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DELIVERY CLICK HERE

Trailer Position Blankets

Inventory Color Lot

Start Sticker# End Sticker#

Inventory Color Lot

Start Sticker# End Sticker#

JOB# WVL-3F943FA

Pick up Date: 10/10/23

Equipment ID: 3633

Carrier Details: LONG-DISTANCE MOVING WVL, USDOT 3181246; MC 12479
1400 VAN BUREN NE STE #200-9 MINNEAPOLIS, MN 55413

INTERSTATE BILL OF LADING – VALUATION ADDENDUM

ORIGIN INFORMATION

Som Bhattacharya
Springfield IL 62712
5617070361

DESTINATION INFORMATION

Som Bhattacharya
TBD
Palm beach gardens FL 33418

VALUATION OF COVERAGE AND WAIVER: Carrier provides two valuation options: Limited liability and full replacement value (FVP). Both plans cover furniture and boxes packed/unpacked by Carrier. We suggest you purchase third party insurance to protect your property. By signing this form, you are waiving certain valuable coverage which protects your property above the minimum amounts set by law. Please read carefully before making your selection. Subject to the minimum valuation of \$0.60 per pound per article and in compliance with and subject to the provisions of 49 CFR Section 375.701(a), carrier cannot control whether proper packing methods are used by shipper, therefore on boxes packed by the owner as well as pressed wood (particle board) furniture, fragile or brittle items such as glass, china, ornaments, etc.; liability is limited to \$0.60 per pound per article. Carrier has the right to inspect and repair any alleged damage. Shipper waives all claims and carrier is not liable or negligent for any damage to the interior or exterior of any residence including, but not limited to walls, floors, ceilings, stairs, banisters, carpets, plumbing, doorways, driveways, walkways, landscaping, etc.

**THE CONSUMER MUST SELECT ONE OF THESE OPTIONS FOR THE CARRIER'S LIABILITY FOR LOSS OR DAMAGE TO YOUR HOUSEHOLD GOODS CUSTOMER'S DECLARATION OF VALUE
THIS IS A STATEMENT OF THE LEVEL OF CARRIER LIABILITY — IT IS NOT INSURANCE**

-----Select Option 1 or Option 2-----

OPTION 1

The Cost Estimate that you receive from your mover **MUST INCLUDE Full (Replacement) Value Protection** for the articles that are included in your shipment. If you wish to waive the Full (Replacement) Value level of protection, you must complete the **WAIVER of Full (Replacement) Value Protection** shown below.

Full (Replacement) Value Protection is the most comprehensive plan available for protection of your goods. If any article is lost, destroyed, or damaged while in your mover's custody, your mover will, at its option, either: 1) repair the article to the extent necessary to restore it to the same condition as when it was received by your mover, or pay you for the cost of such repairs; or 2) replace the article with an article of like kind and quality, or pay you for the cost of such a replacement. Under Full (Replacement) Value Protection, if you do not declare a higher replacement value on this form prior to the time of shipment, the value of your goods will be deemed to be equal to \$6.00 multiplied by the weight (in pounds) of the shipment, subject to a minimum valuation for the shipment of \$6,000. Under this option, the cost of your move will be composed of a base rate plus an added cost reflecting the cost of providing this full value cargo liability protection for your shipment. If you wish to declare a higher value for your shipment than these default amounts, you must indicate that value here. Declaring a higher value may increase the valuation charge in your cost estimate.

The Total Value of my shipment is: \$ _____ Deductible: \$ _____
(to be provided by customer)

I acknowledge that for my shipment I have: 1) **ACCEPTED** the Full (Replacement) Level of protection included in this estimate of charges and declared a higher Total Value of my shipment (if appropriate); and 2) received a copy of the "Your Rights and Responsibilities When You Move" brochure explaining these provisions.

Dollar estimate of the cost of your move
at Full (Replacement) Value Protection:

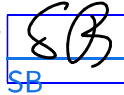
Customer's signature:

Date:

OPTION 2

WAIVER of Full (Replacement) Value Protection, This lower level of protection is provided at no additional cost beyond the base rate; however, it provides only minimal protection that is considerably less than the average value of household goods. Under this option, a claim for any article that may be lost destroyed, or damaged while in your mover's custody will be settled based on the weight of the individual article multiplied by 60 cents. For example, the settlement for an audio component valued at \$1,000 that weighs 10 pounds would be \$6.00 (10 pounds time 60 cents). **COMPLETE THIS PART ONLY if you wish to WAIVE The Full (Replacement) Level of Protection** include higher cost estimate provided above under Option 1 for your shipment and instead select the **LOWER Released Value of 60-cents-per-pound Per Article**; to do so you must initial and sign on the lines below-

I wish to Release My Shipment to a Maximum Value to 60-cents-per-pound Per Article:

Customer Initials: 

If selected, please write: "60 cents per pound per article"

THE SHIPMENT WILL MOVE SUBJECT TO THE RULES AND
CONDITIONS OF THE CARRIER'S TARIFF. SHIPPER HEREBY
RELEASES THE ENTIRE SHIPMENT TO A VALUE NOT EXCEEDING:

"60 cents per pound per article"

I acknowledge that for my shipment I have: 1) **WAIVED** the Full (Replacement) Level of protection, for which I have received an estimate of charges, and 2) received a copy of the "Your Rights and Responsibilities When You Move" brochure explaining these provisions.

Dollar Estimate of the cost of your move
under the 60-cents option:

2761.19

Customer's signature:

Somnath Bhattacharya (Oct 10, 2023 14:19 CDT)

Date: 10/10/23

DO NOT SIGN BOTH OPTIONS

CHOOSE ONLY ONE

Option 1 OR Option 2.

JOB# WVL-3F943FA

Pick up Date: 10/10/23

Equipment ID: 3633

Carrier Details: LONG-DISTANCE MOVING WVL, USDOT 3181246; MC 12479

1400 VAN BUREN NE STE #200-9 MINNEAPOLIS, MN 55413

ACCESSORIAL AND POST CONTRACT SERVICES**ORIGIN INFORMATION**Som Bhattacharya
Springfield IL 62712
5617070361**DESTINATION INFORMATION**Som Bhattacharya
TBD
Palm beach gardensFL33418

This document is provided to inform you of all optional post-contract services available to you. These optional services are not included in your estimate and must be ordered and paid for separately. If you wish, you may order any of these services at an additional charge. Unless the service listed below is ordered by the shipper the moving company is not required to perform that service. For example if long carry is necessary to deliver the property into the home, then this optional service must be ordered and paid in full prior to that service to be performed. Under 49 USC 13707(b)(3)(C) payment for all post contract optional services is required before delivery and prior to unloading. For non-binding estimates, the 110% law does not apply to post-contract services. Optional post contract services must be paid in full before delivery and prior to unloading.

The following optional services and charges will **only** affect your total balance due if the service is requested and necessary to be performed in order to complete final delivery to your destination.

POST CONTRACT SERVICES REQUESTED/ORDERED BY SHIPPER:

| OPTIONAL SERVICE | PRICE FOR SERVICE | Charges at PICK-UP | Charges at DELIVERY |
|--|---|--------------------|---------------------|
| Flights and Stairs Carry: | First flight is free (7 steps = 1 flight) Each add. flight of stairs is \$95.00, per 800 cf. of the shipments | \$190.00 | |
| Long Carry: (In 75 increments – no prorating) | First 75ft are free Each 75 ft. are \$95.00, per 800 cf. of the shipment's volume | \$95.00 | |
| Elevator fee | One time charge of \$95.00, per 800 cf of the shipment's volume | | |
| Shuttle Service: | \$1.00 per cu.ft. Minimum charge \$350 | | |
| Additional stop | \$100 per stop(shipments rehandling not included) | | |
| Re-Delivery: | \$1.50 per cu.ft. with \$500 minimum. Full re-handling/delivery fees are applied when the carrier must make a 2nd attempt to deliver the property if for any reason the shipper did not accept delivery on the 1st attempt. | | |
| Waiting Service: Carrier has full discretion whether to wait for shipper or not. | Each hour of waiting is \$150.00 per hr. Full day waiting of \$600.00 | | |
| Storage Service: (One month minimum not prorated). | \$0.50 per cu.ft. per month. Minimum charge \$200 | | |
| TOTAL CHARGES: | | \$285.00 | 0 |

The shipper (or his/her representative) by his/her signature hereby orders the services outlined herein to be performed on his/her behalf. Shipper understands that packing material and labor are not included and will be charged per items ordered and listed on the packing materials price list. On interstate moves an 18 wheeler may be used to deliver the property, if destination address does not have access for an 18 wheeler the shipper will be required to pay for shuttle service. Full re-handling/delivery fees are applied when the carrier must make a second attempt to deliver the property if for any reason the shipper did not accept delivery on the first attempt. All charges including additional services will be charged based on the full tariff rates. Shipper and/or agent has full authority to order services and enter into this agreement. I understand that the above charges will only be applied to my final balance due if the service becomes necessary to be performed in order to complete delivery. No alterations, modifications, or notes handwritten on this document will affect the charges.

Shipper/Agent/Representative:

Somnath Bhattacharya (Oct 10, 2023 14:19 CDT)

Date: 10/10/23

CARRIER:

Foreman P

Date: 10/10/23

JOB# WVL-3F943FA

Pick up Date: 10/10/23 Equipment ID: 3633

Carrier Details: LONG-DISTANCE MOVING WVL, USDOT 3181246; MC 12479
1400 VAN BUREN NE STE #200-9 MINNEAPOLIS, MN 55413

Packing Labor and Materials Price List

| ORIGIN INFORMATION |
|--|
| Som Bhattacharya Springfield IL 62712 5617070361 |

| DESTINATION INFORMATION |
|--|
| Som Bhattacharya TBD Palm beach gardensFL33418 |

The packing material descriptions reflect the materials used in packing. The descriptions are not indicative of the items actually packed with the materials, as a variety of items may be packed with the indicated materials – for example, a “book box” is not used exclusively for books. “Crate” or “crating” service/material does not refer to a wooden crate, but rather cut cardboard used to form fit around items. Unpacking is not included in the charges and can be purchased at an additional charge. Riddance and disposal of materials used in packing is the responsibility of the consumer shipper. Final determination of materials used cannot be determined until services have been completed.

You will be notified of final charges prior to delivery and while in transit. Carrier is authorized to use necessary packing materials. Items packed by shipper may be re-packed or placed into additional containers to ensure efficient cargo space on the transit vehicle. All charges including additional services will be charged based on the full tariff rates. The undersigned shipper and/or agent has full authority to order services and enter into this agreement and approves and agrees to pay for the materials and labor charges itemized and charged above.

| Packing Material Description |
|------------------------------|
| BOOK BOX 1.5 |
| MEDIUM BOX 3.0 |
| LARGE BOX 5.0 |
| WARDROBE BOX |
| MATTRESS COVER (PLASTIC) |
| PICTURE/MIRROR BOX |
| BICYCLE CRATE |
| PACKING PAPER |
| BUBBLE WRAP, PER FOOT |
| SHRINK WRAP, PER ITEM |
| TAPE PER ROLL |
| MOVING BLANKET SALE |
| CRATE S. |
| CRATE M. |
| CRATE L. |
| DISH BOX |
| MATTRESS BOX |
| LAMP BOX |
| |
| |

| Qty. | Price per item | Total |
|------------|----------------|--------|
| | \$5.50 | \$0.00 |
| | \$6.50 | \$0.00 |
| | \$7.00 | \$0.00 |
| | \$16.00 | \$0.00 |
| | \$14.00 | \$0.00 |
| | \$16.00 | \$0.00 |
| | \$20.00 | \$0.00 |
| | \$35.00 | \$0.00 |
| | \$4.00 | \$0.00 |
| | \$0.00 | |
| | \$6.00 | \$0.00 |
| | \$16.00 | \$0.00 |
| | \$18.00 | \$0.00 |
| | \$24.00 | \$0.00 |
| | \$38.00 | \$0.00 |
| | \$12.00 | \$0.00 |
| | \$30.00 | \$0.00 |
| | \$13.00 | \$0.00 |
| | | \$0.00 |
| | | \$0.00 |
| Sub Total: | | \$0.00 |

| Qty. | Packing price | Total |
|------------|---------------|--------|
| | \$13.00 | \$0.00 |
| | \$18.00 | \$0.00 |
| | \$20.00 | \$0.00 |
| | \$31.00 | \$0.00 |
| | \$24.00 | \$0.00 |
| | \$22.00 | \$0.00 |
| | | \$0.00 |
| | \$0.00 | |
| | \$0.00 | |
| | \$32.00 | \$0.00 |
| | FREE | |
| | \$0.00 | |
| | | \$0.00 |
| | | \$0.00 |
| | | \$0.00 |
| | \$28.00 | \$0.00 |
| | \$48.00 | \$0.00 |
| | \$22.00 | \$0.00 |
| | | \$0.00 |
| | | \$0.00 |
| Sub Total: | | \$0.00 |

☐ Full packing service Rate per cf/lbs

Packing Grand Total: \$0.00

| |
|---|
| Customer signature: |
| Somnath Bhattacharya (Oct 10, 2023 14:19 CDT) |
| Date: |
| 10/10/23 |

| |
|--------------------|
| Carrier signature: |
| Foreman P |
| Date: |
| 10/10/23 |

JOB# WVL-3F943FA

Pick up Date: 10/10/23

Equipment ID: 3633

1st date avail. for delivery: 10/19/23

SB
SB

Carrier Details: LONG-DISTANCE MOVING WVL, USDOT 3181246; MC 12479

1400 VAN BUREN NE STE #200-9 MINNEAPOLIS, MN 55413

INTERSTATE BILL OF LADING

ORIGIN INFORMATION

Som Bhattacharya
Springfield IL 62712
5617070361

METHOD OF PAYMENT

Upon arrival 50% of the balance must be paid by cash, money order, certified check or credit card. The remaining balance must be paid in full prior to the unloading of the truck at destination by Money Order from US Post Office or Cash only. Carrier has the right to collect up to 70% of balance due prior to the goods leaving the origin state.

Customer's signature:



Som Bhattacharya (Oct 10, 2023 17:04 CDT)

Date:

Oct 10, 2023

The total estimated charges for service is not a guarantee of the final total actual charges - which may increase or decrease based upon actual services performed, quantity of items shipped, accessorial services, destination services, and/or weight of shipment.

ESTIMATED COST OF YOUR MOVE:

\$2,761.19

Packing materials/labor are not included and will be charged per items ordered on the packing materials list. All charges including additional services will be charged based on the full tariff rates. See reverse side for important information including arbitration information.

Inspection of Tariff: Carrier may furnish a copy of provisions of the tariff governing this shipment upon request.

Agreed pickup/delivery periods: Pickup and delivery dates are not guaranteed unless the optional Guaranteed Service is purchased. Standard Service period is up to a maximum of 21 business days, not including storage time, beginning on the first date indicated as available for delivery (not the date of pickup). The date above indicated as "1st available for delivery" is first date of the delivery window and not the promised delivery date. A moving company estimated delivery period is up to 21 business days from date indicated as first available for delivery.

BILL OF LADING RECEIPT ACKNOWLEDGMENT

I, the customer/representative, hereby declare that I have the authority to enter into this agreement with the carrier. I will be responsible severally or jointly for the charges listed above. I understand that all charges are based on my shipment's actual weight or space. I agree and accept the charges.

I have received a copy of this Bill of Lading. I read, understand, and agree to the terms as presented on this contract. I understand that I have up to 3 days from the date of this acknowledgement to cancel my move without penalty. Cancellation after this date must be in accordance with the cancellation policy. I have received the publications Ready to Move; Your Rights & Responsibilities; Claim Filing & Arbitration Program information.

Customer's signature:

Som Bhattacharya (Oct 10, 2023 17:04 CDT)

Date:

Oct 10, 2023

Moving company representative's signature:

Foreman P

Date:

Oct 10, 2023

DESTINATION INFORMATION

Som Bhattacharya
TBD
Palm beach gardens FL 33418

SERVICE DESCRIPTION

Transp. Base. 322 cu. ft/lbs. @ \$7.75 per cu. ft/lbs \$2,495.50

Transp. Add. 0.00 cu. ft/lbs. @ \$7.75 per cu. ft/lbs \$0.00

Fuel Surcharge 10 % \$249.55

Accessorial, Post Contract Services: (origin) \$285.00

Packing Labor and Materials : (see attached order form) \$0.00

Other:

Other:

Other:

Discount

-\$268.86

Other:

Other:

Other:

Other:

Other: Basic Value Prot. \$0.60 per lbs per article \$0.00

Notice of Max. amount due upon delivery: Final charges will be based on actual weight or cubic feet of property and services provided or time. Max. amount to be paid to a moving company and demanded at destination is the amount of the last issued non-binding estimate plus 10%; or 100% of the binding estimate; plus post contract services; any remaining balances due will be billed after 30 days of delivery. Payment in full of all charges is due before unloading. **Conversion formula:** Conversion from weight to cubic feet, or vice versa, be a multiple of 7 to perform the calculations for the total charges.

SUMMARY OF CHARGES

SB

GRAND TOTAL: \$2,761.19

PREPAID DEPOSIT \$247.61

ORIGIN PAYMENT Credit Card \$1,256.79

BALANCE DUE: \$1,256.79

ADJUSTMENT Other \$0.00

ADJUSTED BALANCE DUE: \$1,256.79

Zelle 1256.79

NEW BALANCE DUE: 0

DELIVERY ACKNOWLEDGEMENT

I, the customer/representative, hereby declare that I have the authority to enter into this agreement with the carrier/agents. All services ordered have been performed and all goods are received in apparently good condition except as noted on the inventory sheets conducted for my move.

Customer's signature at delivery:



Date:

Oct 25, 2023

Somnath Bhattacharya (Oct 25, 2023 11:43 EDT)

Appendix Bill of Lading Terms

Except when transportation is performed under the provisions of item 2(a) of the tariff, the following Bill of Lading Terms and Conditions apply to all transportation performed by carrier in addition and conjunction with all other rules, regulations, rates, and charges in this applicable tariff, which is available for inspection at the facility (s) specified by the carrier. Carrier may furnish provisions of the tariff governing this shipment upon request. This contract is subject to all the rules, regulations, rates and charges in carrier's currently effective tariffs including, but not limited to, the following terms and conditions:

SECTION 1: LIMITATION OF LIABILITY. The carrier or party in possession shall be liable for the physical loss of and / or damage to any articles from external cause and / or the delay of shipment while being carried EXCEPT loss, damage or delay caused by or resulting: (A) From an act, omission or order of customer; (B) From defect or inherent vice of the article, including susceptibility to damage because of atmospheric conditions such as temperature and humidity or changes therein; (C) From hostile or warlike action in time of peace or war, including action in hindering, combating or defending against an actual, impending or expected attack by any government or sovereign power, or by any authority maintaining or using military, naval or air forces; or by military, naval or air forces; or by an agent of any such government, power, authority or forces; any weapon of war employing atomic fission or radioactive force whether in time of peace or war; insurrection, rebellion, revolution, civil war, usurped power, or action taken by governmental authority in hindering, combating, or defending against such an occurrence; seizure or destruction under quarantine or customs regulations; confiscation by order of any government or public authority; or risks of contraband or illegal transportation or trade. (D) From terrorist activity, including action in hindering or defending against an actual expected terrorist activity. Such loss or damage is excluded regardless of any other cause or event that contributes concurrently or in any sequence to the loss. The term 'terrorist activity' means any activity which is unlawful under the laws of the United States or any State and which involves any of the following: the hijacking or sabotage of any conveyance (including an aircraft, vessel, cab, truck, van, trailer, container or vehicle) or warehouse or other building; the seizing or detaining, and threatening to kill, injure, or continue to detain, another individual in order to compel a third person (including a governmental organization) to do or abstain from doing any act as an explicitly or implicit condition for the release of the individual seized or detained; an assassination; the use of any biological agent, chemical agent, or nuclear weapon or device, or explosive, firearm, or other weapon or dangerous device (other than for mere personal monetary gain), with intent to endanger, directly or indirectly, the safety of one or more individuals or to cause substantial damage to property; or a threat, attempt, or conspiracy to do any of the foregoing. (E) From delay caused by highway obstruction, or faulty or impassable highways, or lack of capacity of any highway, bridge or ferry, or caused by breakdown or mechanical defect of vehicles or equipment, strikes, lockouts, labor disturbances, riots, civil commotions, or the acts of any person or persons taking part in any such occurrence or disorder, and from loss or damage when carrier, after notice to customer or its authorized representative of a potential risk of loss or damage to the shipment from such causes, is instructed by the customer to proceed with such transportation and/or delivery, notwithstanding such risk. or from any cause other than negligence of the carrier; nor shall the carrier be bound to transport by any particular schedule, means, vehicle or otherwise than with reasonable dispatch. The carrier reserves the right to forward the delivery of said property to any carrier or agent, or by any vehicle or vehicles, or by any route between the point of shipment and the point of destination. (F) From Acts of God. (G) For any mechanical or electrical malfunction of appliances or any electronics such as but not limited to computers and computer equipment, piano, radio, television set, VCR, DVD player, barometer, refrigerator, phonograph, clock, air conditioner or other instrument unless caused and or results of improper handling by its employees. (H) For loss or damage caused by ordinary wear and tear, leakage, mold, mildew, termites, rodents, vermin, moths, and other insects, rust, fumigation, heat, natural deterioration, defect of the property, or damage to particle board. (I) For the loss or damage to currency, precious stones, documents, stamps, securities, species, silverware, jewelry, personal electronics such as but not limited to iPod, digital camera, chargers, cell phones, laptops or any valuables unless such articles were specifically declared in writing prior to the move, and unless the additional valuation charges are paid by the customer. (J) From an attempt to get a piece of furniture into an area that said piece has difficulty entering or exiting from. The damage to the said piece and or the property damage that may occur as a result to the customer's request to force items in or out of the residence or any location where said piece is to be forced in or out, are not covered under carrier's liability. The customer at their request will accept responsibility to any and / or all damages that may occur to real property such as but not limited to walls, banisters, doorways, floors, ceilings, etc. (K) For packing damage to any fragile items, concealed items or contents unless packed and unpacked by its employees. (L) For compensation, repair, or replacement of a pair or set of articles, transported in a shipment but only to the specific articles damaged or lost while in its possession. **SUBJECT,** in addition to the foregoing, to the further following limitations on the carrier's or the party's in possession liability: The carrier's or the party's in possession maximum liability shall be : (1) The lump sum value declared by customer, which may not be less than \$6000.00 or \$6.00 per pound multiplied by the actual weight of the shipment. In pounds, whichever is greater, or (2) The actual loss or damage not exceeding sixty (60) cents per pound of the weight of any lost or damaged article when the customer has released the shipment to carrier, in writing, with the maximum liability limited to sixty (60) cents per pound per article.

SECTION 2: TRANSPORTATION.SCHEDULE. The carrier shall attempt to pick up shipment at origin within one (1) day before or after the requested pick up date and attempt delivery within 1 - 21business days from the first available delivery date requested and no later than the time specified on the face hereof provided that the requested dates are within reasonable dispatch. If the No Later Than Date entered by shipper on the face hereof is less than the 1 - 21business days required by the carrier, then the [D] business day time limit shall apply to this contract. The carrier shall not be liable for any expenses incurred by a shipper during the time specified in this section. Guaranteed Delivery services are only available to shippers upon the advanced arrangement and payment for such services. If shipment is delayed at the fault of the carrier, the compensation for such delay will be calculated at \$25.00 per every business day before actual pick up date or \$25.00 for every business day beyond the 1 - 21business days delivery time limit and subject to the limitations included in section 1 of this agreement and per the carrier's applicable tariff. **DELIVERY TO STORAGE.** If for any reason other than the fault of the carrier, delivery cannot be made at address shown on the face hereof, or at any previously agreed upon changed address, carrier, at its sole discretion, may place said shipments in storage in a warehouse selected by it at the point of delivery or at any other available points, at the cost of the owner, and subject to a lien for all accrued tariff charges. If after shipment is placed in storage, the customer elects to pay all balances due to carrier, the carrier may elect to deliver said shipment and collect all applicable tariff charges at time of delivery or prior to attempting second delivery; if storage is located near customers destination address as listed on the face hereof, the carrier may release the goods to the customer at the storage location in which the delivery was made.

SECTION 3: COLLECTION OF CHARGES: The carrier will collect 100% of a binding estimate or up to 110% of a non-binding estimate provided that no post contract services are required at destination. Any additional post contract services will be collected in full prior to the unloading of the shipment at destination. Pursuant to § 375.703, the carrier reserves the right to collect all post contract services in full in addition to 10% of all charges due in addition to the 100% of a binding estimate or 110% of a non-binding estimate if impracticable operations are required at time of delivery. The carrier reserves the right to collect 10% of all charges due in addition to the 100% of a binding estimate or 110% of a non-binding estimate if impracticable operations are required at time of delivery and 100% of post contract services prior to the unloading at time of delivery. **METHOD OF PAYMENT:** 10% is required at time of reservation of service paid by Visa, Master Card, Cashier's Check, Personal Check, Postal Money Order and Cash. Upon arrival 50 % of the balance must be paid at origin by Credit Card, Cashier's Check, Personal Check, Postal Money Order and Cash. Personal check may be accepted if shipment is scheduled for SIT or delivery at destination is in no less than 10 business days. Remaining balance must be paid in full prior to the unloading of the truck at destination by Credit Card, Cashier's Check, Personal Check, Postal Money Order and Cash. The carrier reserves the right to collect 15% of all charges due in addition to the 100% of a binding estimate or 110% of a non-binding estimate if impracticable operations are required at time of delivery.

SECTION 4:PAYMENT FOR SERVICES / INDEMNITY OF DAMAGE. (a) The customer or its authorized representative, upon tender of the shipment to carrier, and upon acceptance of delivery of shipment from carrier, shall be liable, jointly and severally, for all unpaid charges payable on account of a shipment in accordance with applicable tariffs including, but not limited to, sums advanced or disbursed by a carrier on account of such shipment. The extension of credit to either customer or its authorized representative for such unpaid charges shall not thereby discharge the obligation of the other party to pay such charges in the event the party to whom credit has been extended shall fail to pay such charges. (b) The customer shall indemnify carrier against loss or damage caused by inclusion in the shipment of explosives or dangerous articles or goods.

SECTION 5: AUCTION OF SHIPMENT. If shipment is refused by the customer or its authorized representative at destination, or if customer or its authorized representative or owner of property fails to receive or claim it within fifteen (15) days after written notice by United States mail addressed to customer or its authorized representative at post office addresses shown on face thereof, or if customer fails or refuses to pay applicable charges in accordance with carrier's applicable tariff, carrier may sell the property at its option, either (a) upon notice in the manner authorized by law, or (b) at public auction to highest bidder for cash at a public sale to be held at a time and place named by carrier, thirty (30) days' notice of which sale shall have been given in writing to customer or its authorized representative, and there shall have been published at least once a week for two consecutive weeks in a newspaper of general circulation at or near the place of sale, a notice thereof containing a description of the property as described in the bill of lading, and the names of the customer or its authorized representative. The proceeds of any sale shall be applied toward payment of tariff charges applicable to shipment and toward expenses of notice, advertising and sale, and of storing, caring for and maintaining property prior to sale, and the balance if any shall be paid to owner of property; PROVIDED that any perishable articles contained in said shipment may be sold at public or private sale without such notices, if, in the opinion of carrier, such action is necessary to prevent deterioration or further deterioration.

SECTION 6: FILING OF CLAIMS. As a condition precedent to recovery, a claim for loss, damage, delay, overcharge or property damage must be filed in writing with carrier or with Claims Service International www.CSIPros.org within nine (9) months after delivery to consignee as shown on the governing Bill of Lading, or in case of failure to make delivery, within nine (9) months after a reasonable time for delivery has elapsed; Per federal law the carrier must participate in Arbitration Program and offer this option to a customer when a settlement cannot be reached. The carrier participates in the Arbitration Program provided by CSI. Where a claim is not filed or suit is not instituted thereon in accordance with the foregoing provisions, carrier shall not be liable and such a claim will not be paid. All claims are subject to the full payment of services rendered by carrier. The carrier reserves the right to utilize the services of any third-party claims processing company at its sole discretion. The claim filing requirements and the terms and conditions for filing claims with the carrier's choice of claims company are hereby incorporated by reference and are a legal part of the carrier's applicable tariff thereof.

SECTION 7: JURISDICTION. If a situation arises in which a settlement cannot be reached or a dispute between carrier and customer cannot be resolved, the customer hereby agrees to the jurisdiction of the county and state of residency of the carrier's place of business and waives the right to be served within the carrier's place of business' county and state. Suit must be instituted within two (2) years and one (1) day from the date the carrier notifies the customer that the claim or any parts thereof have been disallowed. Suits involving disputes resulting of interstate relocation must be limited to the governing federal regulations. Customer may only bring suit in circuit or county court in and for the carrier's county and state of residency. Both parties consent to and agree given the relationship to the state, such an exercise is reasonable and lawful.

SECTION 8: CANCELLATION OF SERVICES. The carrier has the right to cancel services ordered by customer at its sole discretion subject to the complete refund of prepaid deposits. EXCEPT: When cancellation is due to change of order at origin for which the customer refuses to accept the adjusted rates. Customer may cancel services up to 5 days prior to the scheduled move via written notification to email. Customer must verify that the cancellation notice has been received for a complete refund of prepaid deposits. If services are cancelled after the scheduled move the customer shall forfeit 50% of prepaid deposits. Forfeited deposits will be used to pay for expenses incurred due to late notice of cancellation. If cancellation of service by carrier and or customer occurs at time of pick up, the customer will be held liable for the payment of all services rendered per the carrier's applicable tariff and at full tariff rates.



CSI CLAIMS INFORMATION

Claim Filing Procedures:

If your goods are damaged or missing at delivery, if the movers arrive late at pick up or your goods arrive late at destination, if you feel you have been charged for services not rendered, please contact us at WWW.CSIPROS.ORG to register and have your login information sent to you. Click on Login/ Register at the top right corner of the website or go to "Customer Center" tab and click on "Click Here To Register" to register your information and start your claim process. A Registration Acknowledgement Email will be sent to you to confirm your registration. If you do not receive the email make sure to check your "Spam" or "Junk" mail folder. If you still did not receive the Registration Acknowledgement email, there may be a problem with the email entered. Make sure to check all possible email folders or call us for assistance. A Claim Login Email will be sent to you once your information has been verified. When calling CSI please make sure to provide: Customer Name as it appears on the Bill of Lading, Phone Number where we can contact you if necessary, Carrier Name as it appears on the Bill of Lading, Carrier's Order / Job / Reference Number, the States you moved From – To, and an Email Address where we can email you the Claim Form if you have no internet access or you may complete the Online Claim Form to the best of your ability. Feel free to call us for assistance.

Filing Limitations:

A claim for Loss, Damage, Delay or Overcharge must be filed in writing (or electronically) with your carrier (through us) within 9 months of delivery for international or interstate moves or within approx. 15-90 days for local or intrastate moves depending on your local state regulations. You MUST check on the back of your Bill of Lading for the correct time limit to file a claim or you may contact your carrier directly to inquire about the time limit. Further instructions on how to file a proper claim are provided in writing by clicking on our "Instructions" button once you login to your online account or included with your physical claim form. Federal regulations allow up to 120 days for claims to be offered settlements or denied. If the investigation of a claim requires additional time beyond the 120 days, an extension notice must be provided every 60 consecutive days, until claim a settlement has been offered or denied in writing to the customer.

CSI allows a claim to be filed once only. No additions will be accepted at a later time than the date your claim has been received in our office or posted online. Please make sure to inspect your shipment properly prior to filing your claim so that all items may be included. Please make copies of all documents mailed to CSI. We will not be able to send any documents back to you if you choose to file your claim via mail.

Dispute Process:

If you are not satisfied with the settlement offer made by CSI on behalf of your carrier, you must send your dispute in writing to DISPUTE@CSIPROS.ORG or you may mail your dispute along with any supporting documents. A Dispute Receipt Acknowledgement Email will be sent to your email on file or via mail. Your file will be reviewed by a senior adjuster. If any adjustments are due, or if no adjustments can be offered, you will be notified in writing. If CSI's final resolution is not accepted you may request to proceed with Arbitration.

Arbitration Program:

All customers have the option to request arbitration through your carrier's Dispute Settlement & Arbitration Program. Since CSI is a third party claims company, the specific details of your carrier's Arbitration Program are different and will be provided upon request and once the claim process is completed as required by law.

All carriers have the right to attempt to settle a claim directly with their customers prior to proceeding with arbitration. Unless a claim has been filed and a final resolution has been offered, no arbitration can be offered.

CSI Claims Service International, Inc.

INFO@CSIPROS.ORG

WWW.CSIPROS.ORG

I, Somnath Bhattacharya, hereby declare that I have received the CSI Claims Information Brochure.

Customer's Signature: X  Date: Oct 10, 2023

Somnath Bhattacharya (Oct 10, 2023 14:19 CDT)

Signature: 
Somnath Bhattacharya (Oct 25, 2023 11:43 EDT)

Email: Som.bhattacharya@gmail.com