



## Binding Moving Estimate

Job No: **P7984084**

### Supreme Moving And Storage

7744 Monroe St #50c

Forest Park IL 60130

US DOT: 2820018 MC: 940221

Customer

Rep:

Nathan

Phone:

855-400-3516 Ext. 104

Email:

[nathan@suprememovingandstorage.com](mailto:nathan@suprememovingandstorage.com)

Web:

[suprememovingandstorage.com](http://suprememovingandstorage.com)

### Moving From

Hancock, MI 49930

### Moving To

Decatur, GA 30030

### Relocation Details

Job No:	<b>P7984084</b>
Estimate Date:	05/04/2017
Representative:	Nathan
Move Type: Residential	Long Distance, 1119 miles
Estimated Volume:	440 cf. (2640 lbs) \$4.75 per cf
Move Day:	<b>Saturday/Monday</b>
Move Date:	<b>05/20/2017- 05/22/2017</b>
Created on:	05/03/2017

### Relocation Estimate

Basic Estimate Price	\$2090.00
Fuel Surcharge: 15.00 %	\$313.50
INCLUDED (PAD WRAP, BLANKET WRAP)	\$0.01
INCLUDED ( LOAD AND UNLOAD)	\$0.01
INCLUDED ( DISASSEMBLY AND REASSEMBLY)	\$0.01
POSSIBLE STORAGE 30 DAYS FREE	\$0.01
731.51 DEPOSIT AMOUNT	\$0.01
12 STAIR FLIGHT AT DELIVERY APPROVED	\$0.01
<b>EARLY RESERVATION DISCOUNT</b>	<b>- \$313.56</b>
Basic Valuation Protection: \$0.60 per lbs. per article	\$0.00

	Total Moving Estimate	\$2090.00
	Customer Payment:	\$731.51

Full Value Protection Amount of Liability: \$15,840.00 (Optional)						
Deductible Levels:	\$250	\$500	\$750	\$1000	\$1500	\$3000
Valuation Charge:	\$198.00	\$396.00	\$594.00	\$792.00	\$1188.00	\$2376.00
Total Estimate Plus Valuation Charge:	\$2288.00	\$2486.00	\$2684.00	\$2882.00	\$3278.00	\$4466.00
Customer's Initials:	X_____	X_____	X_____	X_____	X_____	X_____

**WARNING:** If a moving company loses or damages your goods, there are 2 different standards for the company's liability based on the types of rates you pay. **BY FEDERAL LAW, THIS FORM MUST CONTAIN A FILLED-IN ESTIMATE OF THE COST OF A MOVE FOR WHICH THE MOVING COMPANY IS LIABLE FOR THE FULL (REPLACEMENT) VALUE OF YOUR GOODS** in the event of loss of, or damage to, the goods. This form may also contain an estimate of the cost of a move in which the moving company is liable for **FAR LESS** than the replacement value of your goods, typically at a lower cost to you. You will select the liability level later, on the bill of lading (contract) for your move. Before selecting a liability level, please read "[Your Rights and Responsibilities When You Move](#)", and [Ready to Move Brochure](#) provided by the moving company, and seek further information at the government website [www.protectyourmove.gov](http://www.protectyourmove.gov)

### Understanding Your Estimate

Our company guarantees a binding estimate as long as the customer provides an accurate description of the inventory list of the household items to be moved. In case any items need to be added, the customer has up to 72 hours prior to the move date to revise the list for the estimate to be guaranteed. Packing services are not included unless specified in the quote. Full Packing services are available for a flat rate. Speak to your representative for details. If on the day of the move the customer has additional items not listed on the quote the customer will be charged for those items according to the rate stated per cubic foot for the extra space those goods will take on the truck. In such a case the client will receive a revised estimate so they are made aware of any overages beforehand. Please be as clear as possible with your inventory so we can provide the best service possible and avoid any discrepancies on move day. Physical survey waiver agreement: in accordance with 49 CFR Section 371.113(c)(1), shipper agrees to waive a physical survey of the household goods and alternatively agrees to receive an estimate based upon the shipper-provided list of property to be transported

#### The following services and rates are included:

Exclusive Pickup & Delivery (door-to-door service)  
 Disassembling/Reassembling of the furniture  
 Moving blankets for non-fragile furniture  
 Loading/Unloading  
 Price includes Fuel, Tolls, Taxes and Mileage  
 Standard insurance up to \$50,000.00 in cargo coverage based on 60 cents per lb. (additional full valuation insurance is also available at the stated rates. Please notify your driver if you elect this option prior to loading commencing.)  
 Any standard insurance claims are handled in house. The claims department can be reached at 855-984-1738. In the unfortunate event that Arbitration is needed we are registered with Moving Pros Network LLC located at 1216 W Braddock Rd Alexandria VA 22302 and they can be reached at 571-236-8746. They would be the vessel for the arbitration process and the client and company would be responsible for all arbitration cost incurred..

### **Other Charges:**

**Stairs:** First flight (7 Steps) is free. Any additional flights will be charged at \$70.00 each.

**Long Carry:** \$70.00 per 50 feet (first 50 feet are free).

**Shuttle Service:** When there is no access for the truck at pick-up/delivery

**Re-delivery:** If the customer refuses or is not able to receive delivery on the agreed delivery date, a re-delivery fee will be charged as well as a storage fee

### **Payment Methods:**

A deposit of 35% is required to book the reservation.

Half of the remaining balance is due upon pick-up payable by Cash, Cashier Check, Personal Check or Postal Money Order to the driver.

The remaining balance is due upon delivery payable by Cash or Postal Money Order **ONLY**

### **Summary of Settlement Dispute Program:**

The neutral arbitration program has been designed to give neither party any special advantage. If a dispute arises between Supreme Moving and Storage and the shipper arbitration may be a mutually beneficial alternative to help resolve the dispute. Section 49 CFR Section 375.211 provides that a mover must have a program in place to provide shippers with an Arbitration alternative. Arbitration is optional and not required under Federal law. Summary of the arbitration process: Arbitration is an alternative to courtroom litigation. It allows each party to the dispute and present their cases with a neutral third party arbitrator to make decision as to the merits of each side's case. Arbitration subject to this agreement shall be conducted via written submission and subject to the arbitrator's discretion through telephonic appearance. After the initial filing fees have been paid and the arbitrator selected, the initiating party or "Claimant" must submit a written brief summarizing their legal position and factual claims. All supporting documentation must be included with the initial arbitration brief. Copies of all documents must be submitted to all parties involved in the arbitration. Upon receipt of the Claimant's arbitration brief and supporting documents, the responding party or "Respondent" will have 30 days to file their responsive arbitration brief and supporting documentation. Further deadlines and timetables are subject to the arbitrator's discretion. Legal effects: If the arbitration alternative is chosen, then any decision made by the arbitrator may be binding. Additionally, an arbitration decision may not be appealed in a court of law. All parties agree that the Arbitrators decision will be based exclusively on the governing United States Federal Law without regard to conflicting State laws or regulations. Applicable costs: Each party is responsible for their own costs associated with arbitration. A benefit to the arbitration alternative may be that it is less expensive than traditional litigation. Each party is responsible for 50% of the costs associated with securing the arbitrator and 100% of their own expenses, including but not limited to attorney fees. Call Supreme Moving and Storage at the phone number on front of this form for ADR processing forms.

### **Claim Filing Procedure:**

As per company TERMS AND CONDITIONS, in the unlikely event a shipper realizes that some of their goods are damaged or missing, or if they feel that they have been over-charged or charged for services that they didn't receive prior, during, or after services were completed, all customers FULLY understand that they MUST initially give the service provider (Moving Company) the FIRST RIGHT to fully investigate and respond in writing with a resolution to their issues.

To do so, please contact our Internal Claims Processing Department. You may email your inquiry

to [cs@suprememovingandstorage.com](mailto:cs@suprememovingandstorage.com), mail your inquiry to 51 East 61st St., Hialeah, FL 33013 or call (855)400-3516.

**Cancellation Policy :**

Customer understands that Credit Card and ACH deposits are refundable up to 3 business days prior to the first scheduled pick up date. Processing fees are non refundable. The client can postpone or apply the payment to any move service needed in the next calendar year. There is no penalty to postpone your move within 72 hours of the reserved move date. Carrier also reserves reserves the right to pick up within 48 hours of the reserved time frame to allow for delays caused by act of God such as severe weather or other uncontrollable circumstances. Supreme Moving has a 99% satisfaction rate for meeting our timelines and we are dedicated to the highest level of service.

**Delivery Time frames:**

The following are the delivery time frames for the designated areas :

East Coast delivery up to 14 Calendar days

Midwest up to 14 Calendar days

West Coast up to 21 Calendar days

Certain factors that can affect delivery time frames are weather and the size of your shipment. Large loads that are ready for delivery typically receive their goods quicker.

Please refer to: “You’re Rights & Responsibilities When You Move” Brochure - [Rights & Responsibilities](#)as well as “Ready to Move” Brochure - [Ready to Move](#)

NOTE: Shipper has agreed to receive and subsequently received the FMCSA publications “Ready to Move? – Tips for a Successful Interstate Move” and “Your Rights and Responsibilities When you Move” via e-mail hyperlink and accessed the Federal consumer protection information in the Internet.” Additionally, In accordance with 49 CFR §371.113(c)(1), shipper agrees to waive a physical survey of the household goods and alternatively agrees to receive a Binding Estimate based upon the shipper providing the item list of property to be transported and services ordered. The terms of this estimate and all services to be provided are subject to the carrier's tariffs, incorporated by reference and available for inspection upon reasonable request at the carrier's offices.

**I have read and fully understand the terms and conditions of this agreement, and my electronic signature confirms that I agree with them.**

**Articles List 18 Items, 48 Pieces**

Qty	Items	Qty	Items	Qty	Items
1	BED - BOX SPRING	2	COFFEE TABLE	1	IRONING BOARD
3	BIKE, ADULT	1	COMPUTER CHAIR	1	LOVE SEAT
2	BIKE, CHILD	1	COMPUTER DESK	1	NIGHT STAND
20	BOX, MED. PBO 18X18X18	1	DESK CHAIR, SMALL	1	SOFA 3 SEAT
1	BUNK BEDS	6	DINING CHAIR	1	T.V. OVER 21 TO 39
2	CHILD DRESSER	1	DINING TABLE	2	WALL SHELVES

**Click on [Online Electronic Signature](#) to confirm your move online.**