

## Letter of Recommendation

Moving USA LLC

September 4, 2013

Sheri Samuels  
1334 East 1<sup>st</sup> Street Apt # 12  
Long Beach, California 90802  
562-714-5166  
Job #671556

To Whom It May Concern,

This Letter of Recommendation is for Sandra Rozier, Relocation Specialist:

Sandra Rozier made my relocation from California to Maryland not only possible but a smooth transition. I had spoken to many moving companies when I was searching for a moving company to relocate my furniture. When Sandra called me early one morning her voice was the only one I heard and listened to. She was very warm and professional in engaging me about your company's moving service. She was able to reassure me that your company could handle my move caringly and affordable. She kept her word to me during the whole setting up and moving process. The cost was affordable and the movers were excellent. At one point when I had to go to Maryland to be there for the movers my funds did not arrive as planned. I thought my move was going to have to be cancelled. I called Sandra to tell her about what happened very sad and stressed out. She spoke to me with that professional caring voice and gave me encouragement and hope. She was able to arrange another payment plan and my move was successful. I and my furniture/belonging were treated by your movers as caringly as Sandra had reassured me. Sandra is an excellent representative for your company and her coworkers. I appreciate her concern for me as well as my precious belongs. My furniture and belongings were well preserved and came in the shape I had left them. I want to thank Moving USA LLC for their service and excellent employees. Sandra gets an excellent recommendation because without her my move would not have happened. I will recommend your company to any family, friends and coworkers.

Sincerely,

Sheri Samuels

