



Estimate for Moving Services

Date
7/12/2025

Type
Hourly

Number
4741

 Shipper yelena.krivskaya (954) 684-9054	 Origin 601 East Dania Beach Boulevard Unit #909 Dania Beach, Florida 33004	 Stops <i>None planned</i>	 Destination 205 Southeast 11th Terrace Unit #407 Dania Beach, Florida 33004
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Start Time 8am - 10am Crew 2 mover(s), 1 truck(s)	Estimated Job Time 3h Rate \$90.00	Estimated Travel Time 0h Move Size 1 Bedroom Apartment	Estimated Quote \$270.00 Volume/Weight 432.00 cuft / 3,024.00 lbs
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Notes
8am morning

Materials

Description	Materials		Packing		Unpacking		Total
	Qty	Rate	Qty	Rate	Qty	Rate	
Small Box: 1.5 Cuft		\$3.25		\$7.00		\$2.25	
Medium Box: 3.0 Cuft		\$5.00		\$11.00		\$3.25	
Large Box: 4.5 Cuft		\$6.00		\$13.25		\$4.00	
Dish Box: 18" x 18" x 28"		\$13.50		\$34.50		\$9.00	
TV Box		\$40.00		\$37.00		\$12.00	
Purchase Wardrobe Box: 20" x 20" x 34"		\$20.00		\$18.50		\$5.75	
Mattress Bag (King)		\$12.50		\$15.50		\$9.00	
Mattress Bag (Queen)		\$12.00		\$15.00		\$8.50	
Mattress Bag (Full)		\$11.00		\$15.00		\$8.50	
Packing Paper (100): 100 Sheets		\$16.95		\$0.00		\$0.00	
Packing Paper (200): 200 Sheets		\$9.95		\$0.00		\$0.00	
Furniture Pad: 68" x 85"		\$21.00		\$0.00		\$0.00	
Shrinkwrap Per Item		\$10.00		\$0.00		\$0.00	
Picture Box		\$12.00		\$0.00		\$0.00	
Mirror Box		\$12.00		\$0.00		\$0.00	
18" Purchase Wardrobe Box		\$30.00		\$0.00		\$0.00	
Half Packing Paper		\$30.00		\$0.00		\$0.00	
Full Packing Paper		\$50.00		\$0.00		\$0.00	
Furniture Pad Rental		\$50.00		\$0.00		\$0.00	
Furniture Pad Purchase		\$25.00		\$0.00		\$0.00	
Carpet Runner Per Roll		\$100.00		\$0.00		\$0.00	
Floor Protection		\$50.00		\$0.00		\$0.00	
Paper Pad		\$5.00		\$0.00		\$0.00	
Tape		\$180.00		\$0.00		\$0.00	
Shrinkwrap		\$200.00		\$0.00		\$0.00	
Bubble Wrap		\$100.00		\$0.00		\$0.00	
40" - 49" HDTV Box		\$100.00		\$0.00		\$0.00	
50" - 59" HDTV Box		\$120.00		\$0.00		\$0.00	
60" - 69" HDTV Box		\$135.00		\$0.00		\$0.00	
70" - 75" HDTV Box		\$150.00		\$0.00		\$0.00	
Ratchet Tie Down Strap		\$30.00		\$0.00		\$0.00	
Rope Tie Down		\$25.00		\$0.00		\$0.00	
Protection Materials Included (Moving blankets, Shrink Wrap, Tape)		\$0.01		\$0.00		\$0.00	
Rental Wardrobe Box		\$12.00		\$0.00		\$0.00	
Other		\$1.00		\$0.00		\$0.00	
Wardrobe Bar Rent		\$10.00		\$0.00		\$0.00	
Wardrobe Bar Purchase		\$15.00		\$0.00		\$0.00	
Tape Per Roll		\$10.00		\$0.00		\$0.00	
Shrinkwrap Per Roll		\$100.00		\$0.00		\$0.00	

Released Value Protection

I release this shipment to a value of 60 cents per pound per article, at no cost to me. This means I will be paid 60 cents per pound for the net weight of the lost or damaged item, regardless of the actual weight of the item.

Y. K

07/01/25 3:10P

Shipper Initials*

Declared value: N/A

Total Valuation Charges: \$0.00

Additional Services

Name	Rate	Subtotal

Estimated Charges

Item	Rate	Cost
Job 4741-1 - Moving		
Moving Labor	3h @ \$90.00/hr (1 truck, 2 crew)	\$270.00
Subtotal		\$270.00

Estimated Storage Charges

Item	Rate	Cost
Recurring Storage		
Oversized Items		
Warehouse Handling		
Storage Valuation		
Storage Discounts		

**** A Credit/Debit Card Processing Fee of 4% will be charged in addition to the Balance listed in this estimate in the event that a Debit/Credit Card is used as the method of payment for final remaining balance. This fee will not be added to any amount paid at the time of deposit. ****

I hereby authorize the indicated services to be performed and agree to the estimated charges. I understand that the above is an estimate only, and that final amount may be different.



07/01/2025 3:10 PM

Shipper Signature

TERMS OF SERVICE

INSTAMOVERS FLORIDA

Engagement terms and conditions based upon contracted services are outlined below. Please review carefully to ensure that you are informed of applicable terms and conditions related to the specific services and products you purchased. The below terms are subject to change without notice. Please feel free to contact your sales professional or our customer service team anytime at (689-254-7987) (813)-522-3544 or info@instamoversfl.com We are at your service 365 days a year, 24 hours a day.

Please read terms and conditions that apply to services provided by InstaMovers Florida, its employees, and agents thereof. At the bottom of the page, you are required to e-sign to finalize your appointment. Your appointments are not finalized unless this is complete.

1. DESCRIPTION OF SERVICES

- InstaMovers Florida provides a service that helps people and businesses move their goods from one place to another.
- We offer services for relocations including packing and wrapping, loading, moving, transportation of goods, unloading, unpacking and unwrapping, and arranging of items to be shifted.
- Additional services may include disassembly and reassembly, crating, special handling of bulky and fragile items, hoisting, lowering, long carry, and stair carry.

2. ORDER AND SERVICE CONTRACT

- The Estimate that you received is the MOVING ORDER AND SERVICE CONTRACT. It covers only the items and services listed.
- An Addendum - Estimate Revision may be completed for any updates to your inventory, addresses, factors to your move, and additional services.
- Any changes to this form, or any contractual changes for services rendered can only be made by the Owner of this Company.

3. TARIFF AND RATES

- We are fully licensed and insured by the Florida Commerce Commission and required to file a Tariff of Rates for services. Rates depend on our schedule and time of year.
- Standard hourly rates are charged between the hours of 8:00AM and 4:30PM.
- Overtime hourly rates are charged before the hours of 8:00AM and after 4:30PM.
- Non-Peak hourly rates are charged on non-busy days.
- Peak hourly rates are charged on busy days.
- By law, Tariff Rates are non-negotiable, and you must pay for the labor time upon arrival and to the time of departure.

4. PROFESSIONAL GUARANTEE

- Customer Service is our top priority, and we back our services 100% from start to finish and beyond.
- Moving is difficult and stressful on both the customer and the movers. So please forgive us if your move does not go perfectly as you planned. We promise to forgive you if your move is not ideal for us as well.
- Each and every move is different in many ways, and at times we may have difficulties and encounter issues. Please be patient and understand that our intention is to provide you with a quality professional service despite this, and we will do our best to do so.
- If you experience an issue during your move, please contact the office immediately to report it.
- If for any reason there is an issue with an employee during your move, that employee will be removed from the job and may be replaced, subject to availability.
- We reserve the right to add additional movers and/or trucks to your move if we deem necessary to aid in the efficiency of the move, and you will be charged accordingly.

5. CUSTOMER ATTENDANCE & ATTENTION

- Do Not make plans on the day of your move. There are too many factors involved to predict a perfect move. We can only do our best to provide a quality service under any circumstance. We cannot be held responsible if you miss work, dinner plans, or a flight out of town and will not afford any discounts regardless.
- Your attendance and attention to your move are vital to its success. The movers rely on you for guidance during the moving process in many ways. You are REQUIRED to be present and attentive during the entire duration of the move so that there is no miscommunication.
- If you are unable to be present during your move, you must notify us who the representative will be and provide their contact information. The representative must be present, accept full responsibility, sign the paperwork on your behalf, and make the final payment on your behalf.
- We will not accept a credit card payment from any Cardholder that is 1) not on the contract, and 2) not present during the move.
- We must verify your credit card and identification when processing payment.

6. SCHEDULED TIME ON MOVE DAY

- **Morning Appointments: 2-3 Hour arrival window**
 - Morning appointments are scheduled with a fixed start time and a 2–3-hour arrival window in case the movers arrive early, or if they are running behind due to an unforeseen delay.
 - Please be patient and understanding if the movers are running late due to heavy traffic, inclement weather, equipment related issues, or if we experience an employee related issue.
 - We do our best to dispatch the crews accordingly so that they arrive on time. You will receive a call from us if we experience any delays.
- **Afternoon & Evening Appointments: 3 Hour arrival window**
 - Afternoon and Evening appointments are scheduled with a 3-hour arrival window, and the scheduled appointment time depends on the estimated completion time of the previous appointment.
 - We apologize in advance, but we do not offer fixed start times in the afternoon or evening because we cannot predict all of the factors to arrive at a fixed start time.
 - We do our best to schedule appointment times, accordingly, please be patient if we are running behind due to any unforeseen delays. You will receive a call from us if we experience any delays. You may also call us at any time to check on the crew's status.
 - We do not guarantee an exact arrival time and will not be held liable for any moving fees (elevator rental, security supervision, etc.) if we are late for any reason.

7. ELEVATORS & MOVING FEES

- Please be advised that it is your responsibility to schedule elevators for your move accordingly. We will not be held responsible for any issues or fees related to elevators for any reason, even if we experience a delay.
- We do not guarantee an exact arrival time or that your move will not go over the estimated time, therefore, we will not be held responsible for any moving fees that you incur by your management company or landlord for any reason.
- Please note that we may charge fees if the move requires stairs, and the building does not have an elevator.
- It is best to schedule a morning appointment if your building has an elevator because we may experience delays from a previous move, or any other reason that is out of our control.

8. YOUR MOVING ESTIMATE

- The estimate that you received is a non-binding, general idea of how long the move will take based on the inventory provided under normal conditions. Moving is charged by the hour, and any time over the estimate will be charged accordingly. The actual move may go quicker or take longer than the estimated time based on the customer's preparedness, factors not disclosed, insufficient inventory list, greater walking distance, stairs, elevators, extra stops, heavy traffic, inclement weather, and/or any other unforeseen factors.
- The time it takes to dismantle and reassemble furniture is not included in the estimate, it may take additional time, and you will be charged accordingly for the additional time.
- Plus, a charge to dismantle and reassemble the item or furniture depending on the difficulty. Please have instructions available to aid in the efficiency of the service.

9. SUPPLIES FOR YOUR MOVE

- Please be aware that you will be charged for the supplies that are used on your move by our movers. This includes any and all packing supplies, supplies to wrap and protect your furniture, and supplies to move your items. The movers will use the supplies at their will and according to company policy and procedure. You will not be asked permission prior to their use.
- We do not provide any free packing supplies and must charge you for all supplies used on your move.
- The moving truck is equipped with extra packing supplies in case they are needed and for emergency purposes. For example, if you forgot to pack a lamp or framed artwork, then the movers will pack them and charge you. No items can be transported on the truck without being properly packed and protected.
- If you would like us to provide all of the packing supplies on the day of your move, you must make arrangements with your coordinator prior to your move and place an order.

10. PAPERWORK, PRE-MOVE & POST-MOVE INSPECTIONS

- Please be aware that the foreman and crew will conduct a Pre-Move Inspection upon arrival and a Post-Move Inspection upon completion. These tasks are included in the hourly time.
- The customer is responsible for doing a final walk-through of the origin address to ensure that all items are removed prior to the mover's departure.
- The customer is responsible for doing a final walk-through of the destination address to ensure that all items are assembled properly and placed in the proper location prior to the mover's departure.
- The customer must pay for any additional labor time over the time paid if the move takes longer than expected.
- The customer must pay for additional labor time if they would like the movers to return to move additional items, or to move items around.

11. PROPERTY CONDITION & SAFETY

- Please make sure that your property and home are a safe and healthy working environment; that your home and property are free from any hazards that could injure the movers, damage our equipment, or damage any items being moved; and that your home and furniture are clean and clear of any dust, dirt, water, mold, snow, debris, bugs, rodents, animal urine or feces and hair.
- HAZARDOUS CONDITIONS: We assume no liability for any hazardous or dangerous conditions that exist that cause damage to a person or property. We recommend customers do a walk-through of the home to eliminate any conditions as such. Such conditions will void any valuation or warranty we offer.
- Please remove all pets from your home and premises on moving day for safety reasons.
- Please remove any water, dirt, snow, or ice on the ground and in the mover's walkway prior to your move. The movers are required to take extra precautions if these conditions exist prior to starting your move, which will result in added time for preparation, and you will be charged accordingly. We cannot be held responsible for soiled, stained, or damaged flooring as a result of such conditions.
- We reserve the right to terminate a move and contract for services if there are any issues regarding a safe and healthy working environment. If these conditions exist and we choose to complete your move, you will be charged overtime rates for the entire move, and an equipment cleaning fee of \$250.

12. WEATHER CONDITIONS

- Poor weather conditions on the day of your move may have a negative impact on time, and we may experience delays as a result.
- Please be aware that you will be charged for the total time that the movers are on your job despite poor weather conditions.
- Poor weather conditions may include hot temperatures, cold temperatures, rain, and snow.

13. PREPAREDNESS

- Moving is a cooperative effort of both the customer and the movers. Thus, to ensure an efficient move please make sure that you have communicated to us all of the factors of your move in detail; that you are packed, organized and ready to go when the movers arrive; that all furniture is empty and free of all items; that all fragile items, including artwork and lamps are packed properly; that all boxes are taped closed; and that all furniture is disassembled prior to our arrival. The movers may have a basic tool set available to disassemble and/or re-assemble any furniture as needed. You are required to provide special tools for any furniture requiring them including a drill.
- We will not disassemble and reassemble any complex furniture, unless prior arrangements have been made and agreed upon and a fee is charged.
- All items must be boxed or wrapped and protected prior to moving the items and taking them into our possession and on the truck. We will not take any miscellaneous items that are loose and not protected, as they can get damaged during the move, or cause damage to property.
- InstaMovers Florida may refuse to transport certain items that appear improperly packed or considered extremely fragile and may charge additional money in order to accept the risk involved with moving such items.
- We are on a strict schedule and ask that you are packed and ready to go when the movers arrive unless the estimate includes packing services.

14. ITEMS & BOXES PACKED BY OWNER (PBO)

- We are not responsible for items and boxes that are packed by the owner because they were not packed by professional movers. We advise owners to pack items appropriately using packing materials to avoid damage during the move.
- Do not pack any fragile items if you are unsure of their safety during the move.
- Do not over-pack boxes. Boxes should not weigh more than 50lbs each.
- USED BOXES - we assume no liability for damage caused to the contents of boxes that are re-used for a move. Re-used boxes are not stable and are susceptible to damage.

15. SECURITY

- The security of your items is important to us. At times, the movers may ask you to tend to the truck or leave the truck unattended in order to work efficiently. Please let us know if we should be aware of any security concerns in your neighborhood so that we can determine the appropriate measure to take for your move.
- If security is a concern, we may need to add an additional mover to man the truck at all times, or we may request that you stand by the truck while the movers are away from the truck.

16. PENALTY/INCONVENIENCE FEE

- Please be aware that our schedule depends on the number of hours estimated for your move. Therefore, we may schedule one move for a full day for one crew, or two to three moves in order to utilize the working hours of the day. That is, we may schedule one move in the morning, one move in the afternoon, and one move in the evening. Unless your move is scheduled for a full day, the movers will be on a strict schedule. Therefore, moves are scheduled accordingly based on the estimated time per move. We allow one hour of time in between moves, however, we are on a strict schedule and cannot afford to lose time, as it will affect our schedule and another customer's move. Therefore, you are required to be packed, organized and ready to go prior to our arrival, unless this contract is for packing services.
- In the event that a client causes delays to the scheduled or planned work for subsequent moves due to inconveniences during payment, or non-payment, InstaMovers Florida reserves the right to impose a delay fee. This fee will range from \$150 to \$250, reflecting the impact of the delays on the company's ability to adhere to its moving schedule.
- There will be a \$150 Fee which will result in the forfeiture of your Deposit if these terms are not adhered to. The penalty is considered an inconvenience fee, as it results in numerous problems that are caused by insufficient preparedness, which may result in additional charges to other customers. This fee will be applied upon completion of the move if

deemed necessary by management.

- In the unfortunate event that any member of our moving crew experiences humiliation or offense based on their race, color, sex, or religious inclination, InstaMovers Florida reserves the right to cancel the scheduled move. We take such incidents seriously and prioritize the well-being and dignity of our team members. Should this situation arise, the client agrees to the following terms: Cancellation Fee: The client will be responsible for paying the full amount of the estimated move cost, as well as an additional cancellation fee. Commitment to Respect: We believe in fostering an environment of kindness, respect, and cordiality. It is our expectation that both parties—our team and you—engage in friendly and professional interactions throughout the process. We aim to create a positive and healthy atmosphere during your move. Clear communication, understanding, and patience contribute to a successful relocation.

17. ADDITIONAL LABOR SERVICES

- Please be aware that there are additional charges for labor services that are not provided in ordinary household goods moving within our hourly rated time. The charges are priced according to our Tariff Rates.
- In exceptional circumstances, additional charges may be necessary to cover unforeseen expenses related to the move. These charges will be communicated transparently to the client.

Additional labor services include and are not limited to the following:

- Long Carry: \$100 charge if the carry is over 100 feet in length from the truck to the door of the residence.
- Excessive Stair Carry: \$50 charge per every 5 flights of stairs for one item if the item does not fit in the designated elevator and we have to walk the item up the stairs. An additional \$20 per hour for stair carry over the 3rd floor also applies.
- Hoisting/Lowering: \$75 charge per item from ground level to first floor; \$100 from ground level to second floor; \$125 from ground level to third floor; \$150 from ground level to fourth floor.
- Trash Removal: if you are not able to dispose of the materials used during your move on-site, we will remove and dispose of the trash off-site for an additional charge. This fee starts at \$50 or more depending on the amount of trash to dispose.
- Equipment Cleaning Fee: if our equipment is soiled from any foreign substance that leaks out of your items, an equipment cleaning fee of \$150 or more will apply depending on the substance and the estimated time to clean it up.

18. SPECIAL HANDLING CHARGES

- Special Handling means that the item requires special attention and/or expertise in packing and moving. This means that the item is fragile, heavy, over-sized, odd-shaped, high value, etc. This also means that the item does not fall within the standard terms of household goods moving, therefore, there is an additional charge to move the item.
- The additional charge is for the increased liability of moving the item, which means that the item has an increased liability to be damaged, cause damage, or cause injury. Please disclose all inventory appropriately so that all contractual terms are adhered to. We do not want to surprise you with any charges, but we also do not want to be surprised when we show up to do your move.
- In exceptional circumstances, additional charges may be necessary to cover unforeseen expenses related to the move. These charges will be communicated transparently to the client.
- We reserve the right to refuse to move such items if not disclosed, not packed properly, and/or not charged accordingly.
- Special Handling charges include the following:
 - Heavy Box Fee: A \$50 fee will be charged for a box that was over-packed and that weighs more than 50 pounds.
 - Heavy Item Fee: A fee will be charged based on the weight of an item over 250lbs. This includes items such as a piano, safe, tools, machinery, arcade game, jukebox, or any piece of furniture.
 - Oversize Item Fee: A fee will be charged for an item based on size that is over 150lbs but not more than 250lbs. This includes all furniture, artwork, electronics, exercise equipment, glass, stone, appliances, tools, etc.
 - Fragile Item Fee: A \$50 fee will be charged for an item that requires extensive packing and protection. This includes anything that is deemed fragile including furniture, artwork, electronics, exercise equipment, glass, lamps, appliances, etc. You are also required to purchase Declared Valuation for protection.
 - Fine Art/Antiques: Additional charges and insurance apply to pack and move items with a high value. The value must be stated prior to the move and Declared Valuation protection must be purchased in advance.

19. DAMAGE, RELEASED VALUE, LIABILITY & PROTECTION

- We provide No Liability Coverage with every move.
- In the State of Florida, No Liability is standard and is included at no additional charge at a rate of \$.60 per pound per complete article, but it is not recommended. For example, if a TV is damaged and weighs 20lbs, your coverage for that article is \$12.00.
- Additional coverage can be purchased for a fee. If you have chosen additional coverage, then the limitations are set forth in that coverage. Please contact your moving coordinator with any questions.
- Please Note: we employ professional movers and take precautions to avoid damages, which are rare, but they do happen. InstaMovers Florida can only reimburse you according to the level of protection that you choose for your move. Therefore, you should obtain adequate insurance to protect from loss or damage to goods.

20. FURNITURE PREPARATION & DAMAGE LIMITATIONS

- PROTECTION: within the Terms of our services and for liability purposes, we are required to wrap your items to protect them from damage during your move. However, InstaMovers Florida cannot be held liable for damage to these items if the customer refuses this service.
- ENGINEERED WOOD: InstaMovers Florida
- cannot be held liable for engineered wood "ready to assemble" furniture due to its lack of structural integrity. This also applies to any type of composite wood, pressed wood, and particle board. These items are designed to fit in a flat box and then be assembled. They are not manufactured with the intention of being moved and disassembly results in structural damage to the items.
- HDTV's: all HDTV's must be boxed and protected properly prior to moving in order for valuation coverage to apply. Blanket wrapping is not sufficient protection and is against company policy and procedure. Please make sure our crew can turn on your TV to ensure it works properly prior to and after moving. Valuation coverage does not apply to HDTV's that are PBO.
- FRAGILE ITEMS: We are responsible for damage to fragile items only when our employees pack, move, and unpack them upon delivery. We assume no liability for damage to fragile items that are not properly packed by owner.
- FINE ART/ANTIQUES: We will not move any items as such if not disclosed in advance, packed properly, and/or charged accordingly. Valuable items are required to be created and/or moved separately.
- CONTENTS OF FURNITURE/CONTAINERS: We assume no liability for the contents of drawers, containers or other items of similar nature. All items must be removed by the customer prior to the move.
- APPLIANCES: We assume no liability for the electrical and/or mechanical function of any appliances, whether or not our employees pack them. We recommend appliances to be installed and serviced by a qualified service company.
- ELECTRONICS: We assume no liability for the electrical and/or mechanical function of any electronics, whether or not our employees pack them. We recommend electronics to be installed and serviced by a qualified service company.
- MECHANICAL ITEMS: We assume no liability for the mechanical function of any and all mechanical devices including a piano, juke box, phonograph, etc., whether or not our employees pack them. We recommend mechanical items to be serviced by a qualified service company.
- WEAR AND TEAR: Ordinary wear and tear in handling are not our responsibility. This includes but is not limited to surface scratches, discoloration, water stains, and dirt stains.
- OVERSIZE ITEMS: We assume no liability for damage to oversize items that do not fit through doorways or hallways properly. We also assume no liability for damage to doorways and/or hallways that are damaged due to oversize items.

21. PERSONAL, HIGH VALUE, & NON-TRANSPORTABLE ITEMS

- We will not be responsible for any personal items, you must secure them prior to our arrival. Personal items include but are not limited to phones, wallets, purses, jewelry, cash, collections, computers, gaming devices etc.
- We will not be responsible for any high-value items unless they are itemized on your inventory with a dollar amount specified, and you must purchase an additional insurance policy to cover high-value items.
- We refuse to move any items listed as non-transportable. Please see the information provided on our website regarding these items and our recommendations for transportation – Personal & Non-Transportable Items.

22. CARRIER LIABILITY

- We are responsible only for our own negligence. We assume no liability of any kind for loss or damage to goods caused by weather conditions, bug or rodent infestation, rust, deterioration, an Act of God, an act of governmental agency or public enemy, driveways that cannot support the weight of our trucks, hazardous or dangerous conditions that exist, or any other causes beyond our control.
- The Company shall not be charged with knowledge or the contents of the containers or the condition thereof The Company shall be immediately notified of all claims for concealed and/or external damage if original package. The Company shall not be liable for loss or damage occurring after the property has been delivered to or received for by the consignee or shipper or the authorized agent of either. When the Company is directed to unload or to deliver (or render any services) at a place or places at which the Customer or its agent is not present; the property shall be at risk of the Customer after unloading or delivery. Where the Company is directed to load property from (or render any services at) a place or places at which the Customer or its agent is not present, the property shall be at risk of the Customer before loading. The Company will not be liable for loss or damage caused by ordinary wear and tear, leakage, mold, mildew, termites, rodents, vermin, other atmospheric conditions, natural deterioration, inherent vice or defect of the property, or damage to particle board, or for loss damage or delay contributed to or caused by the act or omissions of the Customer or by acts of war, terrorism, insurrection, nuclear fusion, strikes, labor disturbances, fire, riots, or by any acts of God, or any cause beyond the Companies control. The Company is not responsible for the mechanical or electrical malfunction of or any article such as, but not limited to, computer equipment, piano, radio, television set, VCR, DVD player, barometer, refrigerator, phonograph, clock, air conditioner or other instrument or appliance whether or not such articles are packed or unpacked by the Company.
- The client acknowledges and agrees that InstaMovers Florida LLC and its employees are not liable for any accidents or bodily injuries that may occur to the client, family members, or third parties present while the moving company is on their property. Furthermore, the company is not responsible if the client or family members attempt to move their own belongings and subsequently suffer an accident or injury. The client is notified to allow the professional team to perform their duties without interference. If the client chooses to ignore these recommendations and requirements of the company and voluntarily assists in the move, InstaMovers Florida will not be liable for any accidents or bodily injuries that may occur to the client when attempting to "help" without such "help" being requested, or necessary. The crew is trained, equipped, and possesses all the necessary tools and knowledge to carry out the move without the need for the client to physically interfere in the move. If the client still decides to do so of their own volition, InstaMovers Florida is not responsible.

23. PROPERTY & FURNITURE DAMAGE LIABILITY

- Your property and furniture will be inspected by the movers for any apparent pre-existing damage during the move. If you have any knowledge of pre-existing damage, you are required to notify the movers before they start moving. If any pre-existing damage is found before or during the move, the movers are required to complete a Liability Release Form.
- If the movers cause damage to your property or furniture, they will fill out a Damage Report prior to leaving the jobsite.
- Please take the time to inspect your property and furniture for any damage prior to the mover's departure. Once the movers have left, your burden of proof may be more difficult in filing a claim. If damage is found post-move, do not make any repairs and notify the company right away. We have the right to inspect and repair any damage caused by the movers.
- We will not be held responsible for damage to any type of flooring if you choose not to purchase flooring protection. This includes but is not limited to hardwood, vinyl, tile, and/or carpet.
- We will not be held responsible for damage to floors caused by faulty furniture pads or damaged leg nail glides.
- InstaMovers Florida advises you, the shipper, to purchase additional insurance to protect him/herself from loss and/or damage of goods. The customer's coverage, at no additional cost, is the standard maximum of 0.60 cents per pound per article. Standard coverage does not include any or all damage to driveways, sidewalks, lawns, floors, walls, ceilings, doors, windows, carpet rails, roofs, gutters, etc. In the event of a claim, The American Moving & Storage Association's Table of Weights will be used as a basis for the weight of claimed items. Also, the standard coverage cannot exceed the moving cost.
- We will not be held responsible for damage to floors caused by ordinary wear and tear. Generally, this type of damage occurs during ordinary use and is uncovered by the movers when an item is moved.

24. CLAIMS

- In the event of a claim, InstaMovers Florida holds no responsibility for items which do not have their mechanical condition listed on an Inventory of Items prior to the start of your move, or items within boxes packed by any party other than employees of InstaMovers Florida. In order for a claim to be processed on any item, it must be listed on your Inventory of Items as being picked up at origin and marked as lost/damaged on your Inventory of Items at the time of delivery. Failure to mark an item as lost/damaged at delivery will result in denial of this item in the event of a claim.
- You must inspect your furniture and report all damages on the job site before your move is completed. Claims must be filed with the company in writing within 5 days of the date of delivery. A successful claim for loss or damage may depend on your having written an accurate description of the loss, pictures of said damage on the inventory, or bill of lading (on mover's copy too). Unless you note the loss or damage on these documents, your burden of proof may be more difficult.
- In addition, your mover's liability may be less than the value of your goods. According to law, movers are not liable for the full value of your property unless you pay an additional charge for that protection. Please call our office to speak to a representative regarding your protection options.
- We have the right to inspect and repair any alleged damage, and if we are not able to do so, we have the right to hire a service professional to make the repair.
- The client acknowledges the importance of maintaining a positive and respectful public discourse about InstaMovers Florida. The client agrees to refrain from making public statements, including on social media, that could harm the reputation of InstaMovers Florida. Any breach of this section could result in legal action.

25. BREAKS, GRATUITY & MEALS

- On moving day, the actual moving is a service provided by the men doing the move and tips are not required but greatly appreciated. A reasonable tip is 10-20% of the bill per crew depending on the factors of the move.
- Factors to consider are size and difficulty of move, the time it takes to complete the move, weather conditions on the day of the move, and the quality and care of the service provided.
- Demanding a tip is against company policy. Please report this activity to the company immediately.
- The movers are responsible for their own meals. If you choose to provide a meal for the movers during your move as a courtesy, you will not be reimbursed by the company.
- Breaks of more than 15 minutes will be deducted from the bill.
- The entire crew must take a break in order for the time to be deducted.

26. DELIVERY

- We will make every reasonable effort to complete delivery. We are not responsible if weather, physical conditions, traffic conditions, or other special circumstances prevent or delay completion. If we cannot deliver the goods in the ordinary way by stairs or elevator, there will be additional charges for hoisting, lowering, shuttling, additional labor, and/or

additional equipment that is necessary. Also, we will continue to charge for waiting time caused by lack of sufficient elevator service or other causes beyond our control. If no authorized person is present to accept goods at the agreed time, or if orders are incomplete, we will deliver the goods at your own risk and expense, using reasonable judgment.

27. DEPOSIT & CANCELLATION

- A non-refundable deposit is required to be paid prior to the move to secure an appointment. The deposit will then be deducted from the final bill.
- A 72-hour cancellation notice must be given prior to the day of the move and in order to reschedule without paying an additional deposit to secure another appointment.
- Cancellation after 72 hours will result in a cancellation fee and the forfeiture of your deposit.
- If the customer chooses to cancel their service or relocation on the same day as their scheduled appointment, InstaMovers Florida will assess a cancellation fee that can start at \$150.

28. FINAL PAYMENT

- By law, we are required to charge the final payment and Collect on Delivery (COD). This means that you must pay us prior to the delivery of your goods and prior to the completion of your move.
- The final payment must be made in full prior to the completion of your move, there are no exceptions.
- Payments Of Charges: Shippers shall be liable for any and all charges applicable under movers' tariffs.
- Nothing herein shall limit the right of the Mover to require at the time of shipment the prepayment of charges.
- If the final payment is not being made by the person that contracted our services, then we need the full name, address and phone number of that person, plus a signature to verify payment. We cannot take this info over the phone without a signature to verify payment.
- InstaMovers Florida may apply a truck fee based on the distance traveled by the truck. This fee compensates for the use of our specialized moving vehicles and equipment.
- In the event that fuel prices exceed a predetermined baseline, a fuel surcharge will be added. InstaMovers Florida a fuel charge may be added to the client's invoice based on the actual fuel consumption of the truck during the move.
- In the event that the total time paid for by the client expires and the truck remains loaded, or the unloading work or any other service has not been completed within the contracted time, the company will contact the client to notify them that the allotted time has expired. Should the client ignore the notification or continue to utilize the services of our employees to complete the tasks or service after the expiration of the contracted time, the company reserves the right to charge additional fees automatically. These fees will be applied in 15-minute intervals, based on the continued use of our employees and equipment, and will be charged automatically without the need for further authorization from the client. The client acknowledges and agrees that these charges will be valid and applied without the need for explicit consent at the time of the transaction. By continuing to use the service beyond the time paid for, the client agrees to the terms of this additional charge and commits to the responsibility of paying the associated fees.
- No discounts will be given or afforded for any reason; you must pay for the services rendered. If you refuse to pay the bill in full, we will contact the authorities and prosecute for theft of labor services.
- We accept the following payment methods: Visa Mastercard Discover (a 4% service fee will be assessed for all card payments); Zelle.
- We do not accept cash or checks.
- The movers are paid by the hour, and the time will continue to run until full payment is made, so please have payment ready.

29. MOVER'S LIEN

- If for any reason other than the fault of the Mover, delivery cannot be made at the address shown on the face hereof, or any changed address of which Mover has been notified, Mover, at its option, may cause articles contained in shipment to be stored in a warehouse selected by it at the point of delivery or at other available points, and there held without liability on the part of the Mover, at the cost of the owner, and subject to a lien for all accrued tariff, storage, and other lawful charges.
- If a shipment is refused by the consignee at the destination, or if shipper, consignee, or owner of the property fails to receive or claim it within (30) days after written notice by United States mail addressed to shipper and consignee at post office addresses shown on face hereof, or if shipper refused to pay lawfully applicable charges in accordance with Mover's applicable tariff, Mover may sell the property at its option either (a) upon the notice and in the manner authorized by law, or (b) at public auction to the highest bidder for cash at a public sale to be held at a time and place named by Mover, thirty (30) days' notice of which sale shall have been published at least once a week for two consecutive weeks in a newspaper of general circulation at or near the place of sale, a notice thereof containing a description of the property as described in the bill of lading, and the names of consignor and consignee.
- Or in the event that delivery is refused due to non-payment, the shipper's goods will be stored at vault. In the event that the shipper does not make payment of all dues within a thirty (30) day period, InstaMovers Florida of withholds the right to auction off the shipper's goods in order to recoup moving and storage fees due, in compliance with the terms and conditions of this contract and Florida state statute. Payment is due prior to delivery in the form of cash, Visa, Discover, Master Card... Should the shipper decide to pay with a credit card, it is understood and agreed that InstaMovers Florida will keep their credit card number on file and by virtue of this executed agreement has the shipper's full written authority to charge said card at any time for any services provided to the shipper. This includes but is not limited to all moving charges, storage fees, and other professional fees.
- The proceeds of any sale shall be applied toward payment of lawful charges applicable to shipment and toward expenses of notice, advertising, and sale, and of storing, caring for, and maintaining property prior to sale. Any balance shall be paid to the owner of the property sold hereunder.
- Any perishable articles contained in said shipment may be sold at public or private sale without such notice, if, in the opinion of the Mover, such action is necessary to prevent deterioration or further deterioration.
- Ownership of Goods the Customer has represented and warranted to the Company that he/she has lawful possession of, and legal right, interest, and authority to tender all of the property herein described, and that there are and will be no liens, mortgages, or encumbrances on said property superior or adverse to the legal right, interest and authority of the Customer to contract for services herein. If there be any claims or litigation concerning the Customer's representations and warranties herein, including claims of ownership and/ or possession made by any third party with regard to the property described herein, the Customer agrees to pay all storage and other charges, and further agrees to indemnify the Company for all costs, expenses, and attorney's fees which the Company may reasonably incur or become liable to pay in connection therewith. The Company shall have a lien on said property for all charges and for such costs and expenses. The lien specified herein shall also cover legal expenses incurred in bringing or defending an interpleader action to determine the Ownership and/or right of possession property specified in this Contract. The Company may, at its option, bring suit for reimbursement pursuant to the foregoing provisions without further foreclosing on its lien.

30. NON-PAYMENT & COLLECTIONS

- If payment is not made in full within 30 days this matter will be referred for collection, and the customer is responsible for all costs, including but not limited to agency fees, attorney fees and/or forty percent of the amount of our claim, and court costs.
- Any charges not paid when due shall be subject to interest at the maximum rate allowable by laws of the State of Florida. It is agreed between the Company and the Customer that a deposit for services to be rendered specified on the front portion of this contract will be treated as liquidated damages and retained by the Company in the event Customer cancels or breaches this Contract for any reason whatsoever.
- Additional labor charges and storage charges will incur for nonpayment. Labor Rate applies for time spent waiting and storage in transit. Storage charges of \$250 per night of storage on the truck (up to 5 nights), Storage charge of One thousand dollars per full day of storage on the truck (up to 5 days) After 5 days, your items will be placed into storage per the Movers Lien. ** A Credit/Debit Card Processing Fee of 4% will be charged in addition to the Balance listed in this estimate
- in the event that a Debit/Credit Card is used as the method of payment for final remaining balance.

31. NO CHARGEBACKS

- Customer agrees and understands that the charges on a credit or debit card are irrevocable, undisputable and may not be charged back, contested or challenged now or in the future, doing so is a material breach of this agreement for which InstaMovers Florida would be entitled to attorney fees, costs and fees associated with addressing a chargeback in addition to the amount challenged. Should Customer not pay the amount submitted to InstaMovers Florida for the cost of the chargeback within 30 days after InstaMovers Florida has submitted its amount of cost due to Customer contesting a charge, the charges will be turned over to a collection agency. InstaMovers Florida shall have at its sole disposal any other legal remedy it independently chooses to pursue any collection against Customer for the cost of the chargeback. Customer further agrees that proof of purchase by InstaMovers Florida is all that is necessary to establish to the credit card agency or banking institution to deny a chargeback to Customer.

32. FDACS CONSUMER GUIDE

- Please review the Florida Commerce Commission's Consumer Guide to Household Goods Moving in Florida.

33. DISCLAIMER

- Any unauthorized services arranged or performed by an employee of InstaMovers Florida within or beyond the scope of these contractual terms, and compensation made directly to the employee from the customer whether as a payment or a tip, violates company policy and procedure and renders this contract for services null and void, and there will be no recourse by InstaMovers Florida thereof.

AGREEMENT

My signature acknowledges that I fully understand and agree with the Terms of Service stated above. Then this shall become a contract for services at the rates stated and will represent the entire agreement of the parties hereto. It shall apply to all of the services rendered by the company. Only the owner of the company can modify the terms and conditions of this contract, and then only in writing. We shall not be bound by any other promise or representation outside of this agreement.

A handwritten signature in black ink, appearing to be 'Jm' or similar, located on the left side of the signature line.

07/01/2025 3:10 PM

Shipper Signature