



Better Business Bureau®

File a Complaint

Feedback from consumers is vital to BBB. We appreciate your willingness to report this information to us. We look forward to helping you and the business work toward a resolution.

Your complaint details:

First Name: Bianca

Last Name: Williams

Email: bibi.bee.kerome89@gmail.com

Phone: 8325301529

Street Address: 954 Villa De Matel Apt#315,

State: TX

City: Houston

Zip: 77023

Country: USA

Description of Complaint:

On July 13, 2021, I was supposed to move my furniture (bedroom) but the movers were charging more than the initial price which was 2100 dollars. Prior, to March I paid \$751 towards the \$2100 dollars, no one communicated with me that the day of moving that I was supposed to have the second installment of 900 dollars. The. movers attempted to charge me \$3000 to move my stuff that day. I communicated with Michael and another representative to escalate the situation and went over the contract to resolve the issue. The next day I called them back again to cancel the contract because of what happened and they won't give me my refund back.

Desired Settlement:

Refund

Does your complaint involve a health issue?:

No

Dimbas LLC

📍 2 Cityplace Drive Suite
200
Saint Louis , MO 63141
USA

🌐 [Website](#)

📞 323-474-4350

If you have any questions or concerns, please contact the BBB assigned to your complaint:

BBB of Eastern & Southwest Missouri & Southern Illinois

📍 211 N. Broadway, Ste
2060
St. Louis, MO 63102

✉ Email this BBB

📞 (314) 645-3300

Continued on next Page

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- I have read and agree to the [Complaint Submission Terms](#).
- I authorize the business to communicate with BBB about my complaint and disclose to BBB any personal information related to the complaint including the following if applicable:
(a) information about a transaction or payment, (b) student records, and (c) information about an alleged debt.
- I consent to the collection, use, and disclosure of my personal information in accordance with the [BBB Privacy Policy](#), which I have read and understand.

Signature: _____

Date: _____

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