



Better Business Bureau®

File a Complaint

Feedback from consumers is vital to BBB. We appreciate your willingness to report this information to us. We look forward to helping you and the business work toward a resolution.

Your complaint details:

First Name: Aaron

Last Name: [REDACTED]

Email: [REDACTED]@hotmail.com

Phone: [REDACTED]

Street Address: [REDACTED] [REDACTED] [REDACTED] [REDACTED]

State: CA

City: [REDACTED] [REDACTED]

Zip: [REDACTED]

Country: USA

Description of Complaint:

When it sounds like it's "too good to be true" it usually is. I was looking at a long distance move and the Uhaul was going to cost over \$5,000. After searching for more affordable options, I found a website offering affordable moving options. This was "Verified Movers" <https://verifiedmovers.com/>. Prominent disclaimer on their website that they receive money for referrals to the various movers and receive commissions on moves. This company is part of the scam. When I was put in touch with Brinks Moving(<https://brinksmoving.com/>)... they offered me a "full service move" for \$2,300 that included gas and a crew of 3 to load and drive and unload the truck. I informed Jeremy(direct 754 778 5854) that I needed the equivalent of a 16 foot moving truck and he typed up my estimate to a little over \$2,300 and said not to worry if it's over the listed amount because there's plenty of room and they'll take care of me. Jeremy is very smooth and I now see that he is very good at what he does and he definitely knows what he's doing in taking advantage of people seeking help in moving. I provided Brinks Moving with my routing and account information on 10/25/22 to process a deposit for a move that was supposed to take place on 10/30/22. On 10/27/22,

Brinks Moving

📍 6446 NW 5th Way,
Ft Lauderdale, FL
33309-6112

☎ [\(800\) 489-7159](tel:(800)489-7159)

If you have any questions or concerns, please contact the BBB assigned to your complaint.

BBB Serving Southeast Florida & the Caribbean

📍 4411 Beacon Circle
West Palm Beach, FL
33407

✉
☎ [\(561\) 842 1918](tel:(561)842-1918)

after being warned that this company was a scam and doing research online confirming that they are a scam, I called to cancel the service and they said that their 72 hour cancellation policy doesn't apply in my case because it was agreed upon inside of one week. I was bounced around to other people and asked for a manager and given the run around. The e-check then posted to my account for payment to "American Relocation & Storage services LLC". No other identifying information for this company was provided. This company, as you'll see online with a little research, will mislead you and end up charging you triple the cost in the end. I was quoted for 1/3 the volume I needed and I'm glad that they only took \$680 from me.

Desired Settlement:

Refund

Does your complaint involve a health issue?:

No

Continued on next Page

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- I have read and agree to the [Complaint Submission Terms](#).
- I authorize the business to communicate with BBB about my complaint and disclose to BBB any personal information related to the complaint including the following if applicable (a) information about a transaction or payment, (b) student records, and (c) information about an alleged debt.
- I consent to the collection, use, and disclosure of my personal information in accordance with the [BBB Privacy Policy](#), which I have read and understand

Signature: _____

Date: _____


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