K



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image005.png
11K

Prasad Guttikonda <gvprasad100@gmail.com>

Wed, Jun 8, 2022 at 11:56 AM

To: Deepthi Guttikonda <deepthi.guttikonda@gmail.com>, Keith Stoute <keithstoute@hotmail.com>

FYI

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2 attachments

image003.png
5KGREATER VANCOUVER
BOARD OF TRADE image005.png
11K

Prasad Guttikonda <gvprasad100@gmail.com>
To: Maple Leaf Self Storage - Highway 1 <highway1@mapleleafstorage.com>

Wed, Jun 8, 2022 at 2:26 PM

Hi Raymond,

I am not able to open the video with the link you have shared. Please send me video.

Prasad Guttikonda

[Quoted text hidden]

Maple Leaf Self Storage - Highway 1 <highway1@mapleleafstorage.com>
To: Prasad Guttikonda <gvprasad100@gmail.com>

Wed, Jun 8, 2022 at 2:29 PM

Hi Prasad,

You need to view the video through a computer because you need to have a specific software to view. It can not be viewed on mobile devices. If you are having trouble with it, please come by the office and I can show you through our computer.

Thanks,

Raymond

[Quoted text hidden]

gvprasad100 <gvprasad100@gmail.com>
To: Maple Leaf Self Storage - Highway 1 <highway1@mapleleafstorage.com>

Wed, Jun 8, 2022 at 2:54 PM

Hi Raymond
I have viewed this on a computer. I have tried downloading the software but it did not work.

Prasad Guttikonda


[Quoted text hidden]

Maple Leaf Self Storage - Highway 1 <highway1@mapleleafstorage.com>
To: gvprasad100 <gvprasad100@gmail.com>

Wed, Jun 8, 2022 at 3:37 PM

Hi Prasad,

Try the link again. There is a different video format and should be viewable through your own computer video player.

 20220606-Gottikonda

Thanks,

Raymond

[Quoted text hidden]

Prasad Guttikonda <gvprasad100@gmail.com>
To: Maple Leaf Self Storage - Highway 1 <highway1@mapleleafstorage.com>

Wed, Jun 8, 2022 at 5:06 PM

Hi Raymond,

No luck. The picture opens but just hangs. I need to have a picture that can be sent to the Movers.

Prasad Guttikonda

[Quoted text hidden]

Maple Leaf Self Storage - Highway 1 <highway1@mapleleafstorage.com>
To: Prasad Guttikonda <gvprasad100@gmail.com>

Thu, Jun 9, 2022 at 8:36 AM

Hi Prasad,

I'm not sure how else to send it to you. Perhaps the only way left is for you to come in and take a video with your own phone then send to the movers.

[Quoted text hidden]

gvprasad100 <gvprasad100@gmail.com>
To: Maple Leaf Self Storage - Highway 1 <highway1@mapleleafstorage.com>

Thu, Jun 9, 2022 at 3:24 PM

Hi Raymond,

I can come but that will not help settle the issue. The Moving company is asking you to make an insurance claim. You can get the license plate of the truck and you can make a claim for the damages through your insurance company. Calling insurance company is the legal and right procedure to follow after any accident.

Prasad Guttikonda

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